Ida Farmer

After a 30-year career in healthcare, Ida Farmer knows good medical service when she sees it. Now retired, and with Medicare and Medicaid, she can go anywhere, but she returns to LSU Health.

“I prefer the doctors here,” she said. “They take the time to talk to you.”

Looking a decade younger than her 68 years of age, she has had diabetes for 30 years. For her condition, good communication with her doctor is essential. “The key point with diabetes is you and your doctor have to work together to keep it under control,” she said.

LSU doctors are highly skilled, according to Ms. Farmer. “I saw that other hospitals would rely on LSU doctors,” she said, referring to difficult cases she observed when she worked as a certified nurse’s aide. “When you come here, they’re going to do all they can to find the root of the problem.”

She praised her doctors, nurses and staff. Their dedication matches their expertise. “They’re so considerate and compassionate with you,” she said, firmly convinced she’ll remain with LSU Health.

Steve Marcaurele

Steve Marcaurele, 59, once had the best health insurance. If he had it again, he would still use the LSU Diabetes Clinic. “These are doctors and services I wouldn’t trade,” he said.

He first visited LSU Health in 2009 because of trouble walking due, he discovered, to peripheral artery disease. LSU also diagnosed diabetes and congestive heart failure.

Before his clinic visit, he thought he was healthy. LSU’s thorough testing, however, identified his illnesses. “I’ve had some very serious problems with some very positive results,” he said, including nearly losing a foot LSU diabetes staff saved. “The people are excellent. The care is excellent,” he said. “They’re a very conscientious bunch.”

The former real estate broker thinks the teaching component of LSU healthcare enhances its quality. “I would put the services of LSU against any care I received when I had insurance,” he said, adding that his LSU Health providers treat him like family.

LSU Health also got him to stop his 30-year smoking habit.

“I just wouldn’t want to go anywhere else,” she said, reflecting on his progress of the past three years.

Patricia Johnson

Patricia Johnson, 65, has depended on LSU Health for over a decade. Now, with Medicare and Medicaid, she has her choice of healthcare providers and facilities. She has chosen LSU Health.

Every four months she keeps appointments with LSU Health for her high blood pressure and rheumatoid arthritis. She has the experience to recognize good healthcare. With a daughter born deaf, she’d become familiar with medical services and developed a critical eye for what works well.

“The best doctor is your friend,” she said, pleased with the relationships she has built at LSU Health.

Her employment as a deaf interpreter and reader for the blind engaged her interpersonal skills. She commends LSU Health staff for their ongoing communication with her about how to maintain her health.

“I just wouldn’t want to go anywhere else,” she said of her decision to remain with LSU Health.
Letter from the Vice President

In the midst of one of the tightest state budgets in decades, the value of LSU Health as a system of health sciences centers and highly coordinated, quality hospitals and clinics throughout Louisiana becomes all the more apparent. LSU Health is maintaining patients’ access to services to the maximum extent possible, especially for patients who have no alternative outside of the LSU safety net system.

Despite severe financial constraints, LSU Health’s high quality of healthcare continues to be recognized, as outside observers have acknowledged. Our doctors recently received major recognition for provider excellence from the Blue Cross and Blue Shield of Louisiana Quality Blue Program. This new program moves the reimbursement model away from a volume or number of patients seen model to a model that provides higher payments based on the quality of care doctors deliver, in essence driving down costs while promoting quality. LSU’s physicians and other healthcare professionals, serving a large population of underinsured and uninsured patients, continue to be recognized for their dedication and consistent delivery of quality healthcare.

LSU Health’s prudent fiscal management and approach to quality extend into our infrastructure. In 2011, the launch of the Patient Electronic Health Information and Care Network, known as PELICAN, gave LSU the distinction of becoming the first statewide, public healthcare network in the nation to deploy electronic health records at its hospitals and physician clinics.

This transition to digital records will ensure the availability of patient information in an electronic format, ending the use of paper data records. PELICAN will result in safer, more efficient, and higher quality patient care.

Besides providing first-rate healthcare, LSU Health trains Louisiana’s future healthcare professionals. Clinics and hospitals with twenty-first century technology are essential to this education. LSU Health’s collaboration with Our Lady of the Lake in Baton Rouge ensures a great opportunity, providing an optimal setting for our graduate medical education programs and the delivery of academic healthcare. Central to the future of our training programs and the ability to produce much needed healthcare professionals for Louisiana is the new University Medical Center (UMC) in New Orleans, where today construction is moving ahead. UMC will give Louisiana’s residents and students in medicine, dentistry, nursing, allied health and public health an optimal venue in which to learn and to grow. It will also allow health and medical education faculty the opportunity to be a part of a state-of-the-art academic medical center, to teach and deliver medical services in a truly collaborative manner, under one roof, in one facility, resulting in a healthcare destination and high-tech laboratory for multidisciplinary research.

Despite tough economic times, LSU Health remains the primary source for Louisiana’s future healthcare workforce and the state’s safety net system. Beyond that, LSU’s advances in technology, IT, and our organizational structure position us to be an efficient and highly effective delivery system to meet the special healthcare needs of all of our citizens.

Sincerely,

Frederick P. Cerise, MD, MPH
Vice President for Health Affairs and Medical Education
LSU System
The Office of Health Affairs and Medical Education within the LSU System Office provides guidance and leadership to the LSU Board of Supervisors and LSU System President on issues impacting the delivery of medical education and health services at the three LSU Health System institutions.

The LSU Health System has three distinct institutions: The Health Sciences Center New Orleans, the Health Sciences Center Shreveport and the Health Care Services Division.

The Health Sciences Center New Orleans includes the School of Medicine, School of Allied Health Professions, School of Graduate Studies and School of Public Health.

The Health Sciences Center Shreveport includes the School of Medicine, School of Allied Health Professions, School of Graduate Studies, LSU Medical Center Shreveport, EA Conway Medical Center in Monroe and the Huey P Long Medical Center in Pineville.

The Health Care Services Division includes the Earl K. Long Medical Center in Baton Rouge, Lallie Kemp Medical Center in Independence, Walter O. Moss Medical Center in Lake Charles, LSU Bogalusa Medical Center, Interim LSU Public Hospital in New Orleans, University Medical Center in Lafayette and Leonard J. Chabert Medical Center in Houma.

The staff of the Office of Health Affairs and Medical Education interacts with the management and staff at each of the LSU Health System institutions as well as public and private stakeholders and partners at the local, state and federal level.

Besides Dr. Frederick Cerise as Vice President and Dr. Roxane Townsend as Assistant Vice President for Health Systems, the Office includes Dr. Lee Bainsfather, Assistant Vice President for Information Technology, Dr. Jaquetta Clemons Davis, Assistant Vice President for Finance, Doreen Brasseaux, Assistant Vice President for Public Policy, and Liz Sumrall, Director of Planning, Strategic Initiatives, and Workforce Development.

This report does not reflect the closure of certain services effective March 5, 2012.
LSU Health Sciences Centers

LSU Health - New Orleans
Larry H. Hollier, MD, FACS, FACC, FRCS (Eng.) Chancellor
LSUHSC New Orleans consists of six professional schools and twelve centers of excellence.
The School of Medicine
MD and MD/PhD degrees
Full-time faculty of 564 and an enrollment of 763
LSUHSC New Orleans has clinical affiliations with 11 major teaching hospitals in South Louisiana.
The School of Allied Health Professions
BS, MCD, MHS MOT, AuD and DPT degrees
Full-time faculty of 45 and an enrollment of 392
Clinical affiliations include a dozen medical centers in Greater New Orleans and Baton Rouge.
The School of Public Health
MPH, MS and PhD degrees
Full-time faculty of 41 and an enrollment of 102
Research and service programs encompass cancer information and health, aging, juvenile justice, tobacco control and medical informatics and telemedicine.
12 Centers of Excellence
The LSUHSC New Orleans Centers of Excellence are devoted to the study and treatment of alcohol and drug abuse, cardiovascular disease, healthy aging, molecular and human genetics, oral and craniofacial biology, epilepsy, eye disease, gene therapy, neuroscience, pediatrics, cancer, asthma, allergy and respiratory disease.

LSU Health - Shreveport
Robert Barish, MD, MBA, Chancellor
LSUHSC Shreveport consists of three professional schools and three hospitals including LSU Hospital in Shreveport, EA Conway Medical Center in Monroe and the Huey P Long Medical Center in Pineville.
The School of Medicine
MD degree
Full-time faculty of 423 and an enrollment of 472
Major teaching hospitals include Overtonbrooks Veterans Affairs Medical Center, E.A. Conway Medical Center and Willis-Knighton Medical Center.
The School of Allied Health Professions
BS and Master in Communication Disorders, Master of Occupational Therapy, Master of Physician Assistant Studies, Master of Public Health and Doctor of Physical Therapy degrees
Full-time faculty of 40 and an enrollment of 400
Two Centers of Excellence
The LSUHSC-Shreveport Centers of Excellence are devoted to the study and treatment of cancer, arthritis, and rheumatology.

LSU Health Medical Centers

Bogalusa Medical Center
Bogalusa, Louisiana

EA Conway Medical Center
Monroe, Louisiana

Earl K. Long Medical Center
Baton Rouge, Louisiana

Huey P Long Medical Center
Pineville, Louisiana

Interim LSU Public Hospital
New Orleans, Louisiana

Lallie Kemp Regional Medical Center
Independence, Louisiana

Leonard J. Chabert Medical Center
Houma, Louisiana

LUS Medical Center - Shreveport
Shreveport, Louisiana

University Medical Center
Lafayette, Louisiana

Dr. Walter O. Moss Regional Medical Center
Lake Charles, Louisiana

Inpatient Admissions by ZIP Code
66,098
(1 Admission per dot)

Outpatient Visits by ZIP Code
2,135,635
(1 Visit per dot)
The LSU Health Sciences Center New Orleans is the largest Health Sciences Center in the state and along with the LSU Health Sciences Center in Shreveport trains the majority of the state’s physicians. LSUHSC-NO students are Louisiana residents, and by offering a high quality, affordable education, LSUHSC-NO is helping to keep Louisiana’s best and brightest right here at home.

One of the first in the nation to incorporate patient simulation into the curriculum, LSUHSC-NO has driven the technology to unprecedented capability by developing patented software that overlays existing programs, providing much more realistic and robust training scenarios. As the only Louisiana designated Level I Comprehensive Education Institute and one of the few in the country, LSUHSC-NO uses simulation technology to train teams of medical professionals, improving patient safety and outcomes.

LSUHSC-NO has developed innovative educational programs to respond to work force needs. Addressing the nursing shortage, the Career Alternative RN Education (CARE) Program fast tracks those with degrees in other disciplines to become RNs. The School of Dentistry is increasing the number of dental hygienists through tele-lectures. The School of Medicine developed one of the country’s most successful Rural Track programs to increase the number of primary care physicians practicing in rural areas.

In addition to staffing the LSU hospitals in New Orleans, Baton Rouge, Lafayette, Bogalusa, Houma, Lake Charles, and Independence, LSUHSC-NO faculty take care of patients in every major hospital in the metropolitan New Orleans area, and faculty, residents, and fellows treat hundreds of thousands of patients each year in affiliated teaching hospitals and clinics throughout the state.

The LSU Health Sciences Center New Orleans is a recognized leader in a number of research disciplines in a worldwide arena.

An enormously powerful economic engine, LSUHSC-NO generates thousands of primary and secondary jobs, and has a major economic impact in the region.
LSU Health Sciences Center New Orleans (LSUHSC-NO) consists of six professional schools and twelve centers of excellence.

**SCHOOL OF MEDICINE**

Inaugural Class: 1931  
Dean: Steve Nelson, MD  
Faculty (full-time): 564  
Students: 763  
Degree Awarded: MD, MD/PhD

**Academic Departments:**  
- Anesthesiology  
- Biochemistry & Molecular Biology  
- Cell Biology & Anatomy  
- Dermatology  
- Family Medicine  
- Genetics  
- Internal Medicine (Allergy & Clinical Immunology, Cardiology, Emergency Medicine, Endocrinology, Gastroenterology, General Medicine, Geriatrics, Hematology/Oncology, Hospital Medicine, Infectious Diseases, Nephrology, Physical Medicine & Rehabilitation, Pulmonary/Critical Care, Rheumatology)  
- Microbiology, Immunology, & Parasitology  
- Neurology  
- Neurosurgery  
- Obstetrics & Gynecology (Maternal Fetal Medicine, General Gynecology, Reproductive Endocrinology, Gynecologic Oncology, Urogynecology)  
- Ophthalmology  
- Orthopaedics  
- Otorhinolaryngology  
- Pathology  
- Pediatrics (Allergy/Immunology, Ambulatory Care, General Pediatrics, Cardiology, Child Development, Critical Care/Pulmonary, Emergency Medicine, Endocrinology, Forensic Medicine, Gastroenterology, Genetics, Hematology, Hospitalists, Infectious Diseases, Neonatology, Nephrology, Public Health Research, Rheumatology, Pharmacology, Physiology, Psychiatry (Child Psychiatry, Psychosomatic Medicine, Forensic Psychiatry, Geriatric Psychiatry, Clinical Psychology)  
- Radiology (Abdominal Imaging, Breast Imaging, Cardiothoracic Imaging, Musculoskeletal Imaging, Neuroradiology, Nuclear Medicine, Pediatric Radiology, Radiological Physics, Ultrasound, Vascular and Interventional Surgery)  
- Surgery (Cardiothoracic Surgery, Endocrine Surgery, General Surgery, Oncologic Surgery, Pediatric Surgery, Plastic Surgery, Trauma and Critical Care, Vascular Surgery, Urology)  
- Major Teaching Hospitals & Facilities: Interim LSU Public Hospital, Children’s Hospital, Ochsner Foundation Hospital, West Jefferson Medical Center, Ochsner-Kenner Regional Medical Center, Touro Infirmary, Veterans Administration Medical Center Clinic, Earl K. Long Medical Center, Our Lady of the Lake Medical Center, Leonard J. Chabert Medical Center, LSUUSD Dental Hygiene Clinic in Lafayette, East Jefferson General Hospital, Interim LSU Public Hospital, Children’s Hospital, Support and Services Centers in Pineville, Hammond, and Algiers.

**Academic Programs:**  
- Undergraduate Bachelor of Science in Nursing  
- CARE (Career Alternative RN Education)  
- RN to BSN  
- Graduate  
- RN to MN  
- Master of Nursing/Master of Science in Nursing  
- Advanced Public/Community Health Nursing  
- Clinical Nurse Specialist  
- Nurse Anesthetist  
- Nurse Practitioner  
- Nursing Administration  
- Nurse Educator  
- Doctor of Nursing Science  

Clinical Affiliations:  
Clinical education takes place in a variety of settings including hospitals, clinics, schools, and hospices, among others statewide including in metropolitan New Orleans, Baton Rouge, Alexandria, Lafayette, Shreveport, Bogalusa, Houma, Thibodaux, Gonzales, Plaquemine, Monroe, and Abbeville.

**SCHOOL OF GRADUATE STUDIES**

Inaugural Class: 1965  
Dean: Joseph M. Moerschbaecher, III, PhD  
Faculty (joint appts.): 199  
Students: 98  
Degree Awarded: PhD, MD/PhD

**Academic Programs:**  
- Biochemistry & Molecular Biology  
- Cell Biology & Anatomy  
- Genetics  
- Interdisciplinary Program MD/PhD  
- Microbiology, Immunology, & Parasitology  
- Neuroscience  
- Pharmacology & Experimental Therapeutics  
- Physiology  

**SCHOOL OF ALLIED HEALTH PROFESSIONS**

Inaugural Class: 1968  
Dean: Henry A. Gremillion, DDS, MADM  
Faculty (full-time): 86  
Students: 389  
Degree Awarded: AS, BS, MS, DDS, ADE

**Academic Departments/Programs:**  
- Cardiopulmonary Science  
- Respiratory Therapy Track  
- Cardiovascular Technology Track  
- Clinical Laboratory Sciences  
- Communication Disorders  
- Interdisciplinary Human Studies  
- Human Development Center  
- Occupational Therapy  
- Physical Therapy  
- Rehabilitation Counseling  
- Faculty/Student Clinics: Audiology, Occupational Therapy, Physical Therapy, Rehabilitation Counseling, Speech Pathology

Clinical Affiliations:  
Clinical education takes place in a variety of settings including hospitals, clinics, schools, and hospices, among others statewide including in metropolitan New Orleans, Baton Rouge, Alexandria, Lafayette, Shreveport, Bogalusa, Houma, Thibodaux, Gonzales, Plaquemine, Monroe, and Abbeville.

**SCHOOL OF DENTISTRY**

Inaugural Class: 1968  
Dean: Henry A. Gremillion, DDS, MADM  
Faculty (full-time): 86  
Students: 389  
Degree Awarded: AS, BS, MS, DDS, ADE

**Academic Departments:**  
- Comprehensive Dentistry & Biomaterials  
- Dental Hygiene  
- Dental Laboratory Technology  
- Endodontics  
- Oral and Craniofacial Biology  
- Oral & Maxillofacial Pathology  
- Oral & Maxillofacial Surgery  
- Orthodontics  
- Pediatric Dentistry  
- Periodontics  
- Prosthodontics

**Clinical Affiliations:**  
Clinical education takes place in a variety of settings including hospitals, clinics, schools, and hospices, among others statewide including in metropolitan New Orleans, Baton Rouge, Alexandria, Lafayette, Shreveport, Bogalusa, Houma, Thibodaux, Gonzales, Plaquemine, Monroe, and Abbeville.

**SCHOOL OF NURSING**

Inaugural Class: 1933  
Dean: Demetrius Porche, DNS, APRN  
Faculty (full-time): 54

**Students:** 1,033  
**Degrees Awarded:** BSN, MN, DNS

**Academic Programs:**  
- Undergraduate Bachelor of Science in Nursing  
- CARE (Career Alternative RN Education)  
- RN to BSN  
- Graduate  
- RN to MN  
- Master of Nursing/Master of Science in Nursing  
- Advanced Public/Community Health Nursing  
- Clinical Nurse Specialist  
- Nurse Anesthetist  
- Nurse Practitioner  
- Nursing Administration  
- Nurse Educator  
- Doctor of Nursing Science  

Clinical Affiliations:  
Clinical education takes place in a variety of settings including hospitals, clinics, schools, and hospices, among others statewide including in metropolitan New Orleans, Baton Rouge, Alexandria, Lafayette, Shreveport, Bogalusa, Houma, Thibodaux, Gonzales, Plaquemine, Monroe, and Abbeville.

**SCHOOL OF PUBLIC HEALTH**

Inaugural Class: 2003  
Dean: Elizabeth T. H. Fontham, Dr PH  
Faculty (full-time): 41  
Students: 102  
Degree Awarded: MPH, MS, PhD

**Academic Programs:**  
- Behavioral and Community Health Sciences  
- Biostatistics  
- Environmental & Occupational Health Sciences  
- Epidemiology  
- Health Policy & Systems Management  

**Research & Service Programs:**  
- Louisiana Cancer Information Service  
- Louisiana Breast and Cervical Health Program  
- Louisiana Cancer Control Partnership Program  
- Louisiana Healthy Aging Center  
- Institute for Public Health and Justice  
- Louisiana Tumor Registry  
- Medical Informatics & Telemedicine Program  
- Tobacco Control Initiative

**CENTERS OF EXCELLENCE**

- Alcohol & Drug Abuse Center
- Cardiovascular Center
- Center of Healthy Aging
- Center for Molecular and Human Genetics
- Center for Oral and Craniofacial Biology
- Epilepsy Center
- Ernest N. Morial Asthma, Allergy & Respiratory Disease Center
- Eye Center
- Gene Therapy Program
- Neuroscience Center
- Research Institute for Children
- Stanley S. Scott Cancer Center

**LSU Health New Orleans**

2011 LSU HEALTH ANNUAL REPORT
LSU Health Shreveport is an academic medical center providing primary, preventive and advanced healthcare for patients while training future physicians, scientists and healthcare workers. In addition, using funding from federal and private sources, LSU Health Shreveport scientists look for new breakthroughs and perform clinical trials to improve our nation’s healthcare.

The LSU Medical Center has its roots in the state’s charity hospital system. In 1975, LSU School of Medicine was built adjacent to the facility, which had become known as Confederate Memorial Hospital. A year later, the hospital and academic campus merged. The hospital was officially affiliated with LSU and renamed. Today, the physical campus in Shreveport also includes the stand-alone School of Allied Health Professions, as well as the Feist-Weiller Cancer Center and Ambulatory Care Center, along with the Biomedical Research Institute. The Louisiana Poison Center is also located on the campus. In 2012, LSU Health Shreveport opened a satellite urgent care clinic in fast-growing southeast Shreveport.

Students in the Schools of Medicine, Graduate Studies and Allied Health Professions receive classroom instruction and hands-on training in health science center laboratories and three acute care hospitals under the LSU Health Shreveport umbrella: LSU Medical Center in Shreveport, EA Conway Medical Center in Monroe and Huey P Long Medical Center in Pineville.

Medical students in training at any one time number 472, with about 100 new doctors graduating annually. More than 500 doctors complete residency and fellowship training on the campus each year in 40 programs. About 70 percent of graduates of LSU Health School of Medicine and residents who train at LSU Medical Center remain in the region to practice. In 2011, the campus earned the maximum five-year institutional accreditation from the Accreditation Council for Graduate Medical Education for its residency programs.

The School of Allied Health Professions trains more than 400 students annually in various health-related disciplines, and the School of Graduate Studies provides PhD opportunities in five disciplines as well as a Master’s program in Biomedical Sciences.

In 2011, LSU Health Shreveport was the first LSU Health hospital to adopt electronic health records for all patient charting.
The LSU Health Sciences Center - Shreveport comprises three professional schools and three hospitals including LSU Medical Center in Shreveport, EA Conway Medical Center in Monroe, and the Huey P Long Medical Center in Pineville.

**SCHOOL OF MEDICINE**

**Inaugural Class:** 1969  
**Dean:** Andrew L. Chesson, Jr, MD  
**Faculty (full-time):** 423  
**Students:** 472  
**Degrees Awarded:** MD  
**Academic Departments:**  
- Anesthesiology  
- Biochemistry & Molecular Biology  
- Bioinformatics and Computational Sciences  
- Cellular Biology & Anatomy  
- Emergency Medicine  
- Family Medicine & Comprehensive Care  
- Internal Medicine  
- Cardiology  
- Critical Care  
- Endocrinology  
- Gastroenterology & Hepatology  
- Geriatrics  
- Hematology & Oncology (Feist-Weiller Cancer Center)  
- Infectious Diseases  
- Medicine/Pediatrics  
- Nephrology and Hypertension  
- Primary Care Track  
- Rheumatology  
- Medical Library Science  
- Microbiology & Immunology  
- Molecular & Cellular Physiology  
- Neurology  
- Neurosurgery  
- Pharmacology, Toxicology & Neuroscience  
- Obstetrics & Gynecology  
- High-Risk Maternal Fetal Medicine  
- Gynecologic Oncology  
- Reproductive Endocrinology & Infertility  
- Ophthalmology  
- Oral & Maxillofacial/Head & Neck Surgery  
- Orthopedic Surgery  
- Otolaryngology/Head & Neck Surgery  
- Pathology  
- Pediatrics  
- Allergy and Immunology  
- Cardiology  
- Pulmonology  
- Neonatology  
- Otolaryngology  
- Rheumatology  
- Virology  
- Infectious Diseases  
- Critical Care  
- Hematology & Oncology (St Jude’s Research Children’s Hospital affiliate)  
- Psychiatry  
- Child Psychiatry  
- Psychosomatic Medicine  
- Forensic Psychiatry  
- Geriatric Psychiatry  
- Clinical Psychology  
- Radiology  
- Abdominal Imaging  
- Breast Imaging  
- Cardiothoracic Imaging  
- Musculoskeletal Imaging  
- Neuroradiology  
- Nuclear Medicine  
- Pediatric Radiology  
- Radiation Oncology  
- Ultrasound  
- Vascular and Interventional Surgery  
- Bum Surgery  
- Cardiothoracic Surgery  
- Colon & Rectal Surgery  
- Endocrine Surgery  
- Gastrointestinal Surgery  
- General Surgery  
- Hepatobiliary Surgery  
- Oncologic Surgery  
- Pediatric Surgery  
- Plastic and Reconstructive Surgery  
- Surgical Oncology  
- Transplant Surgery  
- Trauma and Critical Care  
- Vascular Surgery  
- Urology  
- Specialty Service Programs:  
  - Level I Trauma Center  
  - Sleep Center  
  - Telemedicine/Rural Hospital Information Exchange  
- Major Teaching Hospitals:  
  - LSU Medical Center  
  - Overton Brooks Veterans Affairs Medical Center  
  - EA Conway Medical Center  
  - Shriners Hospital for Children in Shreveport  
  - Willis-Knighton Medical Center

**Clinical Affiliations:**  
Clinical education takes place in a variety of settings including hospitals, outpatient clinics and physician offices across Louisiana. Principal hospital settings include the LSU Medical Center in Shreveport, the EA Conway Medical Center in Monroe, and the Huey P Long Medical Center in Pineville. The principal clinic settings include Family Practice centers at Rapides Medical Center in Alexandria, North Caddo Medical Center in Vivian, and at EA Conway in Monroe.

**SCHOOL OF GRADUATE STUDIES**

**Inaugural Class:** 1974  
**Dean:** Sandra Roerig, PhD  
**Faculty (full-time):** 60  
**Students:** 74  
**Degrees Awarded:** PhD  
**Programs:**  
- Biochemistry & Molecular Biology  
- Cellular Biology & Anatomy  
- Microbiology & Immunology  
- Molecular & Cellular Physiology  
- Pharmacology, Toxicology & Neuroscience  
- Audiology, Occupational Therapy, Physical Therapy, Rehabilitation Counseling, Speech Pathology

**Clinical Affiliations:**  
Clinical education takes place in a variety of settings including hospitals, outpatient clinics, and nursing homes across Louisiana. Principal hospital settings include Abbeville General Hospital, Baton Rouge General Medical Center, Bogalusa Medical Center, Earl K. Long Medical Center, Minden Medical Center, Nachitoches Medical Center and the LSU Hospital in Shreveport.

**CENTERS OF EXCELLENCE**

- Cancer Research, Treatment & Education (Feist – Weiller Cancer Center), 1993  
- Center of Excellence Arthritis & Rheumatology, 1990  
- Assistant Studies; Doctor of Physical Therapy; Master of Public Health Program (with LSU-S)
Reliability, expertise and quality are hallmarks of the LSU Bogalusa Medical Center, which has continuously served the Northshore for over 100 years. The only full-service hospital in a 30-mile radius, BMC is a vital resource for the region.

Fully accredited by The Joint Commission, this 98-bed, acute care hospital also operates 26 primary and specialty outpatient clinics and an inpatient acute psychiatric unit, which provides services to patients from throughout Louisiana.

In collaboration with the Bogalusa Community Medical Center Foundation, BMC has secured funding for a $7.5 million Emergency Department expansion to begin construction in late 2012. The Emergency Department annually provides care to over 30,000 patients and has outgrown its nine-bed department. This project will nearly double the number of ED beds and support spaces needed for a continually growing patient volume.

To meet the critical needs of the region, BMC partners with the LSU School of Medicine Departments of Cardiology, Pediatrics, Pathology and Family Medicine to provide excellent primary and specialty clinics and services.

All of BMC’s primary care, pediatric and family practice clinics have recognition status as National Committee for Quality Assurance medical homes, indicating they provide quality, comprehensive, primary healthcare, ongoing preventive and early intervention healthcare and coordinated access to specialty care when needed.

BMC’s commitment to excellence is obvious. For five consecutive years, eQHealth Solutions, Louisiana’s Medicare quality improvement organization, has recognized BMC for superior inpatient healthcare.

The American Lung Association in Louisiana has named the BMC Asthma Program an Asthma Center of Excellence, one of only two in the state to achieve this designation.

BMC participates in the LSU Disease Management Program, which manages chronic diseases, according to nationally accepted guidelines. This year BMC received LSU Clinical Lead awards in Asthma, Smoking Cessation and Weight Management and Clinical Excellence awards in Emergency Department Throughput, Asthma Care, Cancer Screening, HIV Care and Smoking Cessation. Without question, Bogalusa Medical Center is irreplaceable to the Northshore.

This report does not reflect the closure of certain services effective March 5, 2012.
Partnerships
Rayburn Correctional Center
Washington Parish Sheriff’s Office
Bogalusa Police Department
Children’s Hospital, New Orleans
St. Tammany Parish Hospital (transfers)
Lakeview Regional Medical Center (transfers and Cardiac Care, etc.)
Louisiana Heart Hospital (transfers and Cardiac Care)
Southeast Louisiana Hospital
Florida Parishes Human Services Authority FPHSA (Mental Health / Crisis Response Teams)
Long Term Acute Care of Bogalusa
ADAP Ryan White Agreement
Camelia Hospice
Deaf Action Group
IHI – Institute of Healthcare Improvement – 5 Million Lives Campaign
ISMP – Institute of Safe Medication Practice

Louisiana Organ Procurement Program
Louisiana Office of Public Health: Tobacco Control Initiative
eQHealth Solutions
MedVance Institute of Baton Rouge
Office of Public Health Unit
Maryland Hospital Association
Myers Group HCAHP
Northshore Ambulance Service
QI Project
Region IX Emergency Management
Southern Eye Bank

Nursing and Allied Health Programs
Approximately 173 students in the following programs:
LSU Allied Health Professions
LSU Department of Clinical Science – Shreveport – PT, OT, ST, and Clinical Lab
LSU School of Nursing
LSU Pathology
Loyola – Family Nurse Practitioner
Louisiana Technical Colleges – LPNs, Nurse Aide, Bio-Med, EMT First Response, Phlebotomy
Pearl River Junior College – poplarville, MS – RN and Medical Lab Technician
Southeastern Louisiana University
Southern University – Speech Therapy
University of Alabama – Nursing
University of Louisiana at Monroe – Pharmacy
University of Southern Mississippi
Xavier – Pharmacist

Residency Programs
21 residents and fellows in the following programs:
Family Practice
Ophthalmology

Inpatient Admissions by ZIP Code
3,569 (1 Admission per dot)

Outpatient Visits by ZIP Code
146,789 (1 Visit per dot)
Leonard J. Chabert Medical Center

Leonard J Chabert Medical Center opened its doors in 1978 as a teaching hospital, providing quality healthcare services for all who seek care, regardless of the ability to pay. Fully accredited by The Joint Commission, LJCMC is a full-service institution for inpatient services with extensive outpatient services.

Physicians and physician extenders are contracted through South Louisiana Medical Associates and LSU for patient care service and medical training. In addition to medical training, LJCMC serves as a clinical training site for nursing and allied health programs in the region.

LJCMC initiated a hospital-based, accredited Internal Medicine residency program in 2008 in an effort to replenish the area with primary care physicians. Currently, 24 internal medicine residents are in training. Moreover, collaborative partnerships for residency training programs include LSU and Ochsner. Clinical trials and ongoing research studies provide a valuable resource to enhance staff education and potentially improve patient care options.

LJCMC participates in the evidence-based LSU Disease Management Program, which manages chronic diseases with a wellness model based on preventive care and patient education. The hospital consistently receives Louisiana hospital awards from the eQHealth Solutions, a leader in healthcare quality improvement organizations. In October 2010, LJCMC was invited to be a permanent site host for the American Cancer Society, serving as a resource center for oncology patients. LJCMC is nationally recognized as a patient-centered medical home. The primary care clinics are accredited through the National Committee for Quality Assurance. A valued feature of the outpatient service is the emphasis on patients developing a solid relationship with their primary provider and together they improve patients’ wellness initiatives and healthcare outcomes.

The hospital continually strives to meet the ever changing healthcare needs of its diverse patient population and to be a community-based medical center that is value driven and in the forefront of healthcare delivery, education and practice.

This report does not reflect the closure of certain services effective March 5, 2012.
Partnerships
Terrebonne General Medical Center
Terrebonne Parish District Attorney Drug Court – LJCMC provides lab testing to clients enrolled in program.
Terrebonne Parish Criminal Justice Complex – LJCMC provides lab testing and results reporting.
Louisiana Primary Care Association and Bayou Teche Community Health Network – integrated network
Office of Public Health – LJCMC provides education services to OPH’s labor and delivery population and high-risk prenatal medical services.
Southeast Louisiana Area Health Education Center – HIV outreach to rural populations and African-Americans
NO Aids Task Force – HIV referral services
N’R’ Peace – HIV community services
Region III Office of Mental Health – behavioral health collaborative services
Region III Office of Addictive Disorders – substance abuse evaluation and referral services
Unitech – LJCMC provides training for EKG, Phlebotomy, and Pharmacy Technicians.
Sudden Impact Injury Prevention Program: Louisiana Wildlife and Fisheries Department, Louisiana State Troopers and Interim LSU Public Hospital
Louisiana Organ Procurement Agency
Children’s Hospital of New Orleans
Ochsner Foundation Hospital
St. Ann’s Hospital in Thibodaux
Tobacco Free Living
Louisiana Tobacco Control Program

Medical Student Programs
SABA University School of Medicine
Medical University of the Americas in Nive

Nursing and Allied Health Programs
Approximately 386 students in the following programs:
Acadian Ambulance Services – EMT Student Program
Delgado Community College – Medical Laboratory Student Program
Delgado Community College – Radiology Student Program
Lafourche Technical College – LPNs
LSU Health New Orleans – Physician Assistant Program
LSU Health New Orleans – Graduate and Undergraduate Medical Education Program
LSU Health New Orleans – Graduate Rehabilitation Social Work Program
Louisiana Technical College – Lafourche Campus–EMT Student Program
Louisiana Technical College – Lafourche Campus–Practical Nursing Students
Louisiana Technical College – South Louisiana Campus – EMT Student Program
Louisiana Technical College – South Louisiana Campus for Nursing, Phlebotomy, Surgical Tech Program
Loyola University – New Orleans – Nurse Practitioner Program
Nicholls State University – EMT – Respiratory Cardio Student Program
Nicholls State University – Nursing Student Program
Nicholls State University – Family and Consumer Services and Counseling Psychology
Ochsner Clinic Foundation
Our Lady of the Lake College of Anesthesia
Southern University of New Orleans – Graduate Social Work Program
Terrebonne Vocational Technical School – Nursing Student Program
Tulane University – Graduate School of Social Work
University of Louisiana at Lafayette – Graduate Nursing Students
With a medical staff of 48 physicians, EA Conway Medical Center serves a 12-parish area in northeast Louisiana with a full range of diagnostic and treatment services. Operating as part of LSU Health Shreveport, the hospital is a leading provider of healthcare in the region. The hospital has adult and neonatal critical care units, as well as a fully-staffed emergency department.

Inpatient services also include family medicine, medicine, pediatrics, obstetrics/gynecology, general surgery, orthopedics, urology, ophthalmology and psychiatry. For diagnostic services, the hospital has a state-of-the-art MRI system and 24-hour teleradiology for off-site and after-hours readings. The hospital is accredited by The Joint Commission.

New mothers receive special services in a home-like updated labor and delivery unit.

In 2012, the hospital will complete work on infrastructure for electronic health records that will ultimately make it possible for records from every LSU facility to be easily shared. The hospital operates an extensive system of hospital-based outpatient clinics, including a family medicine clinic, where patients receive high-quality primary and preventive care. In 2011, an extended-hours convenience clinic opened to offer walk-in health care for minor injuries or illnesses after normal business hours.

Since 1982, EA Conway has served as the sponsoring institution for a three-year Family Medicine Residency Program. In addition to the benefit of training future physicians, the program has an ongoing positive impact on healthcare in the region since about half of the graduates remain in northeast Louisiana to practice. The hospital is also a training site for pharmacy, nursing and allied health program students, and resident physicians based at LSU Medical Center in Shreveport rotate at Conway as part of their training.

As a public hospital, EA Conway also serves the healthcare needs of area corrections facilities with secure and separate inpatient and outpatient clinic facilities and provides evaluation for emergency psychiatric admissions in an isolated and locked seven-bed unit.

With services dating from 1941, the current facility opened in 1987. The hospital is named in honor of Erwin Allen Conway, a Monroe native who served as Louisiana’s Secretary of State.
Partnerships
- Vocational Rehab & AFDC Programs
- Wade Correctional Facility
- Sheriff’s Offices for Region Eight
- Ouachita Correctional Institute
- Winn Correctional Institute
- Prevent Child Abuse Louisiana

Residency Programs
- Approximately 50 residents and fellows in the following programs:
  - Family Practice Residency Program
  - LSU Shreveport – Surgery, OB/GYN, Ophthalmology
  - OB Fellows
  - Physicians Assistant

Nursing and Allied Health Training
- Approximately 410 students in the following programs:
  - Alcorn State University
  - Bossier Parish Community College – Respiratory Therapy
  - Career Technical College - Radiologic Technology Instruction
  - Career Technical College – Respiratory Technology Instruction
  - Career Technical College – Surgical Technology Instruction
  - Frontier School of Midwifery
  - Grambling State University – Graduate Nurse Training
  - Grambling State University – Undergraduate Nurse Training
  - Grambling State University – Social Work Preparation
  - LSU New Orleans – Graduate Nurse Training
  - LSUHSC – Shreveport – School of Allied Professions
  - LSU Shreveport – School of Social Work
  - LTC – North Central Campus – LPN Training
  - LTC – Northeast Louisiana Campus – Practical Nursing
  - LTC – Tallulah Campus, MSB – PN Training
  - LTC Bastrop – Practical / Clinical Nurse Training
  - LTC Delta Ouachita – PN Training
  - LTC – Tallulah Campus – PN Training
  - LTU – Clinical Nutrition / Dietetics
  - LTU Division of Nursing – Undergraduate Nurse Training
  - LTU HIM – Medical Record Technology

Northwestern University Women’s Health – NP Program
- Primary Health Services – OB-GYN Support Services
- Texas Wesleyan University – CRNA Affiliation – Anesthesia Program
- ULM Clinical Lab Program
- ULM Practicum Program
- ULM Radiologic Technology Program
- ULM Occupational Therapy Training
- ULM College of Nursing – Undergraduate Nurse Training
- ULM School of Pharmacy – Adv. Practice of Pharmacy
- ULM / EACMC Pharmacy Faculty
- ULM School of Social Work – Field Instruction Placements
- ULM Speech-Language Pathology Program

Inpatient Admissions by ZIP Code
- 6,672 (1 Admission per dot)

Outpatient Visits by ZIP Code
- 169,384 (1 Visit per dot)
Lallie Kemp Regional Medical Center

Lallie Kemp Regional Medical Center is a federally designated critical access hospital, with the maximum capacity of 25 acute care/swing beds. It is in a rural area, provides 24-hour emergency care services and maintains an average length of stay of four days or less. Available to anyone regardless of the ability to pay, LKRMC is a major provider of healthcare in the area.

Fully accredited by the Joint Commission, LKRMC is also a clinical training site for physicians, allied health professionals and students for technical and nursing schools, providing much needed healthcare professionals to the North Shore.

LKRMC participates in the LSU Disease Management Program, which manages chronic diseases according to nationally accepted, evidence-based guidelines.

Besides fulfilling its role as a critical access hospital with superior healthcare, LKRMC has excellent outpatient services: telemedicine, family medicine, medical home, fall prevention, geriatrics and telestroke. The LKRMC Outpatient Clinics have recognition status as Physician Practice Connections-Patient Centered Medical Homes by the National Committee for Quality Assurance. The Outpatient Clinics have met rigorous NCQA requirements to receive this recognition.

This point of care provides ongoing preventive and early intervention healthcare to patients and coordinates specialized care when patients require it, consistently offering superior medical services. This recognition status places LKRMC among the elite in healthcare,

This report does not reflect the closure of certain services effective March 5, 2012.
Partnerships
Baton Rouge Regional Eye Bank
Louisiana Organ Procurement Agency (LOPA)
Multi Practice Clinic
Southern Eye Bank
Tangipahoa Parish School System (Option 3 Program)
MedVance Institute – Allied Health
Compass Career College – Phlebotomy
Ruth Cook’s School of Computers
BMC Obstetrics Services
Blind Services, Randolph Sheppard Vending
American Cancer Society
Southeast Regional Medical Center
Volunteers of America
Southeast Louisiana Area Health Education Center

Residency Programs
Approximately 8 residents and fellows in the following programs:
- Ophthalmology
- Cardiology
- Family Medicine

Nursing and Allied Health Programs
Approximately 124 students in the following programs:
- LSU School of Medicine (Fellows)
- LSU School of Nursing – Nurse Practitioners, Advanced Practice, CRNA Students
- Northshore Technical College, Florida Parishes Campus – LPNs
- South Central Louisiana Technical College, River Parishes Campus – LPNs
- Northshore Technical College, Hammond Area Campus – LPNs, Nursing Assistants, EMTs, Patient Care Technicians
- Our Lady of the Lake College – Physician Assistant Program
- Acadian Ambulance National EMS Academy – EMTs
- Northshore EMS Academy – EMTs
- Southeastern Louisiana University – RNs & Nurse Practitioners
- Delta College – Allied Health
- University of South Alabama – Nurse Practitioners
- Southern University – Nurse Practitioners
- North Kentucky University – Respiratory Care & Radiology Technical Students
- Loyola University – Nurse Practitioners
- Virginia College – Coding
- Southern University of New Orleans – Social Work
- North Oaks Medical Center – Dietetic Interns
- University of Louisiana at Lafayette – Dietetic Interns

Inpatient Admissions by ZIP Code
1,410
(1 Admission per dot)

Outpatient Visits by ZIP Code
108,925
(1 Visit per dot)
Earl K. Long Medical Center

5825 Airline Highway • Baton Rouge, Louisiana 70805
225.358.1000 • www.lsuhospitals.org

A teaching hospital for graduate medical education, nursing and allied health professions, Earl K. Long Medical Center provides quality healthcare to Baton Rouge, its seven surrounding parishes and beyond. Outpatient services for women’s health, family practice, internal medicine, surgery, orthopedics, ophthalmology, otolaryngology, oral and maxillofacial surgery, infectious diseases, dermatology, rheumatology and other subspecialties complement inpatient services for internal and emergency medicine and surgery.

This extensive network of clinics and outpatient services reflects the LSU commitment to improving the health of the community and reducing healthcare costs while maximizing the value to our patients according to their needs. Besides medicine and surgical clinics on the main campus, EKLMC provides outpatient care at the North Baton Rouge Clinic, Mid City Clinic, LSU Surgical Facility and South Baton Rouge Clinic at the Leo S. Butler Community Center.

The South Baton Rouge Clinic recently attained recognition status as a Physician Practice Connections-Patient Centered Medical Home from the National Committee for Quality Assurance. To achieve this status, the clinic met rigorous NCQA requirements for its healthcare and coordination of specialty care.

EKLMC participates in the LSU Disease Management Program, which manages chronic diseases, including HIV/AIDS, according to nationally accepted, evidence-based guidelines.

LSU is the largest provider of HIV/AIDS healthcare in greater Baton Rouge, which ranks second in the nation for the number of HIV infections per capita. However, the LSU Early Intervention Clinic has made a major impact on the community. Despite increases in the total number of people living with HIV infection, the annual number of new HIV infections has remained relatively stable in recent years. The Early Intervention Clinic is of tremendous value to the community.

Opening in 2013 beside the North Baton Rouge Clinic, LSU Urgent Care will have 7,000 square feet for non-emergency healthcare needs that can arise unexpectedly and deserve immediate attention. With over 70 percent of EKLMC emergency care encounters not requiring emergency services, LSU Urgent Care and primary care clinics will increase patient access and deliver the right care, in the right setting, at the right time.

This report does not reflect the closure of certain services effective March 5, 2012.
Partnerships
Louisiana Health Care Quality Forum – assessing and planning community needs
Governor’s Office of Homeland Security and Emergency Preparedness – EKLMC is a participant in the response to, and contributor of acute-care resources for, incidents of declared disaster.
Volunteer Health Corp – EKLMC/VHC partnership provides a bridge for primary care and orthopedic and rheumatology services.
Capital Area Human Services District – outpatient mental health services
MED Baton Rouge- Batou Rouge mayor’s health collaborative to assess and coordinate resources for community need
eQHealth Solutions – addresses improvements in healthcare delivery

Residency Programs
Approximately 191 residents and fellows in the following programs:
Emergency Medicine
Internal Medicine
Dermatology
General Dentistry
OB/GYN
Ophthalmology
Oral and Maxillofacial Surgery
Orthopedic Surgery
Otolaryngology
Surgery
Alcorn State University
LSUHSC in New Orleans
Loyola University
McNeese State University
University of Louisiana at Lafayette
Northwestern State University
Southern University
Baton Rouge General School of Nursing
Louisiana Technical College, Lafayette
University of South Alabama
Southeastern Louisiana University
Our Lady of the Lake School of Nursing Services
Baton Rouge Community College
LPN
Delta Junior College
Louisiana Technical College Hammond
Baton Rouge Regional Technical Institute
Westside Vocational Technical
Our Lady of the Lake College of Nursing Services
EMT, Paramedic
Acadian Ambulance, Lafayette
Avoyelles Technical Institute, Cottonport
Baton Rouge Fire Department
Louisiana Technical Institute, Jackson
Louisiana State Penitentiary, Angola
Emergency Medical Services
Our Lady of the Lake
Chevron/Texaco Emergency Responders

Other Programs
Southern University – Social and Nutritional Services
North Oaks Health Systems Hospital – Nutritional Services
Glen Oaks, Live Oak, and Denham Springs – High School Students
MedVance Institute – Pharmacy Techs, Surgical Techs
MedVance Institute Surgical Technology Program
LSUHSC – School of Allied Health Professions (Medical Technology Program)
Huey P Long Medical Center began 2012 with a new vision, after approval in late 2011 of a plan to relocate the medical center to a former military hospital at England Airpark in Alexandria. A part of LSU Health Shreveport, Huey P Long is a 60-bed acute care hospital with inpatient services in Pineville and extensive outpatient clinics in Alexandria.

The hospital in Pineville was built in 1939, and it provides service for a nine-parish region of central Louisiana. In 1994, when the federal government decided to close the military hospital, Huey P Long acquired it and moved most of its outpatient services to Pineville. In 2011, the hospital earned the Louisiana Hospital Capstone Award for Quality Improvement.

This report does not reflect the closure of certain services.
**Partnerships**
- Cenla Medication Access Program (CMAP)
- Rapides Foundation- Outpt Pharmacy
- Office of Public Health – Maternal Child Health Program – partnering with Rapides Regional Hospital and LSU Family Medicine
- LSU Dental School Clinic & HIV Grant
- Tulane University – Early Intervention Services HIV Grant

**Residency Programs**
- Tulane University – Medical Care & Medical Residency OB-GYN
- LSUHSC–Shreveport – LSU Family Practice w/rotations to HPL in OB-GYN and Pediatrics
- LSU Dental School Clinic & HIV Grant

**Nursing and Allied Health Programs**
- Louisiana College – Nursing Baccalaureate, Physical Therapy
- Louisiana State University Baton Rouge – Social Work Interns
- LSU at Alexandria
  - Lab Technician
  - Phlebotomy Training Program
  - Nursing –AD
  - EMT, Paramedic
  - Pharmacy Technician Training
  - Radiology Students
- LSUHSC–Shreveport – Physical Therapy Students, Physicians Assistants
- Loyola University – Nursing
- University of Louisiana, Monroe – Occupational Therapy Students, Certified Occupational Therapist Assistant Students, Pharmacy Intern/Extern Preceptor
- Northwestern State University – Nursing Training Program – Undergraduate, Graduate and Advance Practice, Social Work Interns
- University of Louisiana, Lafayette – Nursing Graduate
- Various Louisiana Technical Colleges – Practical, EMT, Paramedic, Phlebotomy, EKG Tech
- National EMS Academy – Partnership between Acadian Ambulance and South LA Community College – EMT
- Central Louisiana Medical Academy – Phlebotomy Students
- Louisiana Tech University – Dietitians
- Tulane University – Graduate Medical Students
- LSU School of Nursing, New Orleans – CRNA Program
- LSU Eunice – Respiratory Therapy

**Inpatient Admissions by ZIP Code**
- 2,353
  - (1 Admission per dot)

**Outpatient Visits by ZIP Code**
- 119,438
  - (1 Visit per dot)
With ground broken in 2011 and construction underway, the new University Medical Center will be a healthcare destination for those who choose the highest caliber of care for their loved ones and themselves. UMC inpatient services are scheduled to open in 2015.

Currently in New Orleans, the Interim LSU Public Hospital, with a Level 1 Trauma Center and certification as a Stroke Center, provides comprehensive quality, acute, emergency department-based and urgent healthcare while taking care of patients with chronic conditions through its robust, multifaceted and multispecialty disease management and population health programs.

This tertiary healthcare center and its specialty, primary care and community clinics also support the LSU and Tulane medical schools and their residency programs. Thousands of students from these two schools, the LSU Schools of Dentistry, Nursing and Allied Health, the Xavier University College of Pharmacy and many other programs depend on ILH as the training site for their students and healthcare providers.

ILH inpatient services and primary and specialty clinics deliver quality healthcare to many who otherwise would forego care due to an inability to pay. The insured, underinsured and uninsured depend on ILH, whose clinics offer primary healthcare and coordinated access to specialty care.

The HIV Outpatient Program, a nationally known center for HIV healthcare, training and research, and ILH specialty clinics complement the comprehensive and coordinated ILH network.

ILH clinics have recognition status as Physician Practice Connections-Patient Centered Medical Homes by the National Committee for Quality Assurance.

ILH is also an essential partner with the community in taking care of patients with mental and behavioral disorders through its inpatient and outpatient emergency services.

With the only Level 1 Trauma Center in south Louisiana, ILH is the linchpin of quality healthcare services in the region. The Center provides excellent care to all major trauma victims in New Orleans and its surrounding ten-parish area. With a full trauma-center staff, facilities and services available twenty-four hours a day, ILH is a leader in this field.

This report does not reflect the closure of certain services effective March 5, 2012.
Partnerships
Louisiana Highway Safety Commission: Louisiana Passenger Safety Task Force (grant)
DHHS: Ryan White Part B AIDS Drug Assistance Program
Ryan White Part A
Louisiana Organ Procurement Agency: Organ Donations
Musculoskeletal Transplant Foundation: Excess Skin Donations
Southern Eye Bank: Corneal Transplants
National Alliance for the Mentally Ill, New Orleans: Discharge Planning and Patient Support
Algiers Charter Schools
Baptist Community Ministries
Jackson Barracks
Kellogg Foundation
Louisiana Public Health Institute (LPHI)
Metropolitan Human Services District
Office of Public Health
Orleans Parish Schools
Recovery School District
School Health Connection
St. Thomas Health Clinic
Daughters of Charity Health System

Residency Programs
Approximately 895 residents and fellows in the following programs:
Anesthesiology
Dermatology
Dermatology-Medicine
Emergency Medicine-Hyperbaric
Family Medicine
General Dentistry-Comprehensive
Medicine

Medicine-Neurology
Medicine-Pediatrics
Medicine-Psychiatry
Medicine-Allergy & Immunology
Medicine-Cardiology
Medicine-Emergency Medicine
Medicine-Endocrinology
Medicine-Gastroenterology
Medicine-Geriatrics
Medicine-Hematology/Oncology
Medicine-Infectious Disease
Medicine-Nephrology
Medicine-Pulmonary & Critical Care
Medicine-Rheumatology
Neurology
Neurosurgery
OB/GYN
Ophthalmology
Ophthalmology-Retina
Oral & Maxillofacial Surgery
Orthopedics
Otolaryngology
Pathology
Pediatrics
Pediatrics-Neonatal
Phys Medicine & Rehabilitation
Phys Medicine & Rehabilitation-Pain
Psychiatry
Radiology
Surgery
Surgery-Critical Care-Trauma
Surgery-Laparoscopic
Surgery-Plastic Surgery
Surgery-Vascular
Triple Board (Pediatrics/Adult Psychiatry/Child Psychiatry)
Urology

Nursing and Allied Health Programs
Approximately 1540 students in the following programs:
A&W LPN Program
Cameron College
Medical Assistants
Charity/Delgado School of Nursing
Delgado Community College
Surgery Technician
Radiology Technician
Paramedic/EMT
Respiratory Therapist
Medical (lab) technologist; Phlebotomy & Pathology
Dillard University
RN nursing
Emory University Allied Health
Master’s in PT.
Wound Care
LSU School of Nursing
RN Nursing
Nurse Anesthesia (CRNA)
Care RN students (2nd degree, accelerated RN)
RN to BSN
MSN/Education
Family Nurse Practitioner
LSU School of Allied Health
Physical Therapy (including doctorate students)
Occupational Therapy
Speech Therapy
Echocardiography
Cardiopulmonary Tech
Wound Care
Lab technologist
Loyola University

Military
U.S. Army Hospital 4010
Navy SEALs
LSU Medical Center – Shreveport

1501 Kings Highway • Shreveport, Louisiana 71103
318.675.5000 • www.lsuhscshreveport.edu

Louisiana’s first teaching hospital, LSU Medical Center in Shreveport, is a major referral center, providing advanced healthcare services for patients throughout north Louisiana, east Texas and southern Arkansas. The hospital is also a safety net hospital, dedicated to providing basic healthcare for the underprivileged in the area through outpatient and wellness clinics as well as access to urgent and emergency care.

The hospital is a training site for many medical, nursing and allied health students, including more than 500 doctors who receive advanced training in residency programs.

In 2011, LSU Medical Center in Shreveport was the first LSU Health hospital to implement electronic health records. The hospital also added robotic surgery and a hybrid vascular operating room. New obstetrics suites opened to allow mothers to labor, deliver and recover in the same room, and a new interventional pulmonology program began.

The hospital has the only Level I Trauma Center in the region and is a regional referral center for burn care, neurosurgery, cancer services, children’s specialty services and other critical care needs. The Department of Arthritis and Rheumatology and the cancer center have both received Center of Excellence designation by the state.

The Feist-Weiller Cancer Center at LSU Health Shreveport provides advanced outpatient cancer treatment. Affiliated with St. Jude Children’s Hospital in Memphis, Tennessee, the center also offers pediatric oncology services as well as a Sickle Cell clinic and bone marrow transplant services. Feist-Weiller patients are able to participate in clinical trials for new cancer-fighting drugs.

Outpatient services are provided at the hospital’s Ambulatory Care Center and Comprehensive Care Clinic as well as some other small specialty clinics near the campus. In 2012, the hospital opened its first satellite urgent care center in fast-growing southeast Shreveport.

Within the LSU Medical Center in Shreveport, an 80-bed children’s hospital includes neonatal and pediatric intensive care units along with general inpatient beds. Advanced care for children is provided by more than 20 pediatric subspecialists.

The new LSU STAT Transfer Center is designed to expedite transfers from community hospitals and physicians throughout the state directly to patient units.
Partnerships
LSU Health Sciences Foundation
LSU - Shreveport
Biomedical Research Foundation
Overton Brooks Veterans Affairs Medical Center
Shriners Hospitals for Children in Shreveport
St. Jude Children's Research Hospital
Willis-Knighton Health System

Residency Programs
Approximately 500 residents and fellows in the following programs:
Anesthesiology
Emergency Medicine
Family Medicine
Medicine
Neurology
Neurosurgery
OB/GYN
Ophthalmology
Oral and Maxillofacial Surgery
Otolaryngology
Orthopaedic Surgery
Pathology
Pediatrics
Psychiatry
Radiology
Surgery
Urology

Nursing and Allied Health Programs
Approximately 800 students in the following programs:
Texas Wesleyan University – CRNA student rotations
Caddo Fire District 3, 4, and 5 – EMT/Paramedic training
Shreveport Job Corps – Nursing Assistant training
Bossier Parish Community College – ECG/Telemetry student training
EMT training
Nursing student rotation
Occupational Therapy Assistant student rotation
Pharmacy Tech student rotation
Phlebotomy student rotation
Respiratory Therapy student rotation
Bossier City Fire Department – EMT training
Caddo Career and Technology Center – Surgical Technology student rotation
Emory University – Nursing student rotation
Grambling State University – Nursing student rotation
Graduate Nursing student rotation
Idaho State University – Pharmacy student rotation
Louisiana Tech University – Child Life Specialties student rotation
Dietetics Ph.D. student rotation
Medical Records training
Louisiana Technical College – LPN, EKG technician and EMT training
LSU-S – LPN program
Northwestern State University – Health and Exercise Science student rotation
Radiologic Technology student rotation
Nursing student rotation
Ohio Northern University – Pharmacy student rotation
Panola College – Health Information Management student rotation
LVN nursing student rotation
Remington College – Nursing student rotation
City of Shreveport – EMT training
Southern University – Radiologic Technology student rotation
Respiratory Therapy student rotation
Phlebotomy student rotation
Medical Imaging Assistant
Medical Records students
Nursing student rotation
University of Arkansas – Respiratory Therapy student rotation
Nuclear Medicine student rotation
University of Colorado at Denver – Pharmacy student rotation
University of Louisiana at Lafayette – Nursing student rotation
University of Maryland – Nursing student rotation
University of South Alabama – Nursing student rotation
University of Tennessee Health Sciences Center – Graduate Nursing student rotation
University of Texas at Tyler – Nursing student rotation
University of Texas at San Antonio – Cardiopulmonary student rotation
Washburn University – Radiation Therapy student rotation
Xavier University – Pharmacy student rotation
For over fifty years, the Dr. Walter O. Moss Regional Medical Center (WOM) has proudly provided southwest Louisiana with quality healthcare, and WOM will continue this tradition of excellence. It is the only nonmetropolitan healthcare provider in Louisiana selected to participate in Positive Charge, a study on HIV patients’ retention rates and primary care. WOM is the first of two institutions in Louisiana to earn the Joint Commission’s Certificate of Distinction for Advanced Certification in Heart Failure and one of only 40 programs nationwide to do so.

WOM participated in the Pennington Biomedical Research Center’s study of hypertension and the effect of telemonitoring on patients’ blood pressure. The National Association of Public Hospitals recognized WOM as one of the top three hospitals in the nation with the lowest heart-failure readmission rates. WOM is receiving training in the NAPH Safety Network program to reduce readmissions as part of Partnership for Patients.

Each of the seven WOM primary care clinics, including Pediatrics, has NCQA recognition status as a Physician Practice Connections-Patient Centered Medical Home. WOM has added providers and new outpatient clinics, and telemedicine remains a strong component of its healthcare, and streamlining the outpatient pharmacy program gives patients better access to its indigent program.

WOM excels in the LSU Disease Management Program, which uses nationally-recognized, evidence-based standards to manage chronic diseases. In 2011, WOM received LSU Clinical Lead awards for Heart Failure, Asthma and Tobacco Cessation and Clinical Excellence awards in Asthma, HIV and Tobacco Cessation.

In the spirit of giving, employees contribute to many nonprofit organizations. Besides annually increasing their personal giving to United Way, they raised thousands of dollars for Alabama tornado victims, held a domestic violence awareness seminar and fundraiser for the local women’s shelter and are in their fifth year participating in Relay for Life. They also raise money for patients who cannot afford medical transportation and medication. As employees’ dedication clearly illustrates, responding to the many needs of the community is a WOM priority.

This report does not reflect the closure of certain services effective March 5, 2012.
**Partnerships**

Lake Charles Memorial Hospital  
OB Services  
Medical Oncology  
Sisters of Charity/St. Patrick Hospital  
Radiation Oncology  
Office of Public Health – Sickle Cell Anemia Program  
Calcasieu Parish Office of Emergency Preparedness  
Phelps Correctional Center  
Calcasieu Correctional Center & Sheriffs Prison  
Calcasieu Parish Sheriffs Office  
The Junior League of Lake Charles  
Office of Public Health: Tobacco Control Initiative  
Ryan White Grant Awards  
Title B: ADAP  
Title C: Early Intervention  
Part D: Women and Children  
Southwest LA AIDS Council  
Southwest LA Independence Center  
LOPA – LA Organ Procurement Agency  
eQHealth Solutions  
Press Ganey  
Avatar, Inc.  
Diagnostic Center of West Cal Cam  
HHS Hospital Preparedness Grant  
United Way of SWLA  
Southern Eye Bank  
Southwest Louisiana Center for Health Services  
American Cancer Society  
Pennington Biomedical Research Center  
American Heart Association – Get With The Guidelines  
Southwest LA AIDS Council  
Southwest LA Independence Center  
LOPA – LA Organ Procurement Agency  
eQHealth Solutions  
Press Ganey  
Avatar, Inc.  
Diagnostic Center of West Cal Cam  
HHS Hospital Preparedness Grant  
United Way of SWLA  
Southern Eye Bank  
Southwest Louisiana Center for Health Services  
Sowela Technical Community College  
LPN Program  
Dietary Manager Program  
Xavier University of Louisiana  
Pharmacy Professional Experience Program (Intern Program)  
University of Louisiana, Monroe  
Pharmacy Professional Experience Program (Intern Program)  
Louisiana State University – Eunice  
Nursing Program  
University of Alabama  
Nursing Masters Program  
University of Galveston – Galveston Branch Nursing Program

**Nursing and Allied Health Programs**

Approximately 101 students in the following programs:

- McNeese State University  
  Family and Consumer Science  
  Dietetic Internships  
- Family and Consumer Science  
  Dietetic Field Experience Students  
- Radiology Technology Program  
- RN – BS and MSN Program  
- Health Promotion Program  
- Clinical Laboratory Scientist Program  
- McNeese State University  
  Family and Consumer Science  
  Dietetic Internships  
- Family and Consumer Science  
  Dietetic Field Experience Students  
- Radiology Technology Program  
- RN – BS and MSN Program  
- Health Promotion Program  
- Clinical Laboratory Scientist Program
University Medical Center

2011

Hospital Administrator
Larry Dorsey, MBA

Medical Director
James Falterman, MD, FACP

Full Time Employees
916

Estimated Economic Employees
Overall Economic Activity... $215,795,164

Capacity
Licensed Beds.......................... 150
Adult/Pediatric Staffed Beds (Including ICU).................. 65
Psychiatric Staffed Beds.... 17
Neonatal ICU Staffed Beds.................. 5
Nursery Bassinets .................. 4

Inpatient Admissions
Adult/Pediatric Admissions........ 4,188
Psychiatric Admissions........ 379
Neonatal ICU Admissions........ 105
Nursery Admissions........ 165

Inpatient Days
Adult/Pediatric Inpatient Days (Including ICU)........ 18,417
Psychiatric Inpatient Days..... 5,109
Neonatal ICU Inpatient Days.... 1,040
Nursery Inpatient Days........ 410

Outpatient
Outpatient Encounters........ 182,256
Emergency Dept. Encounters... 44,562
Outpatient Clinic Visits....... 100,319

Live Births
Births................................. 238

2011 Revenue Mix
Total: $110,664,187

5.7% 3.4% 8.2%
45.1% 28.8%

Medicaid Uncompensated Care
Medicaid Claims
General Funds Direct
Medicare Claims
Self-Generated

2011 Expenditure Mix
Total: $110,664,187

15.4% 0%
55.7% 29%

Nursing & Administrative Staff
Operating Cost
Capital Outlay
Educational and Health Professional Services

From pediatrics to geriatrics, University Medical Center is an important source of quality healthcare and graduate medical education. An acute care hospital for all of Acadiana, UMC is the major site for the LSU Rural Scholars Track Program, which is offered through the LSU School of Medicine New Orleans. Addressing the physician shortage in the state, this program encourages students to practice primary care medicine in rural areas of Louisiana.

To meet the large demand for cardiology services, UMC added a new cardiologist in 2011 and is expanding and remodeling the cardiology clinic. UMC entered into a cooperative endeavor with Louisiana Immersive Technologies Enterprise to research new innovative treatments for cardiac disease. The partnership with LITE makes available to UMC state-of-the-art diagnostic cardiology software to help with the treatment of cardiac patients.

The Vascular Laboratory achieved four-year national accreditation from the Intersocietal Accreditation Commission Vascular Testing/ICAVL. The accreditation covers extracranial cerebrovascular, peripheral arterial, peripheral venous and visceral vascular testing.

UMC continues to implement the medical-home concept in all clinics, providing the best available primary care and coordinating access to specialty care. UMC also participates in the LSU Disease Management Program. It manages chronic diseases according to nationally accepted, evidence-based guidelines.

UMC received funding to remodel and expand its undersized Emergency Room. The project will improve patient flow, greatly reducing patient waiting time.

Patient satisfaction surveys show that UMC continues to excel. For two consecutive years, HealthGrades, the nation’s leading independent healthcare rating organization, awarded to UMC the Outstanding Patient Experience Award for ranking in the top 15 percent nationally for exemplary service to patients. In 2011, 76 percent of patients gave UMC an overall favorable rating.

UMC received other notable recognitions, including Quality Respiratory Care Recognition from the American Association for Respiratory Care and the Department of Defense Pro Patria Award for supporting employees who are members of the National Guard and Reserve.

This report does not reflect the closure of certain services effective March 5, 2012.
**Partnerships**

- Lafayette Parish School Board—school based clinic
- St. Martin Parish School Board—school based clinic
- Louisiana State University
- University of Louisiana at Lafayette College of Nursing
- Louisiana Immersive Technologies Enterprise (LITE)
- Our Lady of Lourdes Regional Medical Center Congregational Health Services
- Notre Dame Catholic Church Women’s Ministry – St. Martinsville, Louisiana
- Family Life Church
- A Heart for Children Ministry
- Taylor Made International – Family Summit – Health Fair

**Residency Programs**

- Approximately 70 residents and fellows in the following programs:
  - Cardiology
  - Family Medicine
  - Internal Medicine
  - Gynecology
  - Ophthalmology
  - Otolaryngology
  - Surgery
  - Geriatric Medicine
  - Northwestern State University – Master of Science in Nursing
  - University of Alabama at Birmingham School of Nursing – Graduate Studies
  - Southern University Baton Rouge – Graduate Nursing Program
  - Florida Institute of Ultrasound – Ultrasound Technician
  - University of Texas Health Science Center at Houston School of Nursing – Graduate Studies
  - University of South Alabama School of Nursing – Graduate Studies
  - Our Lady of the Lake College of Nursing – Anesthesia Program
  - Our Lady of the Lake College Physician Assistant Program
  - Delta College Practical Nursing Program and Medical Assistant Program
  - Loyola University New Orleans – FNP Program
  - Loyola University RN – BSN Program
  - Virginia College – Medical Office Assistant
  - Lafayette Community College Career Shadowing
  - Lafayette High School Health Academy
  - Lafayette Parish School Board Career Shadowing
  - Iberia Parish Career Shadowing Program
  - Opelousas Junior High School Shadowing Program
  - Arnaudville Middle School Shadowing Program
  - University of Louisiana at Lafayette Upward Bound Program
  - Academy of the Sacred Heart Senior Project Career Shadowing
  - Lamar University – Audiology
  - Gallaudet University – Audiology
  - Louisiana State University – Audiology
  - University of Alabama at Birmingham School of Nursing – Graduate Studies
  - Louisiana Tech University – Audiology
  - South Dakota University College of Nursing – RN Reinstatement Program
  - Pineville Fire Department – EMT Training
  - Southwest Louisiana AHEC – ECHO Program
  - Unitech Training Academy – Medical Assistant and Phlebotomy

---

**Inpatient Admissions by ZIP Code**

- 4,837
  (1 Admission per dot)

**Outpatient Visits by ZIP Code**

- 226,818
  (1 Visit per dot)
**FACT:** Only LSU has Level 1 Trauma Centers in Louisiana, one in New Orleans and one in Shreveport.

**FACT:** The nationally recognized LSU Disease Management Program targets primary care, patient safety, asthma, diabetes, cancer screening, heart disease, HIV, tobacco cessation, chronic kidney disease, weight management and hypertension.

**FACT:** The program has shown a cost avoidance of tens of millions of dollars in these high-cost, high-morbidity, high-mortality diseases.

**FACT:** This sophisticated, evidence-based program has achieved demonstrable improvements in healthcare outcomes—it’s success matches and, in most instances, surpasses other Louisiana hospitals.

**FACT:** LSU Health is recognized nationally for its system for identifying tobacco users, monitoring patients’ smoking status and provider engagement and for its menu of evidence-based treatments that can be offered for patients ready to quit.

**FACT:** LSU medical homes have NCQA recognition status, indicating they provide high-quality primary care and coordinate access to specialty care, according to nationally recognized guidelines.

**FACT:** The LSU HIV Outpatient Program is one of the best in the nation. With an emphasis on research, education, advocacy and specialty training, the program provides a one-stop shop option for HIV care.

**FACT:** The extensive LSU network of primary care and specialty care clinics provides a continuum of care that significantly reduces the burden on emergency departments.

**FACT:** LSU sees most of its patients in its clinics, not in its hospitals. In 2011, it had 1,758,249 outpatient encounters. They include 402,920 emergency department encounters.

**FACT:** LSU sees only 63,814 inpatient admissions. They include adult/pediatric, psychiatric, neonatal ICU and nursery admissions.

**FACT:** LSU manages the largest healthcare system in the state, and one of the largest in the nation, with ten hospitals and hundreds of clinics, in a highly coordinated network of primary and specialty care services.

**FACT:** The dual mission of medical education and healthcare delivery in LSU hospitals offers both quality healthcare access and quality healthcare training with the same dollars.
FACT: Louisiana ranks fifth in the country for active physicians retained from public undergraduate medical schools, according to the American Association of Medical Colleges.

FACT: In 2011, in Louisiana, out of 821 residents in primary care programs, 51 percent, or 418, are training in LSU residency programs.

FACT: From 2003 to 2010, about 51 percent of the active primary care physicians in Louisiana are graduates of LSU Medical Schools.

FACT: Most parishes are designated as both Primary Care and Dental Health Professional Shortage Areas. The LSU Rural Track Program provides tuition exemptions to students who commit to practicing primary care in rural areas. The program has 45 students enrolled and has produced 39 graduates to date, with 29 practicing family medicine.

FACT: Most of the physicians practicing in Louisiana today were trained in LSU hospitals and clinics. Since 1997, about 69 percent of doctors in Louisiana received their medical school or residency training from LSU.

FACT: In 2011, 763 students were enrolled in the School of Medicine at the LSU Health Sciences Center in New Orleans, and 472 were enrolled in the School of Medicine at the LSU Health Sciences Center in Shreveport.

FACT: The Rural Family Medicine Residency Program at Bogalusa Medical Center recently received a HRSA grant of $3.1 million to double the number of residents to eight per year for its three-year program.

FACT: With Louisiana’s only School of Dentistry, LSU has produced 75 percent of the dentists practicing in the state.

FACT: LSU faculty physicians provide both patient care and supervision of resident physicians providing that care. Medical training and healthcare delivery are complementary and critical components of the educational process.

FACT: LSU has 14 Centers of Excellence in the health sciences.

FACT: LSU Health manages the largest healthcare training program in Louisiana, with two Schools of Medicine, two Schools of Graduate Studies, two Schools of Allied Health Professions, a School of Nursing, a School of Public Health and the only School of Dentistry in the state.
With two health sciences centers, ten hospitals and hundreds of clinics, LSU Health touches, in one way or another, the lives of nearly everyone in the state.