

# The MIC'S Have Arrived! (must read)



LEONARD J. CHABERT MEDICAL CENTER

## What's up Doc? case management news

First it was CERT's, then RAC's, last month ZPIC's, now it's the MIC's. Medicaid rolled out its **Medicaid Integrity Contractor (MIC)** program to audit Medicaid records. **The first request have come in!** It is likely every type of patient treated at this facility will be subject to an audit in one form or another. Commercial insurers are soon to follow.

Contractors are auditing charts for coding errors, patients not meeting medical necessity for admission, as well as readmissions.

Up-coding, that is not substantiated by necessary documentation, violation of time based codes for outpatient therapy and inpatient

therapy services, imaging services are all likely target areas for the MIC.

### IMPORTANT:

Hospitals will have to respond in a timely manner usually 15–45 days from the requests for records.

The MIC's have **NO TIME** designated frame on how far back they can go. This will be determined state by state. There will be no limit on how many charts they can request.

The MIC's will not reimburse the providers for copying medical records. There is no contingency fee, but they are awarded for performance during the contract year, giving them

much incentive to find errors.

Inpatient and outpatient records will be subject to audits.

In addition to hospitals, the MIC's will audit long term care facilities, pharmacies, physician practices, labs, transportation providers, and other types of providers.

Most of the audits will be done off-site however, **the MIC's may come in person and audit staff, processes, policies, as well as medical records.**

The auditors will write their reports addressing standard issues, including proper billing and documentation. The report will go to the state Medicaid integrity director, who will get the hospital identified and on the radar.

## THEY'RE HERE!

- **120 records have been requested from SLMA**
- The MIC's can operate differently in every state.
- There are no time lines for requesting medical records.
- The focus will most likely be in areas of problematic Medicaid issues.
- In Arkansas the MIC's are reviewing 100% of the records from 100% of providers.

*MIC's*



**The Deficit Reduction Act of 2005, established by Congress, required CMS to establish the MIC program to look for and identify waste, fraud, and abuse; audit claims; identify overpayments; and conduct provider education.**

### Special points of interest:

- *DOCUMENT, DOCUMENT, DOCUMENT*
- *BE AWARE OF MEDICAL NECESSITY RULES*
- *HUG YOUR CASE MANAGER*

*Questions? Contact Debbie Picou, RN 873-1833*

## Inside Story Headline

---

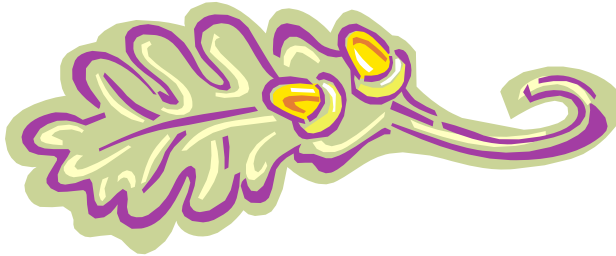
This story can fit 150-200 words.

One benefit of using your newsletter as a promotional tool is that you can reuse content from other marketing materials, such as press releases, market studies, and reports.

While your main goal of distributing a newsletter might be to sell your product or service, the key to a successful newsletter is making it useful to your readers.

A great way to add useful content to your newsletter is to develop and write your own articles, or include a calendar of upcoming events or a special offer that promotes a new product.

You can also research articles or find “filler” articles by accessing the World



Caption describing picture or graphic.

publication. So, when you're finished writing your newsletter, convert it to a Web site and post it.

Wide Web. You can write about a variety of topics but try to keep your articles short.

Much of the content you put in your newsletter can also be used for your Web site. Microsoft Publisher offers a simple way to convert your newsletter to a Web

## Inside Story Headline

---

This story can fit 100-150 words.

The subject matter that appears in newsletters is virtually endless. You can include stories that focus on current technologies or innovations in your field.

You may also want to note business or economic trends, or make predictions for your customers or clients.

If the newsletter is distributed internally,

you might comment upon new procedures or improvements to the business. Sales figures or earnings will show how your business is growing.

Some newsletters include a column that is updated every issue, for instance, an advice column, a book review, a letter from the president, or an editorial.

You can also profile new employees or top customers or vendors.

***“To catch the reader's attention, place an interesting sentence or quote from the story here.”***

## Inside Story Headline

---

This story can fit 75-125 words.

Selecting pictures or graphics is an important part of adding content to your newsletter.

Think about your article and ask yourself if the picture supports or enhances the message you're trying to convey. Avoid selecting images that appear to be out of context.

Microsoft Publisher includes thousands of clip art images from which you can choose and import into your newsletter. There are also several tools you can use to draw shapes and symbols.

Once you have chosen an image, place it close to the article. Be sure to place the



Caption describing picture or graphic.

caption of the image near the image.

## Inside Story Headline

---

This story can fit 150-200 words.

One benefit of using your newsletter as a promotional tool is that you can reuse content from other marketing materials, such as press releases, market studies, and reports.

While your main goal of distributing a newsletter might be to sell your product or service, the key to a successful newsletter is making it useful to your readers.

A great way to add useful content to your newsletter is to develop and write your own articles, or include a calendar of upcoming events or a special offer that promotes a new product.

You can also research articles or find

“filler” articles by accessing the World Wide Web. You can write about a variety of topics but try to keep your articles short.

Much of the content you put in your newsletter can also be used for your Web

site. Microsoft Publisher offers a simple way to convert your newsletter to a Web publication. So, when you’re finished writing your newsletter, convert it to a Web site and post it.



*Caption describing picture or graphic.*

## Inside Story Headline

---

This story can fit 100-150 words.

The subject matter that appears in newsletters is virtually endless. You can include stories that focus on current technologies or innovations in your field.

You may also want to note business or economic trends, or make predictions for your customers or clients.

If the newsletter is distributed internally,

you might comment upon new procedures or improvements to the business. Sales figures or earnings will show how your business is growing.

Some newsletters include a column that is updated every issue, for instance, an advice column, a book review, a letter from the president, or an

*“To catch the reader’s attention, place an interesting sentence or quote from the story here.”*

editorial. You can also profile new employees or top customers or vendors.

## Inside Story Headline

---

This story can fit 75-125 words.

Selecting pictures or graphics is an important part of adding content to your newsletter.

Think about your article and ask yourself if the picture supports or enhances the message you’re trying to convey. Avoid selecting images that appear to be out of context.

Microsoft Publisher includes thousands of clip art images from which you can choose and import into your newsletter. There are also several tools you can use to draw shapes and symbols.

Once you have chosen an image, place it close to the article. Be sure to place the caption of the image near the image.



*Caption describing picture or graphic.*

# Organization

## LEONARD J. CHABERT MEDICAL CENTER

Primary Business Address  
Your Address Line 2  
Your Address Line 3  
Your Address Line 4

Phone: 555-555-5555  
Fax: 555-555-5555  
E-mail: someone@example.com

***Your business tag line here.***

*This would be a good place to insert a short paragraph about your organization. It might include the purpose of the organization, its mission, founding date, and a brief history. You could also include a brief list of the types of products, services, or programs your organization offers, the geographic area covered (for example, western U.S. or European markets), and a profile of the types of customers or members served.*

*It would also be useful to include a contact name for readers who want more information about the organization.*

**We're on the Web!**  
**example.microsoft.com**

## Back Page Story Headline

This story can fit 175-225 words.

If your newsletter is folded and mailed, this story will appear on the back. So, it's a good idea to make it easy to read at a glance.

A question and answer session is a good way to quickly capture the attention of readers. You can either compile questions that you've received since the last edition or you can summarize some generic questions that are frequently asked about your organization.

A listing of names and titles of managers in your organization is a good way to give your newsletter a personal touch. If your organization is small, you may want to list the names of all employees.

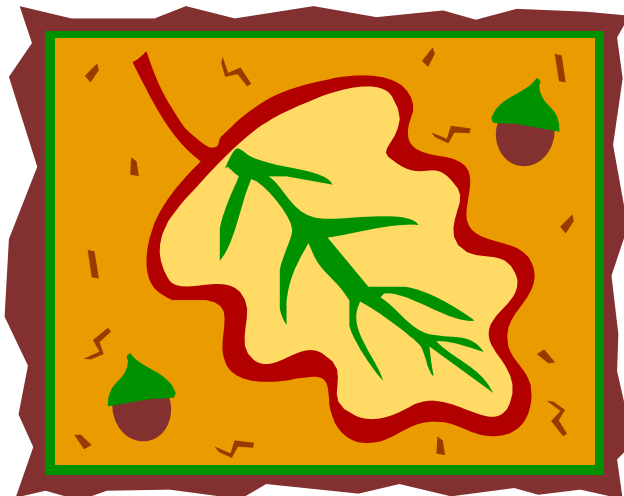
If you have any prices of standard products or services, you can include a listing of those here. You may want to refer your readers to

any other forms of communication that you've created for your organization.

You can also use this space to remind readers to mark their calendars for a regular event, such as a breakfast meeting for vendors every third Tuesday of the

month, or a biannual charity auction.

If space is available, this is a good place to insert a clip art image or some other graphic.



*Caption describing picture or graphic.*