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VACANCY ANNOUNCEMENT

ISSUED: 05/28/10

EXPIRES: 06/11/10

POSITION: System Support Analyst (Unclassified)
SALARY RANGE: \$40,000 - \$80,000
LOCATION: LSU - Health Care Services Division
CBO Office - Headquarters

Assists in monitoring the events ticket system. Ensures accurate logging, tracking, holding, forwarding and escalation of end user system issues. Analyzes problems as identified through user requests and/or review of system reports for resolution. Determines and implements corrective action plans. Writes ad-hoc reports to meet authorized analytical data requests. Assists in maintaining the order and efficiency of the hospital system master files tables to meet federal and legislative regulations. Assists in managing VPS/Anyqueue server routing.

MINIMUM QUALIFICATION REQUIREMENTS: Baccalaureate degree in a relevant discipline from an accredited institution and three (3) years of professional level experience in computer systems, database, or network support.

A minimum of two (2) years of the professional level experience must have been in health care systems application.

Four (4) additional years of professional level experience in computer systems, database, network support may substitute for the required degree.

PREFERRED: Completion of academic program(s) in programming, computer science, Siemens or closely related area.

Two (2) years experience in Patient Financial Services and/or Siemens systems.

HOW TO APPLY: Interested and qualified applicants should send resumes to Assistant Director of Human Resources, LSU - Health Care Services Division, P. O. Box 91308, Baton Rouge, LA 70821-1308

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