

WWW.LSUHOSPITALS.ORG

FOR IMMEDIATE RELEASE

## University Medical Center Wins Multiple Awards at LSU Forum

*Broussard receives CMO award*

*UMC takes home prestigious award for heart failure care*

**Baton Rouge (February 18, 2009)** – The LSU Health Care Services Division (HCSD) awarded staff of University Medical Center (UMC) multiple awards for quality health care at the 12<sup>th</sup> annual Health Care Effectiveness Forum, entitled “Medical Homes and Academic Health Systems: Fostering Excellence in Health Outcomes in the LSU System.”

Mary Broussard, RN, MSN, UMC director of nursing, received the Chief Medical Officer Award for her work with the evacuation of HCSD behavioral health patients because of Hurricane Gustav. “She did a terrific job,” Dr. Michael Kaiser, HCSD chief medical officer, said of her performance during the emergency.

He also praised her work on the HCSD medical home committee and state Medicaid reform committee. “Mary’s a good vocal advocate for looking at the system of care and keeping patient care foremost in her mind,” he said.

The UMC Congestive Heart Failure Improvement Project received the TRRRAQSSS Award for the most distinguished program for its remarkable success in the treatment of patients with heart failure.

UMC assembled a multidisciplinary team to improve the care of patients with heart failure. The team approached the task on all fronts, identifying and addressing the complicating problems that can compromise patient care, such as other chronic diseases, substance abuse, and compliance issues.

The result of this comprehensive coordinated care was a decrease in the heart-failure readmission rate from 40 percent to approximately 10 percent, among other accomplishments, including a significant decrease in cost for care.

“UMC deserved the award for both their process and their outcomes,” Dr. Kaiser said in recognition of the project’s accomplishments.

The TRRRAQSSS Award is given to a program that significantly improves any dimension of the core components of HCSD’s mission: teaching, revenue, resources, research, access, quality, service, stakeholder satisfaction, or safety. The award recognizes an excellent collective effort or project, must be at or significantly associated with an HCSD facility, must be able to show measurable benefits and outcomes, and must be able to be replicated. The name of the award is the acronym of the items in the aforementioned series, and the award is given based on competitive applications submitted by the hospitals.

UMC also won first place for clinical excellence in diabetes care and first place for clinical excellence in renal care.

UMC won first place for most improved in diabetes care and first place for most improved in renal care.

UMC won second place for most improved in HIV care.

The seven hospitals of the LSU HCSD were eligible for the awards.

A photo of award recipients is available at:

<http://www.lsuhs hospitals.org/Media-Relations/downloads.html>.

The LSU Health System - Health Care Services Division is one of the largest public health care delivery systems in the country. It has over 31,000 admissions, 180,000 patient days, 981,000 outpatient visits, and over 270,000 emergency department visits. Each year 1100 residents and fellows from the LSU and Tulane Schools of Medicine and Ochsner Health System and 2,200 nurses and allied health students from many colleges and universities are trained in LSU facilities.

LSU is the largest single provider of uncompensated inpatient care in Louisiana. LSU HCSD hospitals have an economic impact of over \$1.4 billion in asset business activity, \$568 million in personal earnings, and generate over 12,000 jobs.

For more information, contact Marvin McGraw, Director of Communications and Media Relations, LSU Health Care Services Division, 225.922.1424 or [mmcgra@lsuhsc.edu](mailto:mmcgra@lsuhsc.edu).