

ANNUAL



REPORT

# LSUHealth

*Touching Lives in Louisiana*



## Ida Farmer

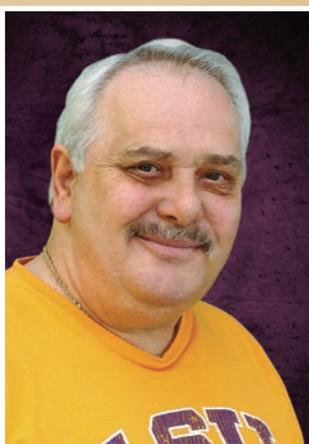
After a 30-year career in healthcare, Ida Farmer knows good medical service when she sees it. Now retired, and with Medicare and Medicaid, she can go anywhere, but she returns to LSU Health.

"I prefer the doctors here," she said. "They take the time to talk to you."

Looking a decade younger than her 68 years of age, she has had diabetes for 30 years. For her condition, good communication with her doctor is essential. "The key point with diabetes is you and your doctor have to work together to keep it under control," she said.

LSU doctors are highly skilled, according to Ms. Farmer. "I saw that other hospitals would rely on LSU doctors," she said, referring to difficult cases she observed when she worked as a certified nurse's aide. "When you come here, they're going to do all they can to find the root of the problem."

She praised her doctors, nurses and staff. Their dedication matches their expertise. "They're so considerate and compassionate with you," she said, firmly convinced she'll remain with LSU Health.



## Steve Marcaurele

Steve Marcaurele, 59, once had the best health insurance. If he had it again, he would still use the LSU Diabetes Clinic. "These are doctors and services I wouldn't trade," he said.

He first visited LSU Health in 2009 because of trouble walking due, he discovered, to peripheral artery disease. LSU also diagnosed diabetes and congestive heart failure.

Before his clinic visit, he thought he was healthy. LSU's thorough testing, however, identified his illnesses. "I've had some very serious problems with some very positive results," he said, including nearly losing a foot LSU diabetes staff saved. "The people are excellent. The care is excellent," he said. "They're a very conscientious bunch."

The former real estate broker thinks the teaching component of LSU healthcare enhances its quality. "I would put the services of LSU against any care I received when I had insurance," he said, adding that his LSU Health providers treat him like family.

LSU Health also got him to stop his 30-year smoking habit.

"I think they saved my life," he said, reflecting on his progress of the past three years.



## Patricia Johnson

Patricia Johnson, 65, has depended on LSU Health for over a decade. Now, with Medicare and Medicaid, she has her choice of healthcare providers and facilities. She has chosen LSU Health.

Every four months she keeps appointments with LSU Health for her high blood pressure and rheumatoid arthritis. She has the experience to recognize good healthcare. With a daughter born deaf, she'd become familiar with medical services and developed a critical eye for what works well.

"The best doctor is your friend," she said, pleased with the relationships she has built at LSU Health.

Her employment as a deaf interpreter and reader for the blind engaged her interpersonal skills. She commends LSU Health staff for their ongoing communication with her about how to maintain her health.

"I just wouldn't want to go anywhere else," she said of her decision to remain with LSU Health.

# Letter from the Vice President

In the midst of one of the tightest state budgets in decades, the value of LSU Health as a system of health sciences centers and highly coordinated, quality hospitals and clinics throughout Louisiana becomes all the more apparent. LSU Health is maintaining patients' access to services to the maximum extent possible, especially for patients who have no alternative outside of the LSU safety net system.

Despite severe financial constraints, LSU Health's high quality of healthcare continues to be recognized, as outside observers have acknowledged. Our doctors recently received major recognition for provider excellence from the Blue Cross and Blue Shield of Louisiana Quality Blue Program. This new program moves the reimbursement model away from a volume or number of patients seen model to a model that provides higher payments based on the quality of care doctors deliver, in essence driving down costs while promoting quality. LSU's physicians and other healthcare professionals, serving a large population of underinsured and uninsured patients, continue to be recognized for their dedication and consistent delivery of quality healthcare.

LSU Health's prudent fiscal management and approach to quality extend into our infrastructure. In 2011, the launch of the Patient Electronic Health Information and Care Network, known as PELICAN, gave LSU the distinction of becoming the first statewide, public healthcare network in the nation to deploy electronic health records at its hospitals and physician clinics.

This transition to digital records will ensure the availability of patient information in an electronic format, ending the use of paper data records. PELICAN will result in safer, more efficient, and higher quality patient care.

Besides providing first-rate healthcare, LSU Health trains Louisiana's future healthcare professionals. Clinics and hospitals with twenty-first century technology are essential to this education. LSU Health's collaboration with Our Lady of the Lake in Baton Rouge ensures a great opportunity, providing an optimal setting for our graduate medical education programs and the delivery of academic healthcare. Central to the future of our training programs and the ability to produce much needed healthcare professionals for Louisiana is the new University Medical Center (UMC) in New Orleans, where today construction is moving ahead. UMC will give Louisiana's residents and students in medicine, dentistry, nursing, allied health and public health an optimal venue in which to learn and to grow. It will also allow health and medical education faculty the opportunity to be a part of a state-of-the-art academic medical center, to teach and deliver medical services in a truly collaborative manner, under one roof, in one facility, resulting in a healthcare destination and high-tech laboratory for multidisciplinary research.

Despite tough economic times, LSU Health remains the primary source for Louisiana's future healthcare workforce and the state's safety net system. Beyond that, LSU's advances in technology, IT, and our organizational structure position us to be an efficient and highly effective delivery system to meet the special healthcare needs of all of our citizens.

Sincerely,



**Frederick P. Cerise, MD, MPH**

*Vice President for Health Affairs and Medical Education*

*LSU System*



# 2011

## Full Time Employees

14,361

## Estimated Economic Impact

Overall Business Activity....\$2,750,254,604

## Capacity

Licensed Beds .....1,897

Adult/Pediatric Staffed Beds

(Including ICU).....993

Psychiatric Staffed Beds.....205

Neonatal ICU Staffed Beds .....67

Nursery Bassinets .....95

## Inpatient Admissions

Adult/Pediatric Admissions.....54,155

Psychiatric Admissions .....5,698

Neonatal ICU Admissions .....624

Nursery Admissions.....3,337

## Inpatient Days

Adult/Pediatric Inpatient Days

(Including ICU).....261,275

Psychiatric Inpatient Days .....70,528

Neonatal ICU Inpatient Days.....13,720

Nursery Inpatient Days .....9,076

## Outpatient

Outpatient Encounters.....1,758,249

Emergency Dept. Encounters.....402,920

Outpatient Clinic Visits .....1,120,736

## Live Births

Births .....3,878

## Hospitals and Clinics



# LSU Health



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**Dr. Roxane Townsend**  
LSU System Assistant  
Vice President for  
Health Systems

**Dr. Larry Hollier**  
Chancellor,  
LSU Health Sciences  
Center New Orleans

**Dr. John Lombardi**  
President,  
LSU System

**Dr. Robert Barish**  
Chancellor,  
LSU Health Sciences  
Center Shreveport

**Dr. Fred Cerise**  
LSU System Vice President  
for Health Affairs and  
Medical Education

The Office of Health Affairs and Medical Education within the LSU System Office provides guidance and leadership to the LSU Board of Supervisors and LSU System President on issues impacting the delivery of medical education and health services at the three LSU Health System institutions.

The LSU Health System has three distinct institutions: The Health Sciences Center New Orleans, the Health Sciences Center Shreveport and the Health Care Services Division.

The Health Sciences Center New Orleans includes the School of Medicine, School of Dentistry, School of Nursing, School of Allied Health Professions, School of Graduate Studies and School of Public Health.

The Health Sciences Center Shreveport includes the School of Medicine, School of Allied Health Professions, School of Graduate Studies, LSU Medical Center Shreveport, EA Conway Medical Center in Monroe and the Huey P Long Medical Center in Pineville.

The Health Care Services Division includes the Earl K. Long Medical Center in Baton Rouge, Lallie Kemp Medical Center in Independence, Walter O. Moss Medical Center in Lake Charles, LSU Bogalusa Medical Center, Interim LSU Public Hospital in New Orleans, University Medical Center in Lafayette and Leonard J. Chabert Medical Center in Houma.

The staff of the Office of Health Affairs and Medical Education interacts with the management and staff at each of the LSU Health System institutions

as well as public and private stakeholders and partners at the local, state and federal level.

Besides Dr. Frederick Cerise as Vice President and Dr. Roxane Townsend as Assistant Vice President for Health Systems, the Office includes Dr. Lee Bairnsfather, Assistant Vice President for Information Technology, Dr. Jaquetta Clemons Davis, Assistant Vice President for Finance, Doreen Brasseaux, Assistant Vice President for Public Policy, and Liz Sumrall, Director of Planning, Strategic Initiatives, and Workforce Development.

***This report does not reflect the closure of certain services effective March 5, 2012.***



LSU Health

2011 LSU HEALTH ANNUAL REPORT

# LSU Health Sciences Centers



## LSU Health - New Orleans

**Larry H. Hollier, MD, FACS, FACC, FRCS (Eng.)** Chancellor

LSUHSC New Orleans consists of six professional schools and twelve centers of excellence.

### The School of Medicine

MD and MD/PhD degrees

Full-time faculty of 564 and an enrollment of 763

LSUHSC New Orleans has clinical affiliations with 11 major teaching hospitals in South Louisiana.

### The School of Nursing

BSN, MN and DNS degrees

Full-time faculty of 54 and an enrollment of 1,033

Clinical affiliations include hospitals, clinics, schools and

hospices throughout South Louisiana.

### The School of Dentistry

AS, BS, MS, DDS and ADE degrees

Full-time faculty of 86 and an enrollment of 389

Clinical affiliations include hospitals and clinics throughout south Louisiana.

### The School of Graduate Studies

PhD and MD/PhD degrees

Full-time faculty of 199 and an enrollment of 98

### The School of Allied Health Professions

BS, MCD, MHS MOT, AuD and DPT degrees

Full-time faculty of 45 and an enrollment of 392

Clinical affiliations include a dozen medical centers in Greater New Orleans and Baton Rouge.

### The School of Public Health

MPH, MS and PhD degrees

Full-time faculty of 41 and an enrollment of 102

Research and service programs encompass cancer information and health, aging, juvenile justice,

tobacco control and medical informatics and telemedicine.

### 12 Centers of Excellence

The LSUHSC New Orleans Centers of Excellence are devoted to the study and treatment of alcohol and drug abuse, cardiovascular disease, healthy aging, molecular and human genetics, oral and craniofacial biology, epilepsy, eye disease, gene therapy, neuroscience, pediatrics, cancer, asthma, allergy and respiratory disease.



## LSU Health - Shreveport

**Robert Barish, MD, MBA,** Chancellor

LSUHSC Shreveport consists of three professional schools and three hospitals including LSU Hospital in Shreveport, EA Conway Medical Center

in Monroe and the Huey P Long Medical Center in Pineville.

### The School of Medicine

MD degree

Full-time faculty of 423 and an enrollment of 472

Major teaching hospitals include Overtonbrooks Veterans Affairs Medical Center, E.A. Conway Medical Center and Willis-Knighton Medical Center.

### The School of Graduate Studies

PhD degree

Full-time faculty of 60 and an enrollment of 74

### The School of Allied Health Professions

BS and Master in Communication Disorders, Master of Occupational Therapy, Master of Physician Assistant Studies, Master of Public Health and Doctor of Physical Therapy degrees

Full-time faculty of 40 and an enrollment of 400

### Two Centers of Excellence

The LSUHSC-Shreveport Centers of Excellence are devoted to the study and treatment of cancer, arthritis, and rheumatology.

# LSU Health Medical Centers

## Bogalusa Medical Center

Bogalusa, Louisiana

## EA Conway Medical Center

Monroe, Louisiana

## Earl K. Long Medical Center

Baton Rouge, Louisiana

## Huey P Long Medical Center

Pineville, Louisiana

## Interim LSU Public Hospital

New Orleans, Louisiana

## Lallie Kemp Regional Medical Center

Independence, Louisiana

## Leonard J. Chabert Medical Center

Houma, Louisiana

## LSU Medical Center - Shreveport

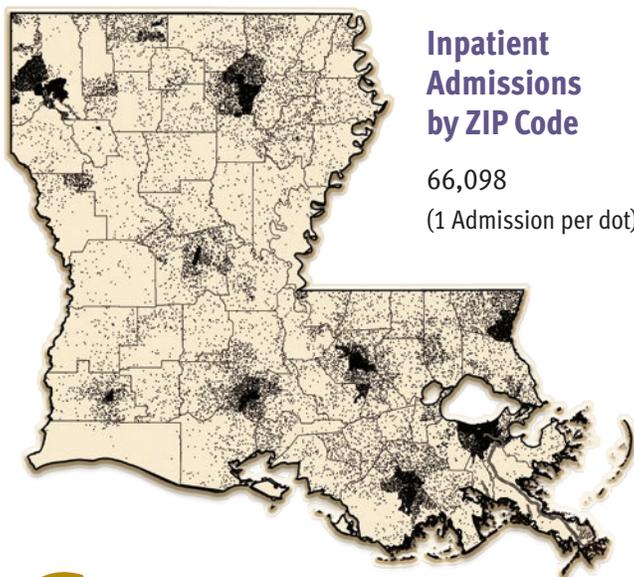
Shreveport, Louisiana

## University Medical Center

Lafayette, Louisiana

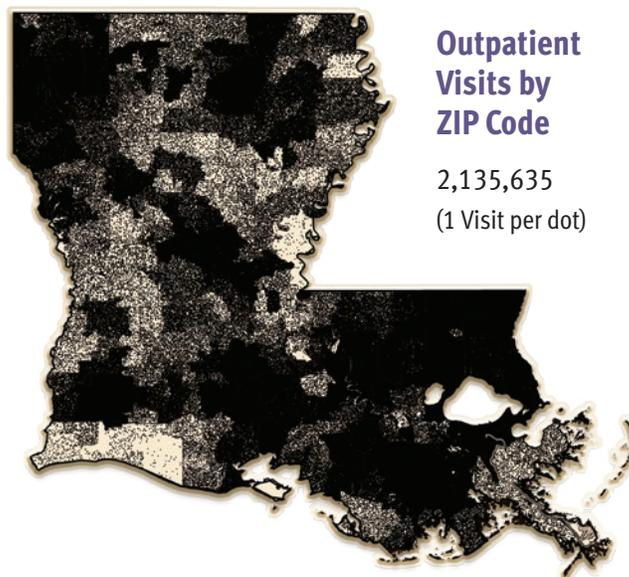
## Dr. Walter O. Moss Regional Medical Center

Lake Charles, Louisiana



### Inpatient Admissions by ZIP Code

66,098  
(1 Admission per dot)



### Outpatient Visits by ZIP Code

2,135,635  
(1 Visit per dot)

2011

**Chancellor**

Larry H. Hollier, MD, FACS, FACC, FRCS (Eng.)

**Vice Chancellor for Academic Affairs**

Joseph M. Moerschbaecher, III, PhD

**Vice Chancellor for Administrative, Community and Security Affairs**

Ron E. Gardner, MPH

**Vice Chancellor for Clinical Affairs**

Frank Opelka, MD

**Dean of the School of Medicine**

Steve Nelson, MD

**Dean of the School of Nursing**

Demetrius Porche, DNS, APRN

**Dean of the School of Dentistry**

Henry A. Gremillion, DDS, MAGD

**Dean of the School of Graduate Studies**

Joseph M. Moerschbaecher, III, PhD

**Dean of the School of Allied Health Professions**

J. M. Cairo, PhD

**Dean of the School of Public Health**

Elizabeth T. H. Fontham, Dr PH



# LSU Health New Orleans



433 Bolivar Street • New Orleans, Louisiana 70112  
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The LSU Health Sciences Center New Orleans is the largest Health Sciences Center in the state and along with the LSU Health Sciences Center in Shreveport trains the majority of the state's physicians. LSUHSC-NO students are Louisiana residents, and by offering a high quality, affordable education, LSUHSC-NO is helping to keep Louisiana's best and brightest right here at home.

One of the first in the nation to incorporate patient simulation into the curriculum, LSUHSC-NO has driven the technology to unprecedented capability by developing patented software that overlays existing programs, providing much more realistic and robust training scenarios. As the only Louisiana designated Level I Comprehensive Education Institute and one of the few in the country, LSUHSC-NO uses simulation technology to train teams of medical professionals, improving patient safety and outcomes.

LSUHSC-NO has developed innovative educational programs to respond to work force needs. Addressing the nursing shortage, the Career Alternative RN Education (CARE) Program fast tracks those with degrees in other disciplines to become RNs. The School of Dentistry is increasing the number of dental hygienists through tele-lectures. The School of Medicine developed one of the country's most successful Rural Track programs to increase the number of primary care physicians practicing in rural areas.

In addition to staffing the LSU hospitals in New Orleans, Baton Rouge, Lafayette, Bogalusa, Houma, Lake Charles, and Independence, LSUHSC-NO faculty take care of patients in every major hospital in the metropolitan New Orleans area, and faculty, residents, and fellows treat hundreds of thousands of patients each year in affiliated teaching hospitals and clinics throughout the state.



The LSU Health Sciences Center New Orleans is a recognized leader in a number of research disciplines in a worldwide arena.

An enormously powerful economic engine, LSUHSC-NO generates thousands of primary and secondary jobs, and has a major economic impact in the region.



# LSU Health New Orleans

LSU Health Sciences Center New Orleans (LSUHSC-NO) consists of six professional schools and twelve centers of excellence.

## SCHOOL OF MEDICINE

**Inaugural Class:** 1931

**Dean:** Steve Nelson, MD

**Faculty (full-time):** 564

**Students:** 763

**Degree Awarded:** MD, MD/PhD

**Academic Departments:**

Anesthesiology  
 Biochemistry & Molecular Biology  
 Cell Biology & Anatomy  
 Dermatology  
 Family Medicine  
 Genetics  
 Internal Medicine  
 Allergy & Clinical Immunology  
 Cardiology  
 Emergency Medicine  
 Endocrinology  
 Gastroenterology  
 General Medicine  
 Geriatrics  
 Hematology/Oncology  
 Hospital Medicine  
 Infectious Diseases  
 Nephrology  
 Physical Medicine & Rehabilitation  
 Pulmonary/Critical Care  
 Rheumatology  
 Microbiology, Immunology & Parasitology  
 Neurology  
 Neurosurgery  
 Obstetrics & Gynecology  
 Maternal Fetal Medicine  
 General Gynecology  
 Reproductive Endocrinology  
 Gynecologic Oncology  
 Urogynecology  
 Ophthalmology  
 Orthopaedics  
 Otorhinolaryngology  
 Pathology  
 Pediatrics  
 Allergy/Immunology  
 Ambulatory Care/General Pediatrics  
 Cardiology  
 Child Development  
 Critical Care/Pulmonary  
 Emergency Medicine  
 Endocrinology

Forensic Medicine  
 Gastroenterology  
 Genetics  
 Hematology  
 Hospitalists  
 Infectious Diseases  
 Neonatology  
 Nephrology  
 Public Health  
 Research  
 Rheumatology

**Pharmacology**  
**Physiology**  
**Psychiatry**  
 Child Psychiatry  
 Psychosomatic Medicine  
 Forensic Psychiatry  
 Geriatric Psychiatry  
 Clinical Psychology

**Radiology**  
 Abdominal Imaging  
 Breast Imaging  
 Cardiothoracic Imaging  
 Musculoskeletal Imaging  
 Neuroradiology  
 Nuclear Medicine  
 Pediatric Radiology  
 Radiological Physics  
 Ultrasound  
 Vascular and Interventional

**Surgery**  
 Cardiothoracic Surgery  
 Endocrine Surgery  
 General Surgery  
 Oncologic Surgery  
 Pediatric Surgery  
 Plastic Surgery  
 Trauma and Critical Care  
 Vascular Surgery  
 Urology

### Major Teaching Hospitals & Facilities:

Interim LSU Public Hospital, Children's Hospital, Ochsner Foundation Hospital, West Jefferson Medical Center, Ochsner-Kenner Regional Medical Center, Touro Infirmary, Veterans Administration Medical Center Clinic, Earl K. Long Medical Center, Our Lady of the Lake Medical Center, Leonard Chabert Medical Center, University Medical Center.

## SCHOOL OF NURSING

**Inaugural Class:** 1933

**Dean:** Demetrius Porche, DNS, APRN

**Faculty (full-time):** 54

**Students:** 1,033

**Degrees Awarded:** BSN, MN, DNS

**Academic Programs:**

**Undergraduate**

Bachelor of Science in Nursing

CARE (Career Alternative RN Education)

RN to BSN

**Graduate**

RN to MN

Master of Nursing/  
 Master of Science in Nursing

Advanced Public/  
 Community Health Nursing

Clinical Nurse Specialist

Nurse Anesthetist

Nurse Practitioner

Nursing Administration

Nurse Educator

Doctor of Nursing Science

**Clinical Affiliations:**

Clinical education takes place in a variety of settings including hospitals, clinics, schools, and hospices, among others statewide including in metropolitan New Orleans, Baton Rouge, Alexandria, Lafayette, Shreveport, Bogalusa, Houma, Thibodaux, Gonzales, Plaquemine, Monroe, and Abbeville.

## SCHOOL OF DENTISTRY

**Inaugural Class:** 1968

**Dean:** Henry A. Gremillion, DDS, MAGD

**Faculty (full-time):** 86

**Students:** 389

**Degrees Awarded:** AS, BS, MS, DDS, ADE

**Academic Departments:**

Comprehensive Dentistry & Biomaterials

Dental Hygiene

Dental Laboratory Technology

Endodontics

Oral and Craniofacial Biology

Oral & Maxillofacial Pathology

Oral & Maxillofacial Surgery

Orthodontics

Pediatric Dentistry

Periodontics

Prosthodontics

**Clinical Affiliations:**

Huey P. Long Hospital, LSUSD South Campus Clinic, Earl K. Long Medical Center, Our Lady of the Lake Regional Medical Center,

Leonard J. Chabert Medical Center, LSUSD Dental Hygiene Clinic in Lafayette, East Jefferson General Hospital, Interim LSU Public Hospital, Children's Hospital, Support and Services Centers in Pineville, Hammond, and Algiers.

## SCHOOL OF GRADUATE STUDIES

**Inaugural Class:** 1965

**Dean:** Joseph M.

Moerschbaecher, III, PhD

**Faculty (joint appts.):** 199

**Students:** 98

**Degrees Awarded:** PhD, MD/PhD

**Academic Programs:**

Biochemistry & Molecular Biology

Cell Biology & Anatomy

Genetics

Interdisciplinary Program

MD/PhD

Microbiology, Immunology, & Parasitology

Neuroscience

Pharmacology & Experimental Therapeutics

Physiology

## SCHOOL OF ALLIED HEALTH PROFESSIONS

**Inaugural Class:** 1970

**Dean:** J. M. Cairo, PhD

**Faculty (full-time):** 45

**Students:** 392

**Degrees Awarded:** BS, MCD, MHS, MOT, AuD, DPT

**Academic Departments/Programs:**

Cardiopulmonary Science

Respiratory Therapy Track

Cardiovascular

Technology Track

Clinical Laboratory Sciences

Communication Disorders

Interdisciplinary Human Studies

Human Development Center

Occupational Therapy

Physical Therapy

Rehabilitation Counseling

**Faculty/Student Clinics:**

Audiology, Occupational Therapy, Physical Therapy, Rehabilitation Counseling, Speech Pathology

**Clinical Affiliations:**

Interim LSU Public Hospital, Children's Hospital, East Jefferson General Hospital, Ochsner Medical Center - Kenner, New Orleans, West Bank, Touro Infirmary, Tulane University Hospital and Clinic, West

Jefferson Medical Center, Earl K. Long Medical Center, Baton Rouge General Medical Center, Our Lady of the Lake Regional Medical Center, Woman's Hospital, North Oaks Medical Center Heart Health Center

## SCHOOL OF PUBLIC HEALTH

**Inaugural Class:** 2003

**Dean:** Elizabeth T. H. Fontham, Dr PH

**Faculty (full-time):** 41

**Students:** 102

**Degrees Awarded:** MPH, MS, PhD

**Academic Programs:**

Behavioral and Community Health Sciences

Biostatistics

Environmental & Occupational Health Sciences

Epidemiology

Health Policy & Systems Management

**Research & Service Programs:**

Louisiana Cancer Information Service

Louisiana Breast and Cervical Health Program

Louisiana Cancer Control Partnership Program

Louisiana Healthy Aging Center

Institute for Public Health and Justice

Louisiana Tumor Registry

Medical Informatics & Telemedicine Program

Tobacco Control Initiative

## CENTERS OF EXCELLENCE

Alcohol & Drug Abuse Center, 1991

Cardiovascular Center, 1991

Center of Healthy Aging, 1991

Center for Molecular and Human Genetics, 1991

Center for Oral and Craniofacial Biology, 1994

Epilepsy Center, 2002

Ernest N. Morial Asthma, Allergy & Respiratory Disease Center, 1996

Eye Center, 1999

Gene Therapy Program, 2000

Neuroscience Center, 1988

Research Institute for Children, 2005

Stanley S. Scott Cancer Center, 1991



2011

**Chancellor**

Robert Barish, MD, MBA

**Vice Chancellor  
for Clinical Affairs**

Hugh Mighty, MD, MBA

**Vice Chancellor  
for Administration**

John Dailey, JD, MPA

**Dean of the School  
of Medicine**

Andrew Chesson, Jr., MD

**Dean of the School  
of Graduate Studies**

Sandra Roerig, PhD

**Dean of the School of  
Allied Health Professions**

Joseph McCulloch, PhD

**Hospital Administrator  
LSU Medical Center**

Joseph Miciotto, MHA

**Hospital Administrator  
EA Conway Medical Center**

H. Aryon McGuire

**Hospital Administrator  
Huey P Long Medical Center**

Gary Crockett

# LSU Health Shreveport



1501 Kings Highway · Shreveport, Louisiana 71103  
318.675.5000 · [www.lsuhsctshreveport.edu](http://www.lsuhsctshreveport.edu)

LSU Health Shreveport is an academic medical center providing primary, preventive and advanced healthcare for patients while training future physicians, scientists and healthcare workers. In addition, using funding from federal and private sources, LSU Health Shreveport scientists look for new breakthroughs and perform clinical trials to improve our nation's healthcare.

The LSU Medical Center has its roots in the state's charity hospital system. In 1975, LSU School of Medicine was built adjacent to the facility, which had become known as Confederate Memorial Hospital. A year later, the hospital and academic campus merged. The hospital was officially affiliated with LSU and renamed. Today, the physical campus in Shreveport also includes the stand-alone School of Allied Health Professions, as well as the Feist-Weiller Cancer Center and Ambulatory Care Center, along with the Biomedical

Research Institute. The Louisiana Poison Center is also located on the campus. In 2012, LSU Health Shreveport opened a satellite urgent care clinic in fast-growing southeast Shreveport.

Students in the Schools of Medicine, Graduate Studies and Allied Health Professions receive classroom instruction and hands-on training in health science center laboratories and three acute care hospitals under the LSU Health Shreveport umbrella: LSU Medical Center in Shreveport, EA Conway Medical Center in Monroe and Huey P Long Medical Center in Pineville.

Medical students in training at any one time number 472, with about 100 new doctors graduating annually. More than 500 doctors complete residency and fellowship training on the campus each year in 40 programs. About 70 percent of graduates of LSU Health School of Medicine and residents who train at LSU Medical Center remain in the



region to practice. In 2011, the campus earned the maximum five-year institutional accreditation from the Accreditation Council for Graduate Medical Education for its residency programs.

The School of Allied Health Professions trains more than 400 students annually in various health-related disciplines, and the School of Graduate Studies provides PhD opportunities in five disciplines as well as a Master's program in Biomedical Sciences.

In 2011, LSU Health Shreveport was the first LSU Health hospital to adopt electronic health records for all patient charting.



# LSU Health Shreveport

The LSU Health Sciences Center - Shreveport comprises three professional schools and three hospitals including LSU Medical Center in Shreveport, EA Conway Medical Center in Monroe, and the Huey P Long Medical Center in Pineville.

## SCHOOL OF MEDICINE

**Inaugural Class:** 1969

**Dean:** Andrew L. Chesson, Jr, MD

**Faculty (full-time):** 423

**Students:** 472

**Degrees Awarded:** MD

**Academic Departments:**

Anesthesiology  
Biochemistry & Molecular Biology  
Bioinformatics and Computational Sciences  
Cellular Biology & Anatomy  
Emergency Medicine  
Family Medicine & Comprehensive Care  
Internal Medicine  
Cardiology  
Critical Care  
Endocrinology  
Gastroenterology & Hepatology  
Geriatrics  
Hematology & Oncology (Feist-Weiller Cancer Center)  
Infectious Diseases  
Medicine/Pediatrics  
Nephrology and Hypertension  
Primary Care Track  
Rheumatology  
Medical Library Science  
Microbiology & Immunology

**Molecular & Cellular Physiology**

**Neurology**

**Neurosurgery**

**Pharmacology, Toxicology & Neuroscience**

**Obstetrics & Gynecology**

High-Risk Maternal Fetal Medicine

Gynecologic Oncology

Reproductive Endocrinology & Infertility

**Ophthalmology**

**Oral & Maxillofacial/Head & Neck Surgery**

**Orthopedic Surgery**

**Otolaryngology/Head & Neck Surgery**

**Pathology**

**Pediatrics**

Allergy and Immunology

Cardiology

Pulmonology

Neonatology

Otolaryngology

Rheumatology

Virology

Infectious Diseases

Critical Care

Hematology & Oncology (St Jude's Research Children's Hospital affiliate)

**Psychiatry**

Child Psychiatry

Psychosomatic Medicine

Forensic Psychiatry

Geriatric Psychiatry

Clinical Psychology

**Radiology**

Abdominal Imaging

Breast Imaging

Cardiothoracic Imaging

Musculoskeletal Imaging

Neuroradiology

Nuclear Medicine

Pediatric Radiology

Radiation Oncology

Ultrasound

Vascular and Interventional

**Surgery**

Burn Surgery

Cardiothoracic Surgery

Colon & Rectal Surgery

Endocrine Surgery

Gastrointestinal Surgery

General Surgery

Hepatobiliary Surgery

Oncologic Surgery

Pediatric Surgery

Plastic and Reconstructive Surgery

Surgical Oncology

Transplant Surgery

Trauma and Critical Care

Vascular Surgery

**Urology**

**Specialty Service Programs:**

Level I Trauma Center

Sleep Center

Telemedicine/Rural Hospital Information Exchange

**Major Teaching Hospitals:**

LSU Medical Center

Overton Brooks Veterans Affairs Medical Center

EA Conway Medical Center

Shriners Hospital for Children in Shreveport

Willis-Knighton Medical Center

**Clinical Affiliations:**

Clinical education takes place in a variety of settings including hospitals, outpatient clinics and physician offices across Louisiana. Principal hospital settings include the LSU Medical Center in Shreveport, the EA Conway Medical Center in Monroe, and the Huey P Long Medical Center in Pineville. The principal clinic settings include Family Practice centers at Rapides Medical Center in Alexandria, North Caddo Medical Center in Vivian, and at EA Conway in Monroe.

## SCHOOL OF GRADUATE STUDIES

**Inaugural Class:** 1974

**Dean:** Sandra Roerig, PhD

**Faculty (full-time):** 60

**Students:** 74

**Degrees Awarded:** PhD

**Programs:**

Biochemistry & Molecular Biology  
Cellular Biology & Anatomy  
Microbiology & Immunology  
Molecular & Cellular Physiology  
Pharmacology, Toxicology & Neuroscience

## SCHOOL OF ALLIED HEALTH PROFESSIONS

**Inaugural Class:** 1977

**Dean:** Joseph McCulloch, PhD

**Faculty (full-time):** 40

**Students:** 400

**Degrees Awarded:** BS; Master of Communication Disorders, Master of Occupational Therapy, Master of Physician

Assistant Studies; Doctor of Physical Therapy; Master of Public Health Program (with LSU-S)

**Academic Departments/Programs:**

Cardiopulmonary Science  
Children's Center  
Clinical Laboratory Science  
Communication Disorders Faculty/Student Clinic  
Occupational Therapy  
Physical Therapy  
Physician Assistant

**Faculty/Student Clinics:**

Audiology, Occupational Therapy, Physical Therapy, Rehabilitation Counseling, Speech Pathology

**Clinical Affiliations:**

Clinical education takes place in a variety of settings including hospitals, outpatient clinics, and nursing homes across Louisiana. Principal hospital settings include Abbeville General Hospital, Baton Rouge General Medical Center, Brentwood Hospital - Shreveport, Kenner Regional Medical Center, Lasalle General Hospital and Nursing Home, EA Conway Medical Center, Huey P. Long Medical Center, Bogalusa Medical Center, Earl K. Long Medical Center, Minden Medical Center, Natchitoches Medical Center and the LSU Hospital in Shreveport.

## CENTERS OF EXCELLENCE

Cancer Research, Treatment & Education (Feist - Weiller Cancer Center), 1993

Center of Excellence Arthritis & Rheumatology, 1990

# 2011

## Hospital Administrator

Kurt M. Scott, FACHE

## Medical Director

Anthony Pham, MD

## Full Time Employees

608

## Estimated Economic Impact

Overall Business Activity....\$124,518,868

## Capacity

Licensed Beds .....	98
Adult/Pediatric Staffed Beds (Including ICU).....	37
Psychiatric Staffed Beds.....	18
Neonatal ICU Staffed Beds .....	0
Nursery Bassinets .....	3

## Inpatient Admissions

Adult/Pediatric Admissions.....	2,573
Psychiatric Admissions .....	830
Neonatal ICU Admissions .....	0
Nursery Admissions.....	166

## Inpatient Days

Adult/Pediatric Inpatient Days (Including ICU).....	10,015
Psychiatric Inpatient Days.....	5,650
Neonatal ICU Inpatient Days.....	0
Nursery Inpatient Days .....	383

## Outpatient

Outpatient Encounters.....	118,946
Emergency Dept. Encounters.....	27,843
Outpatient Clinic Visits .....	58,707

## Live Births

Births .....	166
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■ Medicaid Uncompensated Care ■ IAT Other  
 ■ Medicaid Claims ■ General Funds Direct  
 ■ Medicare Claims ■ Self-Generated



■ Nursing & Administrative Staff  
 ■ Operating Cost ■ Capital Outlay  
 ■ Educational and Health Professional Services

# Bogalusa Medical Center



433 Plaza Street • Bogalusa, Louisiana 70427  
 985.730.6700 • www.lsuhs hospitals.org

Reliability, expertise and quality are hallmarks of the LSU Bogalusa Medical Center, which has continuously served the Northshore for over 100 years. The only full-service hospital in a 30-mile radius, BMC is a vital resource for the region.

Fully accredited by The Joint Commission, this 98-bed, acute care hospital also operates 26 primary and specialty outpatient clinics and an inpatient acute psychiatric unit, which provides services to patients from throughout Louisiana.

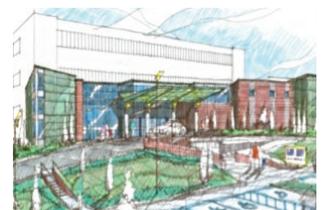
In collaboration with the Bogalusa Community Medical Center Foundation, BMC has secured funding for a \$7.5 million Emergency Department expansion to begin construction in late 2012. The Emergency Department annually provides care to over 30,000 patients and has outgrown its nine-bed department. This project will nearly double the number of ED beds and support spaces needed for a continually growing patient volume.

To meet the critical needs of the region, BMC partners with the LSU School of Medicine Departments of Cardiology, Pediatrics, Pathology and Family Medicine to provide excellent primary and specialty clinics and services.

All of BMC's primary care, pediatric and family practice clinics have recognition status as National Committee for Quality Assurance medical homes, indicating they provide quality, comprehensive, primary healthcare, ongoing preventive and early intervention healthcare and coordinated access to specialty care when needed.

BMC's commitment to excellence is obvious. For five consecutive years, eQHealth Solutions, Louisiana's Medicare quality improvement organization, has recognized BMC for superior inpatient healthcare.

The American Lung Association in Louisiana has named the BMC Asthma Program an Asthma Center of Excellence, one of only two in the state to achieve this designation.



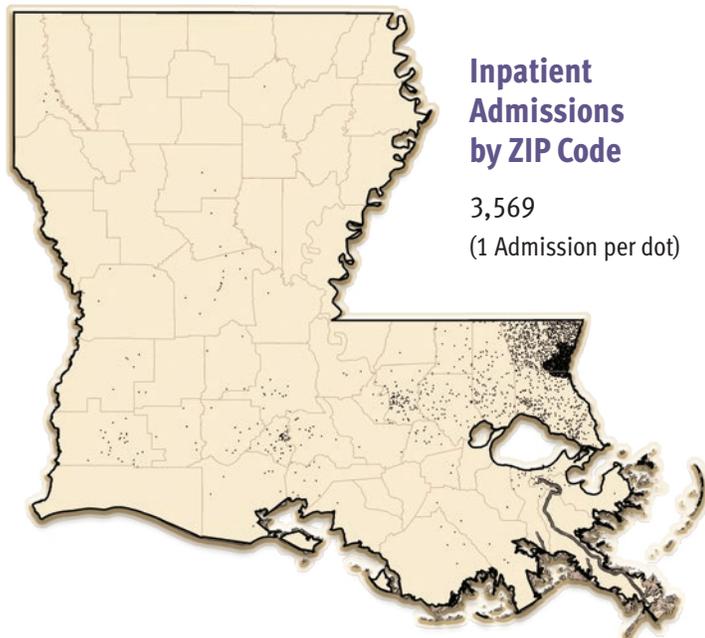
## EMERGENCY DEPARTMENT EXPANSION PROJECT

BMC participates in the LSU Disease Management Program, which manages chronic diseases, according to nationally accepted guidelines. This year BMC received LSU Clinical Lead awards in Asthma, Smoking Cessation and Weight Management and Clinical Excellence awards in Emergency Department Throughput, Asthma Care, Cancer Screening, HIV Care and Smoking Cessation. Without question, Bogalusa Medical Center is irreplaceable to the Northshore.

***This report does not reflect the closure of certain services effective March 5, 2012.***

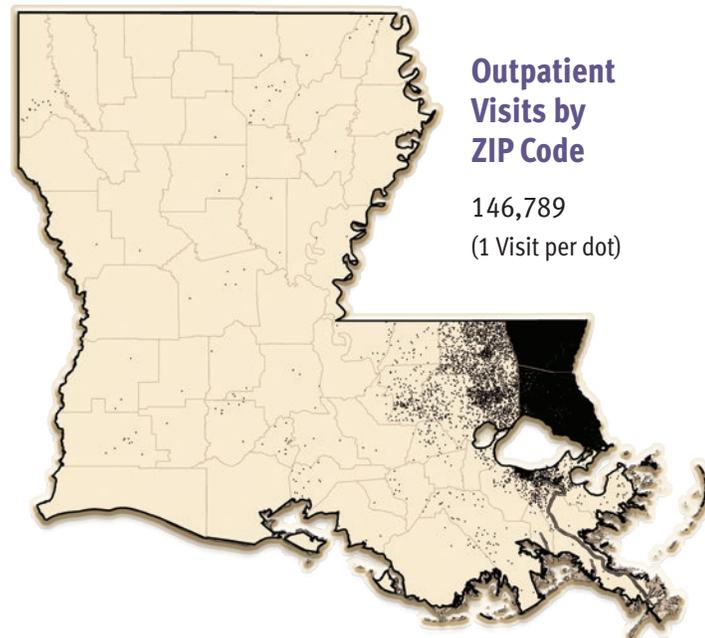


# Bogalusa Medical Center



## Inpatient Admissions by ZIP Code

3,569  
(1 Admission per dot)



## Outpatient Visits by ZIP Code

146,789  
(1 Visit per dot)

### Partnerships

Rayburn Correctional Center  
Washington Parish Sheriff's Office  
Bogalusa Police Department  
Children's Hospital, New Orleans  
St. Tammany Parish Hospital (transfers)  
Lakeview Regional Medical Center (transfers and Cardiac Care, etc.)  
Louisiana Heart Hospital (transfers and Cardiac Care)  
Southeast Louisiana Hospital  
Florida Parishes Human Services Authority FPHSA (Mental Health / Crisis Response Teams)  
Long Term Acute Care of Bogalusa  
ADAP Ryan White Agreement  
Camelia Hospice  
Deaf Action Group  
IHI – Institute of Healthcare Improvement – 5 Million Lives Campaign  
ISMP – Institute of Safe Medication Practice

Louisiana Organ Procurement Program  
Louisiana Office of Public Health: Tobacco Control Initiative  
eQHealth Solutions  
MedVance Institute of Baton Rouge  
Office of Public Health Unit  
Maryland Hospital Association  
Myers Group HCAHP  
Northshore Ambulance Service  
QI Project  
Region IX Emergency Management  
Southern Eye Bank

### Residency Programs

21 residents and fellows in the following programs:  
Family Practice  
Ophthalmology

### Nursing and Allied Health Programs

Approximately 173 students in the following programs:  
LSU Allied Health Professions  
LSU Department of Clinical Science – Shreveport – PT, OT, ST, and Clinical Lab  
LSU School of Nursing  
LSU Pathology  
Loyola – Family Nurse Practitioner  
Louisiana Technical Colleges – LPNs, Nurse Aide, Bio-Med, EMT First Response, Phlebotomy  
Pearl River Junior College – Poplarville, MS – RN and Medical Lab Technician  
Southeastern Louisiana University  
Southern University – Speech Therapy  
University of Alabama – Nursing  
University of Louisiana at Monroe – Pharmacy  
University of Southern Mississippi  
Xavier – Pharmacist

Delgado – Medical Technologist  
Delta College – Medical Assistant – Thomas Clinic  
Bogalusa High School – CNA program  
Cardiovascular Technology Institute – Echo Tech  
University of Cincinnati – Laboratory  
University of St. Augustine for Health Sciences – Physical Therapy  
Tulsa Technology Center – Surgical 1st Assistant

# 2011

## Hospital Administrator

Rhonda Green, BSN, MBA, MHCM, RN

## Medical Director

Michael Garcia, MD

## Full Time Employees

934

## Estimated Economic Impact

Overall Business Activity.....\$200,599,424

## Capacity

Licensed Beds .....	156
Adult/Pediatric Staffed Beds (Including ICU).....	61
Psychiatric Staffed Beds.....	24
Neonatal ICU Staffed Beds .....	2
Nursery Bassinets .....	9

## Inpatient Admissions

Adult/Pediatric Admissions.....	3,943
Psychiatric Admissions .....	862
Neonatal ICU Admissions .....	32
Nursery Admissions.....	429

## Inpatient Days

Adult/Pediatric Inpatient Days (Including ICU).....	15,378
Psychiatric Inpatient Days.....	8,440
Neonatal ICU Inpatient Days.....	151
Nursery Inpatient Days .....	1,639

## Outpatient

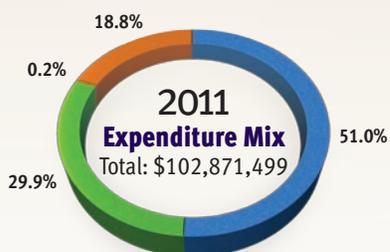
Outpatient Encounters.....	175,403
Emergency Dept. Encounters.....	41,950
Outpatient Clinic Visits .....	69,334

## Live Births

Births .....



■ Medicaid Uncompensated Care    ■ IAT Other  
■ Medicaid Claims    ■ General Funds Direct  
■ Medicare Claims    ■ Self-Generated



■ Nursing & Administrative Staff  
■ Operating Cost    ■ Capital Outlay  
■ Educational and Health Professional Services

# Leonard J. Chabert Medical Center



1978 Industrial Boulevard • Houma, Louisiana 70363  
985.873.2200 • [www.lsuhealth.org](http://www.lsuhealth.org)

Leonard J Chabert Medical Center opened its doors in 1978 as a teaching hospital, providing quality healthcare services for all who seek care, regardless of the ability to pay. Fully accredited by The Joint Commission, LJCRC is a full-service institution for inpatient services with extensive outpatient services.

Physicians and physician extenders are contracted through South Louisiana Medical Associates and LSU for patient care service and medical training. In addition to medical training, LJCRC serves as a clinical training site for nursing and allied health programs in the region.

LJCRC initiated a hospital-based, accredited Internal Medicine residency program in 2008 in an effort to replenish the area with primary care physicians. Currently, 24 internal medicine residents are in training. Moreover, collaborative partnerships for residency training

programs include LSU and Ochsner. Clinical trials and ongoing research studies provide a valuable resource to enhance staff education and potentially improve patient care options.

LJCRC participates in the evidence-based LSU Disease Management Program, which manages chronic diseases with a wellness model based on preventive care and patient education. The hospital consistently receives Louisiana hospital awards from the eQHealth Solutions, a leader in healthcare quality improvement organizations. In October 2010, LJCRC was invited to be a permanent site host for the American Cancer Society, serving as a resource center for oncology patients.

LJCRC is nationally recognized as a patient-centered medical home. The primary care clinics are accredited through the National Committee for Quality Assurance. A valued feature



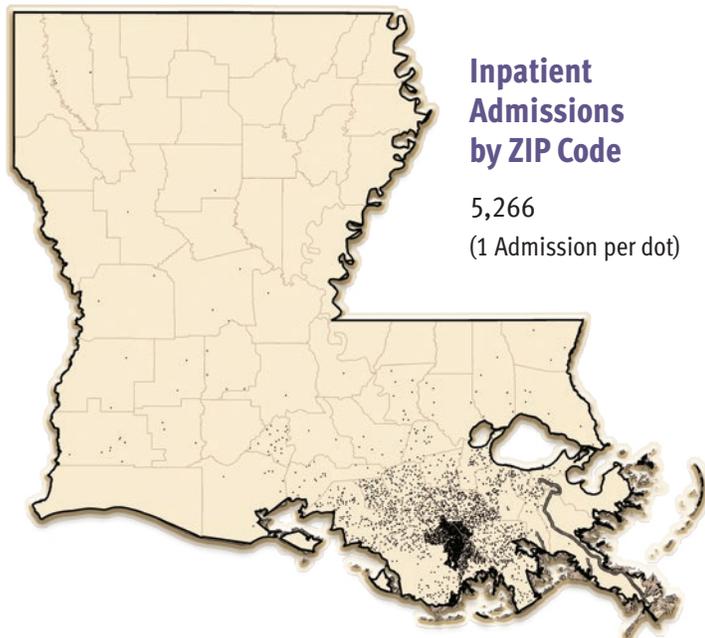
of the outpatient service is the emphasis on patients developing a solid relationship with their primary provider and together they improve patients' wellness initiatives and healthcare outcomes.

The hospital continually strives to meet the ever changing healthcare needs of its diverse patient population and to be a community-based medical center that is value driven and in the forefront of healthcare delivery, education and practice.

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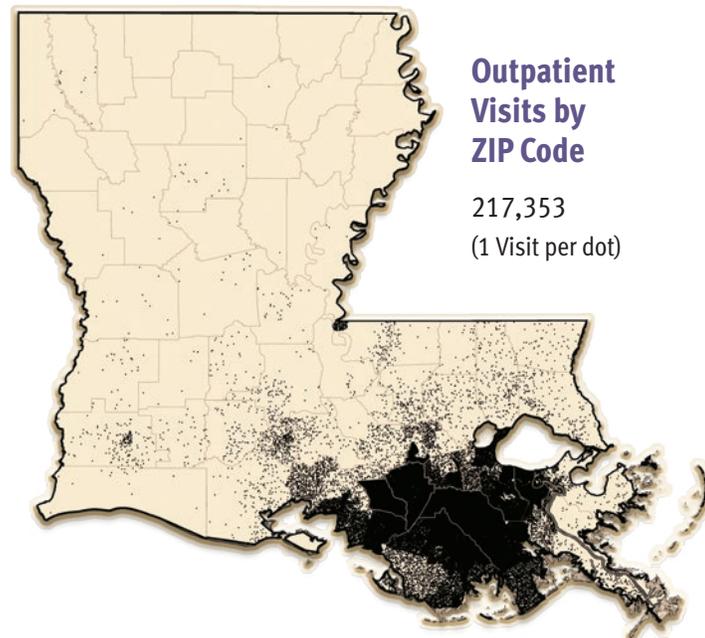


# Leonard J. Chabert Medical Center



## Inpatient Admissions by ZIP Code

5,266  
(1 Admission per dot)



## Outpatient Visits by ZIP Code

217,353  
(1 Visit per dot)

### Partnerships

- Terrebonne General Medical Center
- Terrebonne Parish District Attorney Drug Court – LJCMC provides lab testing to clients enrolled in program.
- Terrebonne Parish Criminal Justice Complex – LJCMC provides lab testing and results reporting.
- Louisiana Primary Care Association and Bayou Teche Community Health Network – integrated network
- Office of Public Health – LJCMC provides education services to OPH's labor and delivery population and high-risk prenatal medical services.
- Southeast Louisiana Area Health Education Center – HIV outreach to rural populations and African-Americans
- NO Aids Task Force – HIV referral services
- N\*R\* Peace – HIV community services
- Region III Office of Mental Health – behavioral health collaborative services
- Region III Office of Addictive Disorders – substance abuse evaluation and referral services
- Unitech – LJCMC provides training for EKG, Phlebotomy, and Pharmacy Technicians.

- Sudden Impact Injury Prevention Program: Louisiana Wildlife and Fisheries Department, Louisiana State Troopers and Interim LSU Public Hospital

- Louisiana Organ Procurement Agency
- Children's Hospital of New Orleans
- Ochsner Foundation Hospital
- St. Ann's Hospital in Thibodaux
- Tobacco Free Living
- Louisiana Tobacco Control Program

### Residency Programs

Approximately 46 residents and fellows in the following programs:

- Cardiology
- Surgery
- Gastroenterology
- Urology
- Dentistry
- Emergency Medicine
- Family Medicine
- Internal / Emergency Medicine
- Ophthalmology
- Physical Medicine / Rehabilitation
- Vascular Surgery

- Internal Medicine
- Obstetrics and Gynecology
- Orthopedic Surgery

### Medical Student Programs

- SABA University School of Medicine
- Medical University of the Americas in Nive

### Nursing and Allied Health Programs

- Approximately 386 students in the following programs:
- Acadian Ambulance Services – EMT Student Program
  - Delgado Community College – Medical Laboratory Student Program
  - Delgado Community College – Radiology Student Program
  - Lafourche Technical College – LPNs
  - LSU Health New Orleans – Physician Assistant Program
  - LSU Health New Orleans – Graduate and Undergraduate Medical Education Program
  - LSU Health New Orleans – Graduate Rehabilitation Social Work Program

- Louisiana Technical College – Lafourche Campus–EMT Student Program
- Louisiana Technical College – Lafourche Campus–Practical Nursing Students
- Louisiana Technical College – South Louisiana Campus – EMT Student Program
- Louisiana Technical College – South Louisiana Campus for Nursing, Phlebotomy, Surgical Tech Program
- Loyola University – New Orleans – Nurse Practitioner Program
- Nicholls State University – EMT – Respiratory Cardio Student Program
- Nicholls State University – Nursing Student Program
- Nicholls State University – Family and Consumer Services and Counseling Psychology
- Ochsner Clinic Foundation
- Our Lady of the Lake College of Anesthesia
- Southern University of New Orleans – Graduate Social Work Program
- Terrebonne Vocational Technical School – Nursing Student Program
- Tulane University – Graduate School of Social Work
- University of Louisiana at Lafayette – Graduate Nursing Students

# 2011

## Chancellor LSU Health Shreveport

Robert A. Barish, MD, MBA

## Hospital Administrator

H. Aryon McGuire

## Medical Director

LaDonna Ford, MD

## Full Time Employees

770

## Estimated Economic Impact

Overall Business Activity....\$241,860,161

## Capacity

Licensed Beds .....	247
Adult/Pediatric Staffed Beds (Including ICU).....	103
Psychiatric Staffed Beds.....	26
Neonatal ICU Staffed Beds .....	13
Nursery Bassinets .....	44

## Inpatient Admissions

Adult/Pediatric Admissions.....	5,353
Psychiatric Admissions .....	348
Neonatal ICU Admissions .....	69
Nursery Admissions.....	878

## Inpatient Days

Adult/Pediatric Inpatient Days (Including ICU).....	24,108
Psychiatric Inpatient Days .....	8,661
Neonatal ICU Inpatient Days.....	1,448
Nursery Inpatient Days .....	2,121

## Outpatient

Outpatient Encounters .....	141,280
Emergency Dept. Encounters.....	35,618
Outpatient Clinic Visits .....	105,662

## Live Births

Births .....	949
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\$45,154,881 of operating cost represents the transfer of Upper Payment Limit (UPL) program funds to HCSD hospitals.

# EA Conway Medical Center



4864 Jackson Street · Monroe, Louisiana 71202  
318.330.7000 · [www.lsuhsershreveport.edu/eac](http://www.lsuhsershreveport.edu/eac)

With a medical staff of 48 physicians, EA Conway Medical Center serves a 12-parish area in northeast Louisiana with a full range of diagnostic and treatment services. Operating as part of LSU Health Shreveport, the hospital is a leading provider of healthcare in the region. The hospital has adult and neonatal critical care units, as well as a fully-staffed emergency department.

Inpatient services also include family medicine, medicine, pediatrics, obstetrics/gynecology, general surgery, orthopedics, urology, ophthalmology and psychiatry. For diagnostic services, the hospital has a state-of-the-art MRI system and 24-hour teleradiology for off-site and after-hours readings. The hospital is accredited by The Joint Commission.

New mothers receive special services in a home-like updated labor and delivery unit.

In 2012, the hospital will complete work on infrastructure for electronic health records that will ultimately make it possible for records from every LSU facility to be easily shared.

The hospital operates an extensive system of hospital-based outpatient clinics, including a family medicine clinic, where patients receive high-quality primary and preventive care. In 2011, an extended-hours convenience clinic opened to offer walk-in health care for minor injuries or illnesses after normal business hours.

Since 1982, EA Conway has served as the sponsoring institution for a three-year Family Medicine Residency Program. In addition to the benefit of training future physicians, the program has an ongoing positive impact on healthcare in the region since about half of the graduates remain in northeast Louisiana to practice. The hospital is also a training site for



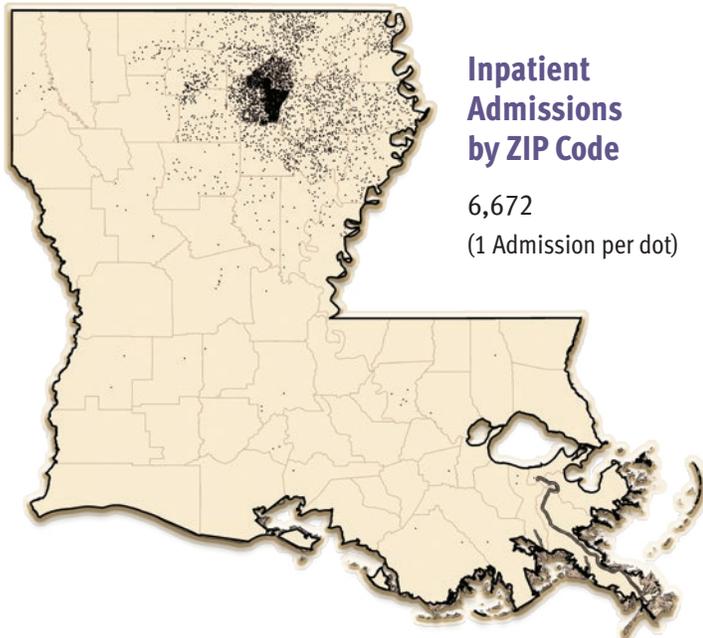
pharmacy, nursing and allied health program students, and resident physicians based at LSU Medical Center in Shreveport rotate at Conway as part of their training.

As a public hospital, EA Conway also serves the healthcare needs of area corrections facilities with secure and separate inpatient and outpatient clinic facilities and provides evaluation for emergency psychiatric admissions in an isolated and locked seven-bed unit.

With services dating from 1941, the current facility opened in 1987. The hospital is named in honor of Erwin Allen Conway, a Monroe native who served as Louisiana's Secretary of State.

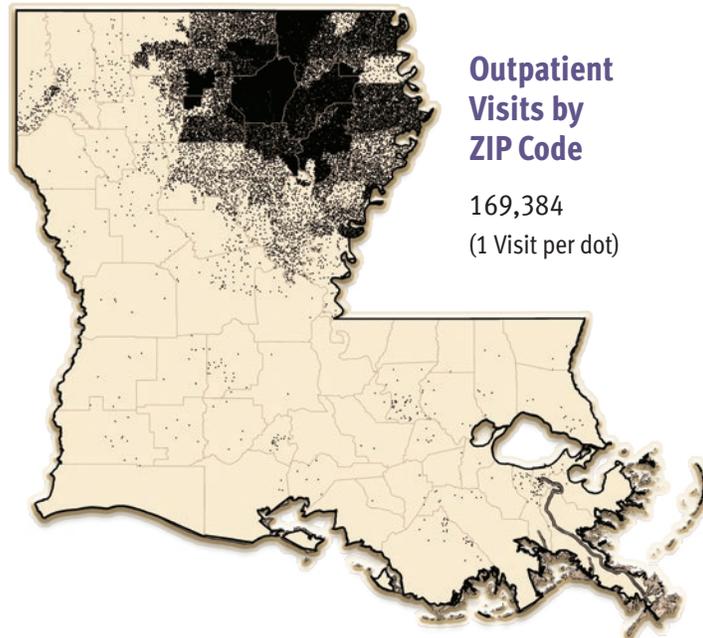


# EA Conway Medical Center



## Inpatient Admissions by ZIP Code

6,672  
(1 Admission per dot)



## Outpatient Visits by ZIP Code

169,384  
(1 Visit per dot)

### Partnerships

Vocational Rehab & AFDC Programs  
Wade Correctional Facility  
Sheriff's Offices for Region Eight  
Ouachita Correctional Institute  
Winn Correctional Institute  
Prevent Child Abuse Louisiana

### Residency Programs

Approximately 50 residents and fellows in the following programs:  
Family Practice Residency Program  
LSU Shreveport – Surgery, OB/GYN, Ophthalmology  
OB Fellows  
Physicians Assistant

### Nursing and Allied Health Training

Approximately 410 students in the following programs:  
Alcorn State University  
Bossier Parish Community College- Respiratory Therapy  
Career Technical College - Radiologic Technology Instruction  
Career Technical College – Respiratory Technology Instruction  
Career Technical College – Surgical Technology Instruction  
Frontier School of Midwifery  
Grambling State University – Graduate Nurse Training  
Grambling State University – Undergraduate Nurse Training  
Grambling State University – Social Work Preparation

Grambling State University – Public Health Interim  
LSU New Orleans – Graduate Nurse Training  
LSUHSC – Shreveport – School of Allied Professions  
LSU Shreveport – School of Social Work  
LTC – North Central Campus – LPN Training  
LTC – Northeast Louisiana Campus – Practical Nursing  
LTC – Tallulah Campus, MSB – PN Training  
LTC Bastrop – Practical / Clinical Nurse Training  
LTC Delta Ouachita – PN Training  
LTC – Tallulah Campus – PN Training  
LTU – Clinical Nutrition / Dietetics  
LTU Division of Nursing – Undergraduate Nurse Training  
LTU HIM – Medical Record Technology  
Northwestern University Women's Health – NP Program  
Primary Health Services – OB-GYN Support Services  
Texas Wesleyan University – CRNA Affiliation – Anesthesia Program  
ULM Clinical Lab Program  
ULM Practicum Program  
ULM Radiologic Technology Program  
ULM Occupational Therapy Training  
ULM College of Nursing – Undergraduate Nurse Training  
ULM School of Pharmacy – Adv. Practice of Pharmacy  
ULM / EACMC Pharmacy Faculty  
ULM School of Social Work – Field Instruction Placements  
ULM Speech-Language Pathology Program

2011

**Hospital Administrator**

Sherre Pack-Hookfin, MA

**Medical Director**

Kathleen Willis, MD

**Full Time Employees**

405

**Estimated Economic Impact**

Overall Business Activity.....\$78,873,022

**Capacity**

Licensed Beds .....	25
Adult/Pediatric Staffed Beds (Including ICU).....	18
Psychiatric Staffed Beds.....	0
Neonatal ICU Staffed Beds .....	0
Nursery Bassinets .....	0

**Inpatient Admissions**

Adult/Pediatric Admissions.....	1,122
Psychiatric Admissions .....	0
Neonatal ICU Admissions .....	0
Nursery Admissions.....	0

**Inpatient Days**

Adult/Pediatric Inpatient Days (Including ICU).....	4,273
Psychiatric Inpatient Days .....	0
Neonatal ICU Inpatient Days.....	0
Nursery Inpatient Days .....	0

**Outpatient**

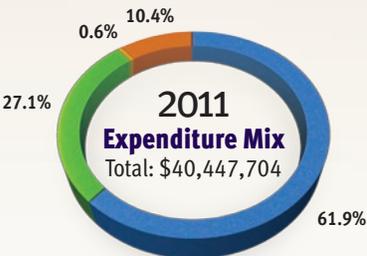
Outpatient Encounters.....	81,554
Emergency Dept. Encounters .....	27,371
Outpatient Clinic Visits .....	42,401

**Live Births**

Births .....



■ Medicaid Uncompensated Care ■ IAT Other  
 ■ Medicaid Claims ■ General Funds Direct  
 ■ Medicare Claims ■ Self-Generated



■ Nursing & Administrative Staff  
 ■ Operating Cost ■ Capital Outlay  
 ■ Educational and Health Professional Services

# Lallie Kemp Regional Medical Center



52579 Highway 51 South · Independence, LA 70443  
 985.878.9421 · www.lsuhs hospitals.org

Lallie Kemp Regional Medical Center is a federally designated critical access hospital, with the maximum capacity of 25 acute care/swing beds. It is in a rural area, provides 24-hour emergency care services and maintains an average length of stay of four days or less. Available to anyone regardless of the ability to pay, LKRMC is a major provider of healthcare in the area.

Fully accredited by the Joint Commission, LKRMC is also a clinical training site for physicians, allied health professionals and students for technical and nursing schools, providing much needed healthcare professionals to the North Shore.

LKRMC participates in the LSU Disease Management Program, which manages chronic diseases according to nationally accepted, evidence-based guidelines.

Besides fulfilling its role as a critical access hospital with superior healthcare, LKRMC has excellent outpatient services: telemedicine, family medicine, medical home, fall prevention, geriatrics and telestroke.

The LKRMC Outpatient Clinics have recognition status as Physician Practice Connections-Patient Centered Medical Homes by the National Committee for Quality Assurance. The Outpatient Clinics have met rigorous NCQA requirements to receive this recognition.

This point of care provides ongoing preventive and early intervention healthcare to patients and coordinates specialized care when patients require it, consistently offering superior medical services. This recognition status places LKRMC among the elite in healthcare,

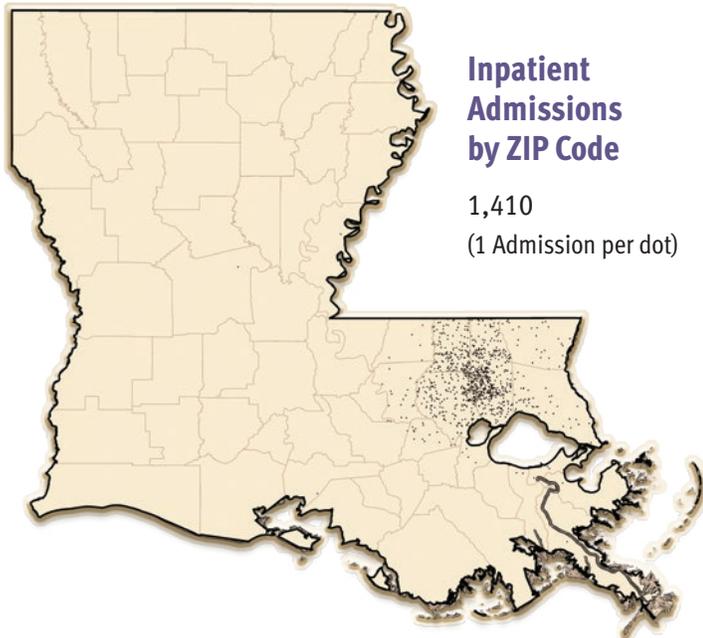


marking it as a place of excellence and enduring commitment to its community.

***This report does not reflect the closure of certain services effective March 5, 2012.***

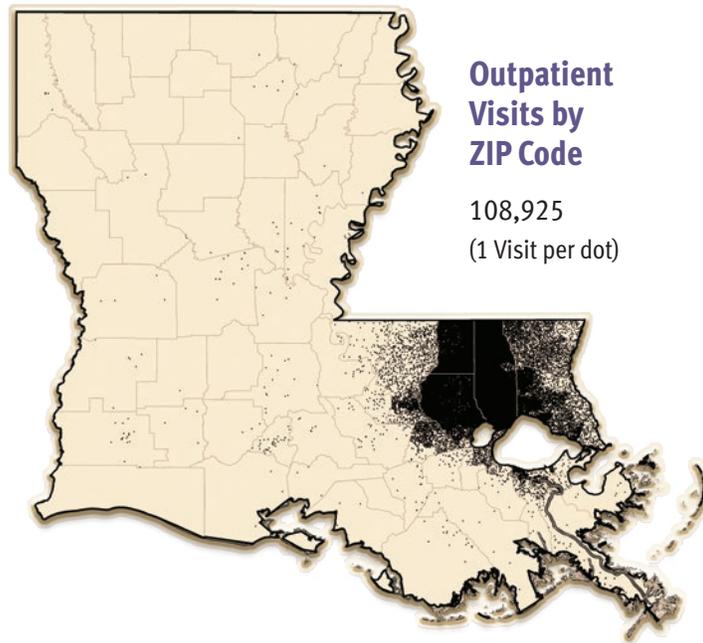


# Lallie Kemp Regional Medical Center



## Inpatient Admissions by ZIP Code

1,410  
(1 Admission per dot)



## Outpatient Visits by ZIP Code

108,925  
(1 Visit per dot)

### Partnerships

Baton Rouge Regional Eye Bank  
Louisiana Organ Procurement Agency (LOPA)  
Multi Practice Clinic  
Southern Eye Bank  
Tangipahoa Parish School System (Option 3 Program)  
MedVance Institute – Allied Health  
Compass Career College – Phlebotomy  
Ruth Cook’s School of Computers  
BMC Obstetrics Services  
Blind Services, Randolph Sheppard Vending  
American Cancer Society  
Southeast Regional Medical Center  
Volunteers of America  
Southeast Louisiana Area Health Education Center

### Residency Programs

Approximately 8 residents and fellows in the following programs:  
Ophthalmology  
Cardiology  
Family Medicine

### Nursing and Allied Health Programs

Approximately 124 students in the following programs:  
LSU School of Medicine (Fellows)  
LSU School of Nursing – Nurse Practitioners, Advanced Practice, CRNA Students  
Northshore Technical College, Florida Parishes Campus – LPNs

South Central Louisiana Technical College, River Parishes Campus – LPNs  
Northshore Technical College, Hammond Area Campus – LPNs, Nursing Assistants, EMTs, Patient Care Technicians  
Our Lady of the Lake College – Physician Assistant Program  
Acadian Ambulance National EMS Academy – EMTs  
Northshore EMS Academy – EMTs  
Southeastern Louisiana University – RNs & Nurse Practitioners  
Delta College – Allied Health  
University of South Alabama – Nurse Practitioners  
Southern University – Nurse Practitioners  
North Kentucky University – Respiratory Care & Radiology Technical Students  
Loyola University – Nurse Practitioners

Virginia College – Coding  
Southern University of New Orleans – Social Work  
North Oaks Medical Center – Dietetic Interns  
University of Louisiana at Lafayette – Dietetic Interns

# 2011

## Hospital Administrator

Roxane A. Townsend, MD

## Medical Director

Kevin Reed, MD

## Full Time Employees

1,078

## Estimated Economic Impact

Overall Business Activity.....\$282,253,565

## Capacity

Licensed Beds .....	165
Adult/Pediatric Staffed Beds (Including ICU).....	76
Psychiatric Staffed Beds.....	0
Neonatal ICU Staffed Beds .....	7
Nursery Bassinets .....	8

## Inpatient Admissions

Adult/Pediatric Admissions.....	4,884
Psychiatric Admissions .....	0
Neonatal ICU Admissions .....	91
Nursery Admissions.....	447

## Inpatient Days

Adult/Pediatric Inpatient Days (Including ICU).....	18,525
Psychiatric Inpatient Days .....	0
Neonatal ICU Inpatient Days.....	1,872
Nursery Inpatient Days .....	1,335

## Outpatient

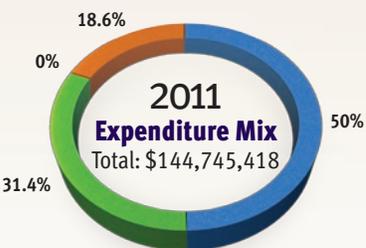
Outpatient Encounters.....	194,553
Emergency Dept. Encounters.....	46,720
Outpatient Clinic Visits .....	113,376

## Live Births

Births .....	517
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■ Medicaid Uncompensated Care    ■ IAT Other  
■ Medicaid Claims    ■ General Funds Direct  
■ Medicare Claims    ■ Self-Generated



■ Nursing & Administrative Staff  
■ Operating Cost    ■ Capital Outlay  
■ Educational and Health Professional Services

# Earl K. Long Medical Center



5825 Airline Highway · Baton Rouge, Louisiana 70805  
225.358.1000 · [www.lsuhs hospitals.org](http://www.lsuhs hospitals.org)

A teaching hospital for graduate medical education, nursing and allied health professions, Earl K. Long Medical Center provides quality healthcare to Baton Rouge, its seven surrounding parishes and beyond. Outpatient services for women's health, family practice, internal medicine, surgery, orthopedics, ophthalmology, otolaryngology, oral and maxillofacial surgery, infectious diseases, dermatology, rheumatology and other subspecialties complement inpatient services for internal and emergency medicine and surgery.

This extensive network of clinics and outpatient services reflects the LSU commitment to improving the health of the community and reducing healthcare costs while maximizing the value to our patients according to their needs.

Besides medicine and surgical clinics on the main campus, EKLMC provides outpatient care at the North Baton Rouge Clinic, Mid City Clinic,

LSU Surgical Facility and South Baton Rouge Clinic at the Leo S. Butler Community Center.

The South Baton Rouge Clinic recently attained recognition status as a Physician Practice Connections-Patient Centered Medical Home from the National Committee for Quality Assurance. To achieve this status, the clinic met rigorous NCCQA requirements for its healthcare and coordination of specialty care.

EKLMC participates in the LSU Disease Management Program, which manages chronic diseases, including HIV/AIDS, according to nationally accepted, evidence-based guidelines.

LSU is the largest provider of HIV/AIDS healthcare in greater Baton Rouge, which ranks second in the nation for the number of HIV infections per capita. However, the LSU Early Intervention Clinic has made a major impact on the community. Despite increases in the total number of people living with



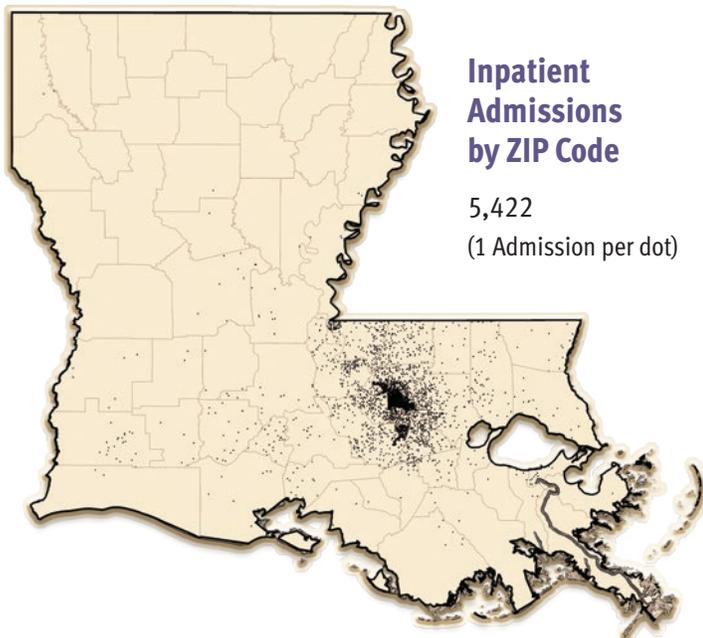
HIV infection, the annual number of new HIV infections has remained relatively stable in recent years. The Early Intervention Clinic is of tremendous value to the community.

Opening in 2013 beside the North Baton Rouge Clinic, LSU Urgent Care will have 7,000 square feet for non-emergency healthcare needs that can arise unexpectedly and deserve immediate attention. With over 70 percent of EKLMC emergency care encounters not requiring emergency services, LSU Urgent Care and primary care clinics will increase patient access and deliver the right care, in the right setting, at the right time.

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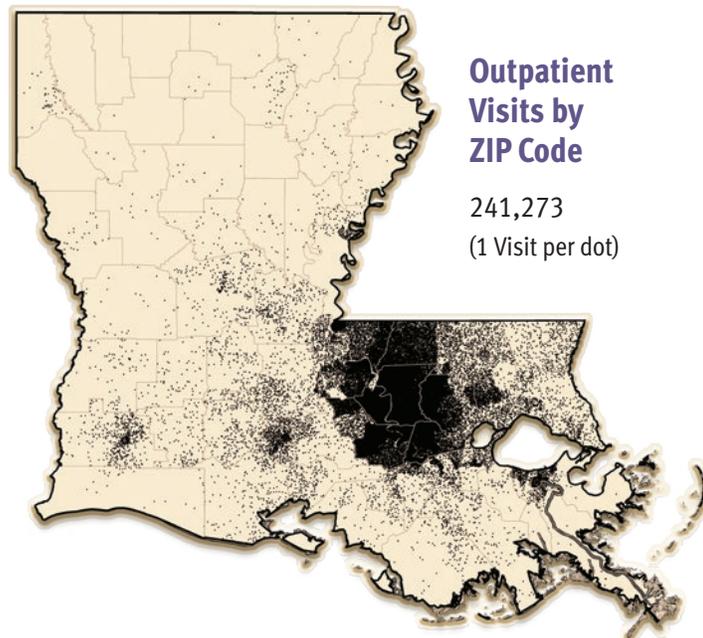


# Earl K. Long Medical Center



## Inpatient Admissions by ZIP Code

5,422  
(1 Admission per dot)



## Outpatient Visits by ZIP Code

241,273  
(1 Visit per dot)

### Partnerships

Louisiana Health Care Quality Forum – assessing and planning community needs

Governor’s Office of Homeland Security and Emergency Preparedness – EKLHC is a participant in the response to, and contributor of acute-care resources for, incidents of declared disaster.

Volunteer Health Corp – EKLHC-VHC partnership provides a bridge for primary care and orthopedic and rheumatology services.

Capital Area Human Services District – outpatient mental health services

MED Baton Rouge- Baton Rouge mayor’s health collaborative to assess and coordinate resources for community need

eQHealth Solutions – addresses improvements in healthcare delivery

### Residency Programs

Approximately 191 residents and fellows in the following programs:

Emergency Medicine

Internal Medicine  
Dermatology  
General Dentistry  
OB/GYN  
Ophthalmology  
Oral and Maxillofacial Surgery  
Orthopedic Surgery  
Otolaryngology  
Surgery

### Nursing and Allied Health Programs

Approximately 208 students in the following programs:

#### Pharmacy

University of Louisiana at Monroe College of Pharmacy  
University of Chicago College of Pharmacy  
Xavier University of Louisiana College of Pharmacy

#### RN

Practitioner and/or CRNA  
University of Mississippi

Alcorn State University  
LSUHSC in New Orleans  
Loyola University  
McNeese State University  
University of Louisiana at Lafayette  
Northwestern State University  
Southern University  
Baton Rouge General School of Nursing  
Louisiana Technical College, Lafayette  
University of South Alabama  
Southeastern Louisiana University  
Our Lady of the Lake School of Nursing Services  
Baton Rouge Community College

#### LPN

Delta Junior College  
Louisiana Technical College Hammond  
Baton Rouge Regional Technical Institute  
Westside Vocational Technical  
Our Lady of the Lake College of Nursing Services

#### EMT, Paramedic

Acadian Ambulance, Lafayette

Avoyelles Technical Institute, Cottonport  
Baton Rouge Fire Department  
Louisiana Technical Institute, Jackson  
Louisiana State Penitentiary, Angola  
Emergency Medical Services  
Our Lady of the Lake  
Chevron/Texaco Emergency Responders

#### Other Programs

Southern University – Social and Nutritional Services  
North Oaks Health Systems Hospital – Nutritional Services  
Glen Oaks, Live Oak, and Denham Springs – High School Students  
MedVance Institute – Pharmacy Techs, Surgical Techs  
MedVance Institute Surgical Technology Program  
LSUHSC – School of Allied Health Professions (Medical Technology Program)

# 2011

## Chancellor LSU Health Shreveport

Robert A. Barish, MD, MBA

## Hospital Administrator

Gary Crockett

## Medical Director

David Barnard, MD

## Full Time Employees

471

## Estimated Economic Impact

Overall Business Activity.....\$101,650,450

## Capacity

Licensed Beds .....	137
Adult/Pediatric Staffed Beds (Including ICU).....	44
Psychiatric Staffed Beds.....	16
Neonatal ICU Staffed Beds .....	0
Nursery Bassinets .....	2

## Inpatient Admissions

Adult/Pediatric Admissions.....	1,827
Psychiatric Admissions .....	483
Neonatal ICU Admissions .....	0
Nursery Admissions.....	43

## Inpatient Days

Adult/Pediatric Inpatient Days (Including ICU).....	8,828
Psychiatric Inpatient Days.....	5,731
Neonatal ICU Inpatient Days.....	0
Nursery Inpatient Days .....	151

## Outpatient

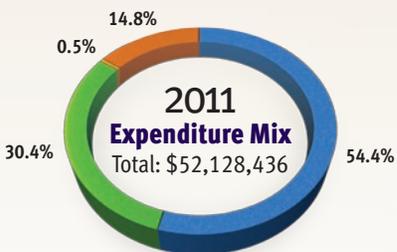
Outpatient Encounters.....	75,262
Emergency Dept. Encounters.....	37,758
Outpatient Clinic Visits .....	41,954

## Live Births

Births .....	42
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■ Medicaid Uncompensated Care ■ IAT Other  
 ■ Medicaid Claims ■ General Funds Direct  
 ■ Medicare Claims ■ Self-Generated



■ Nursing & Administrative Staff  
 ■ Operating Cost ■ Capital Outlay  
 ■ Educational and Health Professional Services

# Huey P Long Medical Center



352 Hospital Blvd. • Pineville, Louisiana 71360  
 2351 Vandenburg Drive • Alexandria, Louisiana 71311  
 318.448.0811 • [www.lsuhsershreveport.edu/hpl](http://www.lsuhsershreveport.edu/hpl)

Huey P Long Medical Center began 2012 with a new vision, after approval in late 2011 of a plan to relocate the medical center to a former military hospital at England Airpark in Alexandria. A part of LSU Health Shreveport, Huey P Long is a 60-bed acute care hospital with inpatient services in Pineville and extensive outpatient clinics in Alexandria.

The hospital in Pineville was built in 1939, and it provides service for a nine-parish region of central Louisiana. In 1994, when the federal government decided to close the military hospital, Huey P Long acquired it and moved most of its outpatient clinics to the site. Under the plan approved in 2011 and announced by Louisiana Governor Bobby Jindal, a former elementary school at the Airpark will be renovated, and the clinics will be

moved to that building in 2013. The hospital will be remodeled, and the new, modern hospital building will open in 2014.

The new vision for the hospital calls for expanded outpatient primary care and preventative services along with increased hours for both primary and specialty care clinics. There will be fewer inpatient beds, but all patient rooms will be private. In response to unmet medical needs in the region, care for trauma patients needing physical rehabilitation will be offered, along with more inpatient capacity for adult psychiatric patients needing short-term immediate care. As a public hospital, HP Long will also continue to care for patients from corrections facilities in a secure, designated area.

The site for clinical rotations for physician residents and medical



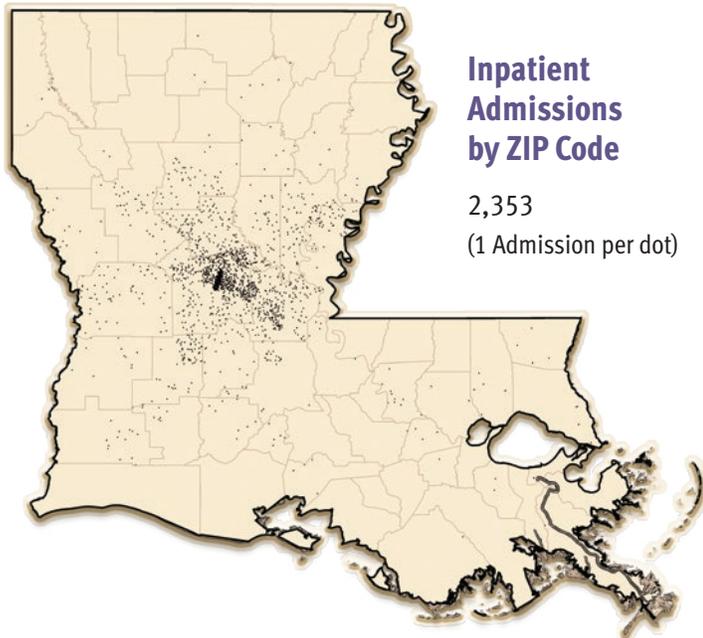
students from Tulane and other healthcare institutions, the new Huey P Long will offer even more training opportunities and an affiliation with the LSU Health Shreveport School of Allied Health Professions. The medical center also offers an accredited pharmacy practice residency in conjunction with the School of Pharmacy at the University of Louisiana in Monroe.

In 2011, the hospital earned the Louisiana Hospital Capstone Award for Quality Improvement.

***This report does not reflect the closure of certain services.***

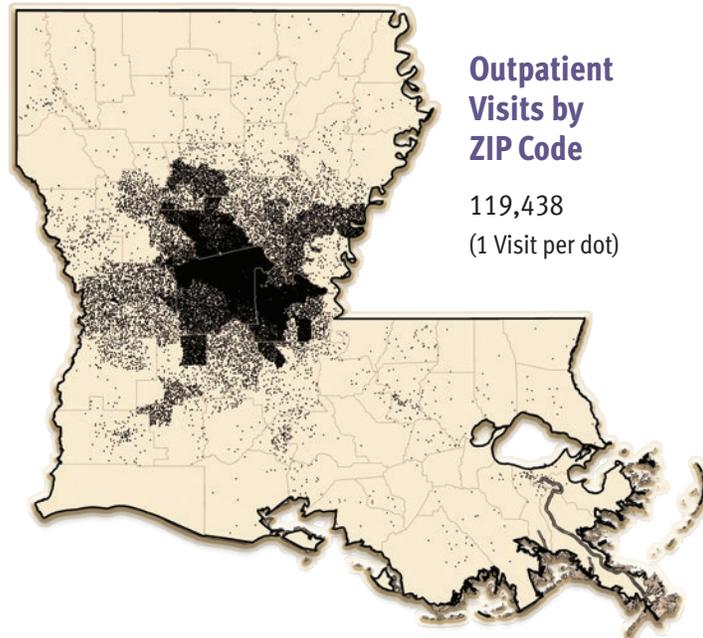


# Huey P Long Medical Center



## Inpatient Admissions by ZIP Code

2,353  
(1 Admission per dot)



## Outpatient Visits by ZIP Code

119,438  
(1 Visit per dot)

### Partnerships

Cenla Medication Access Program (CMAP)  
Rapides Foundation- Outpt Pharmacy

Office of Public Health – Maternal Child Health Program – partnering with Rapides Regional Hospital and LSU Family Medicine

LSU Dental School Clinic & HIV Grant

Tulane University – Early Intervention Services HIV Grant

### Residency Programs

Tulane University – Medical Care & Medical Residency OB-GYN

LSUHSC- Shreveport – LSU Family Practice w/rotations to HPL in OB-GYN and Pediatrics

LSU Dental School Clinic & HIV Grant

### Nursing and Allied Health Programs

Louisiana College – Nursing Baccalaureate, Physical Therapy

Louisiana State University Baton Rouge – Social Work Interns

LSU at Alexandria  
Lab Technician  
Phlebotomy Training Program  
Nursing –AD  
EMT, Paramedic  
Pharmacy Technician Training  
Radiology Students

LSUHSC–Shreveport – Physical Therapy Students, Physicians Assistants

Loyola University – Nursing

University of Louisiana, Monroe – Occupational Therapy Students, Certified Occupational Therapist Assistant Students, Pharmacy Intern/ Extern Preceptor

Northwestern State University – Nursing Training Program – Undergraduate, Graduate and Advance Practice, Social Work Interns

University of Louisiana, Lafayette – Nursing Graduate

Various Louisiana Technical Colleges – Practical, EMT, Paramedic, Phlebotomy, EKG Tech

National EMS Academy – Partnership between Acadian Ambulance and South LA Community College – EMT

Central Louisiana Medical Academy – Phlebotomy Students

Louisiana Tech University – Dietitians

Tulane University – Graduate Medical Students

LSU School of Nursing, New Orleans – CRNA Program

LSU Eunice – Respiratory Therapy

# 2011

## Hospital Administrator

Roxane A. Townsend, MD

## Medical Director

Juzar Ali, MB, BS (MD), FRCP, FCCP

## Full Time Employees

2,240

## Estimated Economic Impact

Overall Business Activity.....\$718,935,022

## Capacity

Licensed Beds .....	390
Adult/Pediatric Staffed Beds (Including ICU).....	186
Psychiatric Staffed Beds.....	38
Neonatal ICU Staffed Beds .....	0
Nursery Bassinets .....	0

## Inpatient Admissions

Adult/Pediatric Admissions.....	11,090
Psychiatric Admissions .....	1,292
Neonatal ICU Admissions .....	0
Nursery Admissions.....	35

## Inpatient Days

Adult/Pediatric Inpatient Days (Including ICU).....	56,876
Psychiatric Inpatient Days .....	13,600
Neonatal ICU Inpatient Days.....	138
Nursery Inpatient Days .....	98

## Outpatient

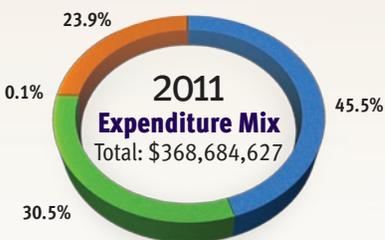
Outpatient Encounters.....	271,664
Emergency Dept. Encounters.....	53,462
Outpatient Clinic Visits .....	149,688

## Live Births

Births .....	39
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■ Medicaid Uncompensated Care    ■ IAT Other  
■ Medicaid Claims    ■ General Funds Direct  
■ Medicare Claims    ■ Self-Generated



■ Nursing & Administrative Staff  
■ Operating Cost    ■ Capital Outlay  
■ Educational and Health Professional Services

# Interim LSU Public Hospital



2021 Perdido Street · New Orleans, Louisiana 70112  
504.903.3000 · [www.lsuhealth.org](http://www.lsuhealth.org)

With ground broken in 2011 and construction underway, the new University Medical Center will be a healthcare destination for those who choose the highest caliber of care for their loved ones and themselves. UMC inpatient services are scheduled to open in 2015.

Currently in New Orleans, the Interim LSU Public Hospital, with a Level 1 Trauma Center and certification as a Stroke Center, provides comprehensive quality, acute, emergency department-based and urgent healthcare while taking care of patients with chronic conditions through its robust, multifaceted and multispecialty disease management and population health programs.

This tertiary healthcare center and its specialty, primary care and community clinics also support the LSU and Tulane medical schools and their residency programs. Thousands of students from these two schools, the LSU Schools of Dentistry, Nursing and Allied

Health, the Xavier University College of Pharmacy and many other programs depend on ILH as the training site for their students and healthcare providers.

ILH inpatient services and primary and specialty clinics deliver quality healthcare to many who otherwise would forego care due to an inability to pay. The insured, underinsured and uninsured depend on ILH, whose clinics offer primary healthcare and coordinated access to specialty care.

The HIV Outpatient Program, a nationally known center for HIV healthcare, training and research, and ILH specialty clinics complement the comprehensive and coordinated ILH network.

ILH clinics have recognition status as Physician Practice Connections-Patient Centered Medical Homes by the National Committee for Quality Assurance.

ILH is also an essential partner with the community in taking care of

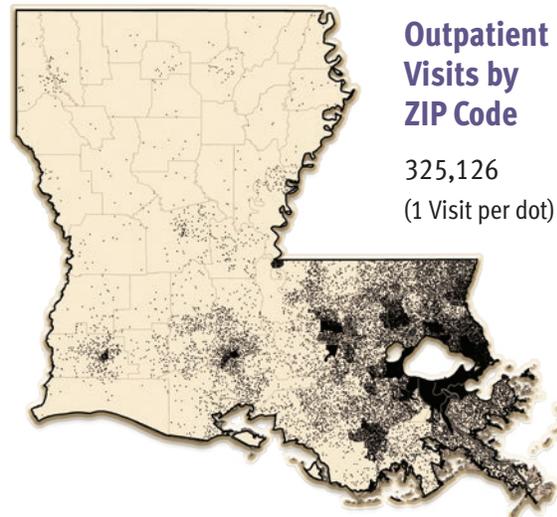
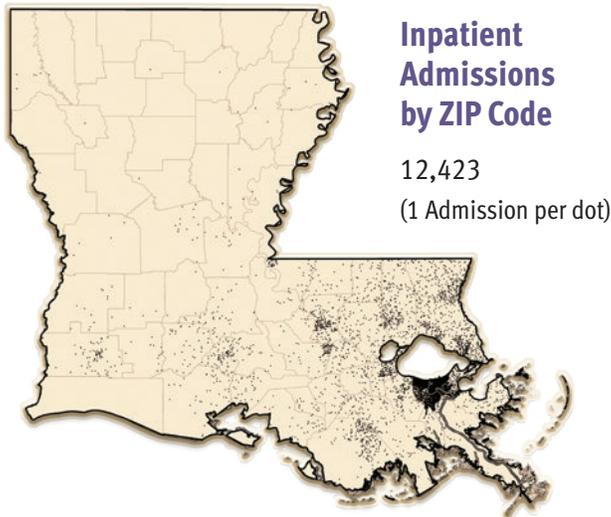


patients with mental and behavioral disorders through its inpatient and outpatient emergency services.

With the only Level 1 Trauma Center in south Louisiana, ILH is the linchpin of quality healthcare services in the region. The Center provides excellent care to all major trauma victims in New Orleans and its surrounding ten-parish area. With a full trauma-center staff, facilities and services available twenty-four hours a day, ILH is a leader in this field.

***This report does not reflect the closure of certain services effective March 5, 2012.***

# Interim LSU Public Hospital



## Partnerships

- Louisiana Highway Safety Commission: Louisiana Passenger Safety Task Force (grant)
- DHH: Ryan White Part B AIDS Drug Assistance Program
- Ryan White Part A
- Louisiana Organ Procurement Agency: Organ Donations
- Musculoskeletal Transplant Foundation: Excess Skin Donations
- Southern Eye Bank: Corneal Transplants
- National Alliance for the Mentally Ill, New Orleans: Discharge Planning and Patient Support
- Algiers Charter Schools
- Baptist Community Ministries
- Jackson Barracks
- Kellogg Foundation
- Louisiana Public Health Institute (LPHI)
- Metropolitan Human Services District
- Office of Public Health
- Orleans Parish Schools
- Recovery School District
- School Health Connection
- St. Thomas Health Clinic
- Daughters of Charity Health System

## Residency Programs

- Approximately 895 residents and fellows in the following programs:
- Anesthesiology
  - Dermatology
  - Dermatology-Medicine
  - Emergency Medicine-Hyperbaric
  - Family Medicine
  - General Dentistry-Comprehensive Medicine

- Medicine-Neurology
- Medicine-Pediatrics
- Medicine-Psychiatry
- Medicine-Allergy & Immunology
- Medicine-Cardiology
- Medicine-Emergency Medicine
- Medicine-Endocrinology
- Medicine-Gastroenterology
- Medicine-Geriatrics
- Medicine-Hematology/Oncology
- Medicine-Infectious Disease
- Medicine-Nephrology
- Medicine-Pulmonary & Critical Care
- Medicine-Rheumatology
- Neurology
- Neurosurgery
- OB/GYN
- Ophthalmology
- Ophthalmology-Retina
- Oral & Maxillofacial Surgery
- Orthopedics
- Otolaryngology
- Pathology
- Pediatrics
- Pediatrics-Neonatal
- Phys Medicine & Rehabilitation
- Phys Medicine & Rehabilitation-Pain
- Psychiatry
- Radiology
- Surgery
- Surgery-Critical Care-Trauma
- Surgery-Laparoscopic
- Surgery-Plastic Surgery
- Surgery-Vascular
- Triple Board (Pediatrics/Adult Psychiatry/Child Psychiatry)
- Urology

## Nursing and Allied Health Programs

- Approximately 1540 students in the following programs:
- A&W LPN Program LPN
  - Cameron College Medical Assistants
  - Charity/Delgado School of Nursing RN nursing LPN to RN LPN
  - Delgado Community College Surgery Technician Radiology Technician Paramedic/EMT Respiratory Therapist Medical (lab) technologist; Phlebotomy & Pathology
  - Dillard University RN nursing
  - Emory University Allied Health Master's in PT. Wound Care
  - LSU School of Nursing RN Nursing Nurse Anesthesia (CRNA) Care RN students (2nd degree, accelerated RN) RN to BSN MSN/Education Family Nurse Practitioner
  - LSU School of Allied Health Physical Therapy (including doctorate students) Occupational Therapy Speech Therapy Echocardiography Cardiopulmonary Tech Wound Care Lab technologist
  - Loyola University

- Family Nurse Practitioner
- Health Care Systems Management MSN DNP
- Nursing Assistant Network EKG Externship
- Nunez Community College LPN Nursing
- Our Lady of Holy Cross, School of Nursing BSN nursing
- Our Lady of the Lake BSN Nursing
- Shenandoah University Pharmacy doctorate, L&T
- Southern University of New Orleans Human Resources Externship Master of Social Work Program
- Southeastern Louisiana University Family Nurse Practitioner Program
- Tulane University Undergraduate Student Service Projects
- Tulane University School of Social Work Social Work practicum
- University of South Alabama RN to BSN Internship
- U. of South Carolina College of Health Professions PT.
- William Carey University School of Nursing, New Orleans branch RN nursing; precepted seniors
- Xavier University Pharmacy; Institutional, Clinical

## Military

- U.S. Army Hospital 4010
- Navy SEALs

# 2011

## Chancellor LSU Health Shreveport

Robert A. Barish, MD, MBA

## Hospital Administrator

Joseph Miciotto, MHA

## Medical Director

Kevin Sittig, MD

## Full Time Employees

2,370

## Estimated Economic Impact

(Hospital Only)

Overall Business Activity.....\$698,048,911

## Capacity

Licensed Beds .....	459
Adult/Pediatric Staffed Beds (Including ICU).....	386
Psychiatric Staffed Beds.....	51
Neonatal ICU Staffed Beds .....	40
Nursery Bassinets .....	25

## Inpatient Admissions

Adult/Pediatric Admissions.....	18,237
Psychiatric Admissions .....	1,164
Neonatal ICU Admissions .....	327
Nursery Admissions.....	1,174

## Inpatient Days

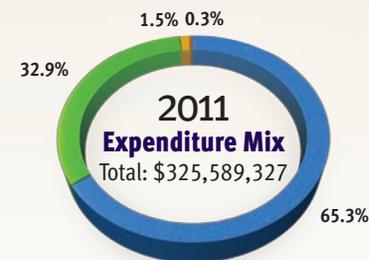
Adult/Pediatric Inpatient Days (Including ICU).....	94,829
Psychiatric Inpatient Days .....	18,465
Neonatal ICU Inpatient Days.....	9,071
Nursery Inpatient Days .....	2,939

## Outpatient

Outpatient Encounters.....	422,733
Emergency Dept. Encounters.....	60,425
Outpatient Clinic Visits .....	362,308

## Live Births

Births .....	1,501
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# LSU Medical Center – Shreveport



1501 Kings Highway · Shreveport, Louisiana 71103  
318.675.5000 · [www.lsuhsctshreveport.edu](http://www.lsuhsctshreveport.edu)

Louisiana’s first teaching hospital, LSU Medical Center in Shreveport, is a major referral center, providing advanced healthcare services for patients throughout north Louisiana, east Texas and southern Arkansas. The hospital is also a safety net hospital, dedicated to providing basic healthcare for the underprivileged in the area through outpatient and wellness clinics as well as access to urgent and emergency care.

The hospital is a training site for many medical, nursing and allied health students, including more than 500 doctors who receive advanced training in residency programs.

In 2011, LSU Medical Center in Shreveport was the first LSU Health hospital to implement electronic health records. The hospital also added robotic surgery and a hybrid vascular operating room. New obstetrics suites opened to allow mothers to labor, deliver and recover

in the same room, and a new interventional pulmonology program began.

The hospital has the only Level I Trauma Center in the region and is a regional referral center for burn care, neurosurgery, cancer services, children’s specialty services and other critical care needs. The Department of Arthritis and Rheumatology and the cancer center have both received Center of Excellence designation by the state.

The Feist-Weiller Cancer Center at LSU Health Shreveport provides advanced outpatient cancer treatment. Affiliated with St. Jude Children’s Hospital in Memphis, Tennessee, the center also offers pediatric oncology services as well as a Sickle Cell clinic and bone marrow transplant services. Feist-Weiller patients are able to participate in clinical trials for new cancer-fighting drugs.



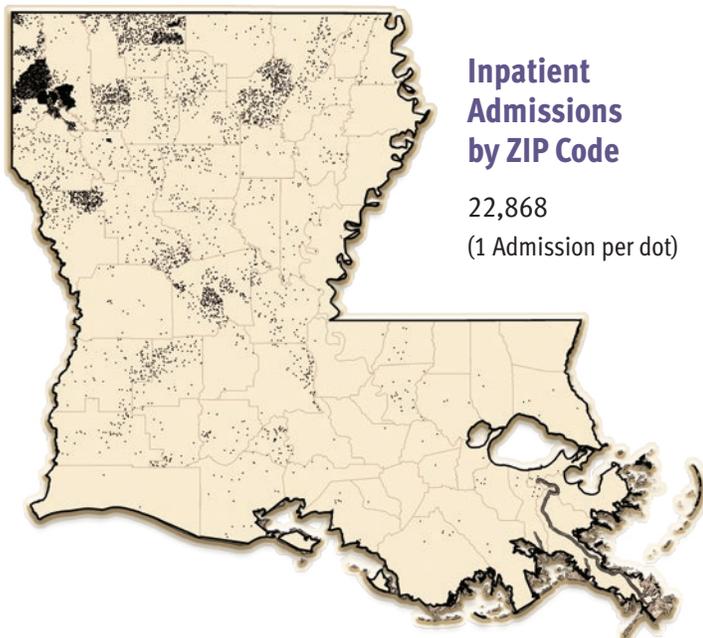
Outpatient services are provided at the hospital’s Ambulatory Care Center and Comprehensive Care Clinic as well as some other small specialty clinics near the campus. In 2012, the hospital opened its first satellite urgent care center in fast-growing southeast Shreveport.

Within the LSU Medical Center in Shreveport, an 80-bed children’s hospital includes neonatal and pediatric intensive care units along with general inpatient beds. Advanced care for children is provided by more than 20 pediatric subspecialists.

The new LSU STAT Transfer Center is designed to expedite transfers from community hospitals and physicians throughout the state directly to patient units.

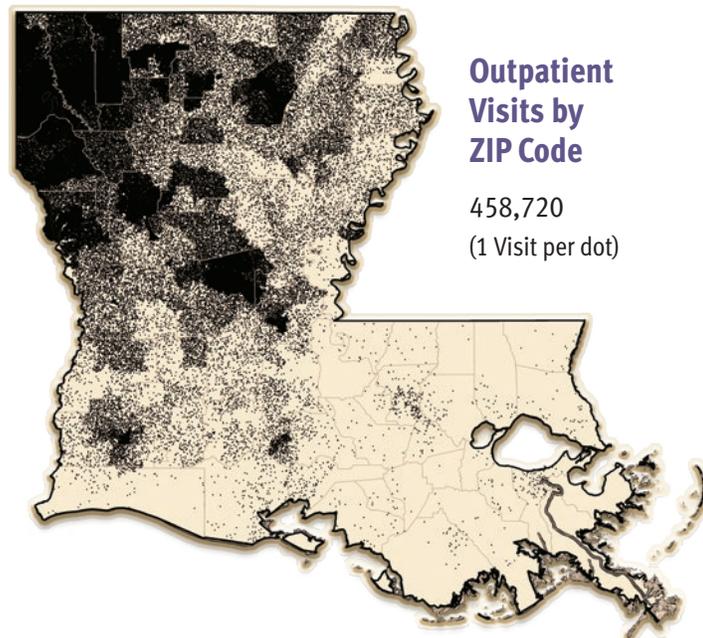


# LSU Medical Center – Shreveport



## Inpatient Admissions by ZIP Code

22,868  
(1 Admission per dot)



## Outpatient Visits by ZIP Code

458,720  
(1 Visit per dot)

### Partnerships

LSU Health Sciences Foundation  
LSU - Shreveport  
Biomedical Research Foundation  
Overton Brooks Veterans Affairs Medical Center  
Shriners Hospitals for Children in Shreveport  
St. Jude Children's Research Hospital  
Willis-Knighton Health System

Orthopaedic Surgery  
Pathology  
Pediatrics  
Psychiatry  
Radiology  
Surgery  
Urology

### Nursing and Allied Health Programs

Approximately 800 students in the following programs:

Texas Wesleyan University – CRNA student rotations  
Caddo Fire District 3, 4, and 5 – EMT/Paramedic training  
Shreveport Job Corps – Nursing Assistant training  
Bossier Parish Community College – ECG/Telemetry student training  
EMT training  
Nursing student rotation  
Occupational Therapy Assistant student rotation  
Pharmacy Tech student rotation  
Phlebotomy student rotation  
Respiratory Therapy student rotation  
Bossier City Fire Department – EMT training

Caddo Career and Technology Center – Surgical Technology student rotation  
Emory University – Nursing student rotation  
Grambling State University – Nursing student rotation  
Graduate Nursing student rotation  
Idaho State University – Pharmacy student rotation  
Louisiana Tech University – Child Life Specialties student rotation  
Dietetics Ph.D. student rotation  
Medical Records training  
Louisiana Technical College – LPN, EKG technician and EMT training  
LPN rotation  
LSU-S – LPN program  
Northwestern State University – Health and Exercise Science student rotation  
Radiologic Technology student rotation  
Nursing student rotation  
Ohio Northern University – Pharmacy student rotation  
Panola College – Health Information Management student rotation  
LVN nursing student rotation  
Remington College – Nursing student rotation

City of Shreveport – EMT training  
Southern University – Radiologic Technology student rotation  
Respiratory Therapy student rotation  
Phlebotomy student rotation  
Medical Imaging Assistant  
Medical Records students  
Nursing student rotation  
University of Arkansas – Respiratory Therapy student rotation  
Nuclear Medicine student rotation  
University of Colorado at Denver – Pharmacy student rotation  
University of Louisiana at Lafayette – Nursing student rotation  
University of Maryland – Nursing student rotation  
University of South Alabama – Nursing student rotation  
University of Tennessee Health Sciences Center – Graduate Nursing student rotation  
University of Texas at Tyler – Nursing student rotation  
University of Texas at San Antonio – Cardiopulmonary student rotation  
Washburn University – Radiation Therapy student rotation  
Xavier University – Pharmacy student rotation

### Residency Programs

Approximately 500 residents and fellows in the following programs:

Anesthesiology  
Emergency Medicine  
Family Medicine  
Medicine  
Neurology  
Neurosurgery  
OB/GYN  
Ophthalmology  
Oral and Maxillofacial Surgery  
Otolaryngology

# 2011

## Hospital Administrator

Jimmy Pottorff

## Medical Director

Mohammed Sarwar, MD

## Full Time Employees

396

## Estimated Economic Impact

Overall Business Activity.....\$87,720,017

## Capacity

Licensed Beds .....	74
Adult/Pediatric Staffed Beds (Including ICU).....	17
Psychiatric Staffed Beds.....	15
Neonatal ICU Staffed Beds .....	0
Nursery Bassinets .....	0

## Inpatient Admissions

Adult/Pediatric Admissions.....	938
Psychiatric Admissions .....	340
Neonatal ICU Admissions .....	0
Nursery Admissions.....	0

## Inpatient Days

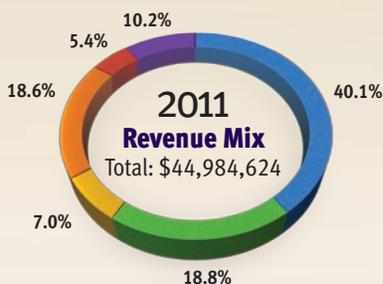
Adult/Pediatric Inpatient Days (Including ICU).....	3,782
Psychiatric Inpatient Days.....	4,872
Neonatal ICU Inpatient Days.....	0
Nursery Inpatient Days .....	0

## Outpatient

Outpatient Encounters.....	94,598
Emergency Dept. Encounters.....	27,211
Outpatient Clinic Visits .....	49,897

## Live Births

Births .....

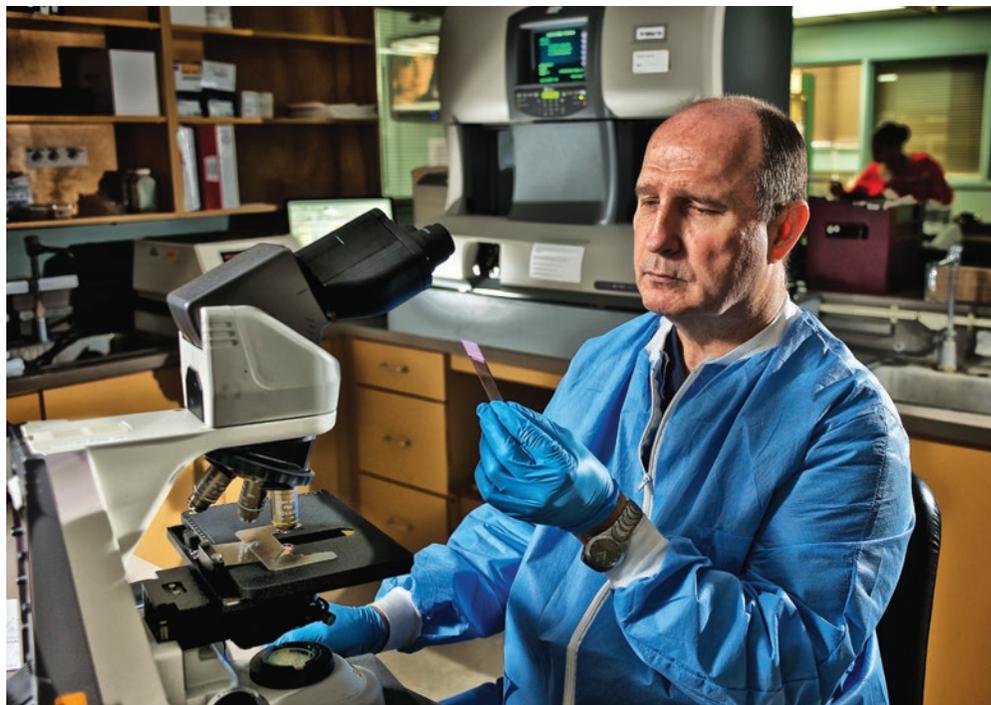


■ Medicaid Uncompensated Care ■ IAT Other  
 ■ Medicaid Claims ■ General Funds Direct  
 ■ Medicare Claims ■ Self-Generated



■ Nursing & Administrative Staff  
 ■ Operating Cost ■ Capital Outlay  
 ■ Educational and Health Professional Services

# W.O. Moss Regional Medical Center



1000 Walters Street • Lake Charles, Louisiana 70607  
 337.475.8100 • www.lsuhealth.org

For over fifty years, the Dr. Walter O. Moss Regional Medical Center (WOM) has proudly provided southwest Louisiana with quality healthcare, and WOM will continue this tradition of excellence. It is the only nonmetropolitan healthcare provider in Louisiana selected to participate in Positive Charge, a study on HIV patients' retention rates and primary care. WOM is the first of two institutions in Louisiana to earn the Joint Commission's Certificate of Distinction for Advanced Certification in Heart Failure and one of only 40 programs nationwide to do so.

WOM participated in the Pennington Biomedical Research Center's study of hypertension and the effect of telemonitoring on patients' blood pressure. The National Association of Public Hospitals recognized WOM as one of the top three hospitals in the nation with the lowest heart-failure readmission rates. WOM is receiving training in the NAPH Safety Network

program to reduce readmissions as part of Partnership for Patients.

Each of the seven WOM primary care clinics, including Pediatrics, has NCQA recognition status as a Physician Practice Connections-Patient Centered Medical Home.

WOM has added providers and new outpatient clinics, telemedicine remains a strong component of its healthcare, and streamlining the outpatient pharmacy program gives patients better access to its indigent program.

WOM excels in the LSU Disease Management Program, which uses nationally-recognized, evidence-based standards to manage chronic diseases. In 2011, WOM received LSU Clinical Lead awards for Heart Failure, Asthma and Tobacco Cessation and Clinical Excellence awards in Asthma, HIV and Tobacco Cessation.

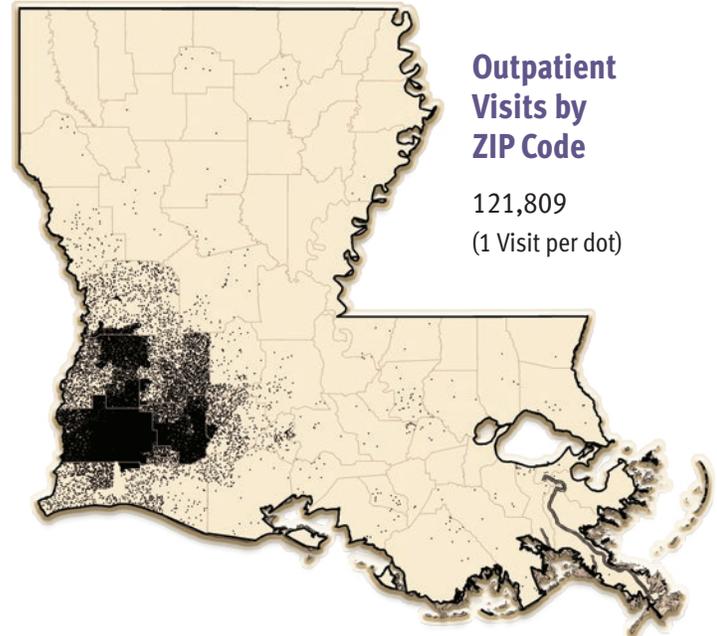
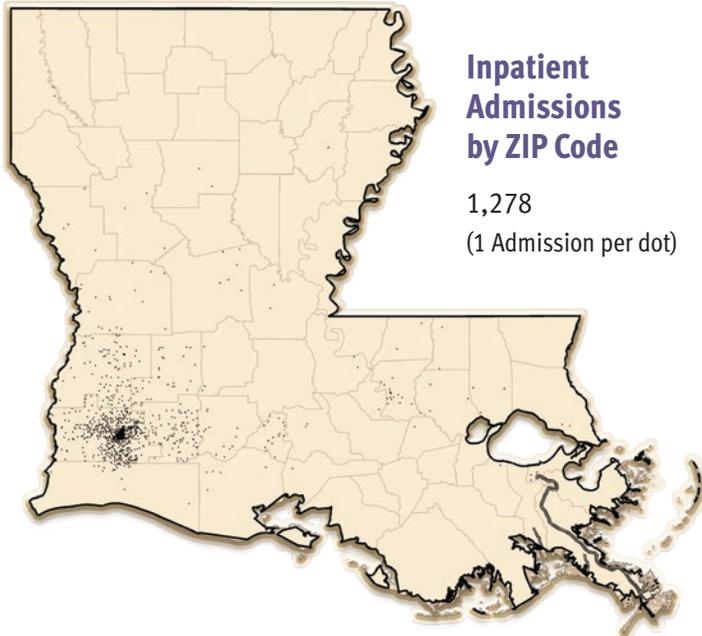


In the spirit of giving, employees contribute to many nonprofit organizations. Besides annually increasing their personal giving to United Way, they raised thousands of dollars for Alabama tornado victims, held a domestic violence awareness seminar and fundraiser for the local women's shelter and are in their fifth year participating in Relay for Life. They also raise money for patients who cannot afford medical transportation and medication. As employees' dedication clearly illustrates, responding to the many needs of the community is a WOM priority.

***This report does not reflect the closure of certain services effective March 5, 2012.***



# W.O. Moss Regional Medical Center



## Partnerships

Lake Charles Memorial Hospital  
OB Services  
Medical Oncology

Sisters of Charity/St. Patrick Hospital  
Radiation Oncology

Office of Public Health – Sickle Cell  
Anemia Program

Calcasieu Parish Office of Emergency  
Preparedness

Phelps Correctional Center

Calcasieu Correctional Center & Sheriffs  
Prison

Calcasieu Parish Sheriffs Office

The Junior League of Lake Charles

Office of Public Health: Tobacco  
Control Initiative

Ryan White Grant Awards  
Title B: ADAP  
Title C: Early Intervention  
Part D: Women and Children

Southwest LA AIDS Council

Southwest LA Independence Center

LOPA – LA Organ Procurement Agency

eQHealth Solutions

Press Ganey

Avatar, Inc.

Diagnostic Center of West Cal Cam

HHS Hospital Preparedness Grant

United Way of SWLA

Southern Eye Bank

Southwest Louisiana Center for  
Health Services

American Cancer Society

Pennington Biomedical Research Center

American Heart Association – Get With  
The Guidelines

Sowela Technical Community College  
LPN Program  
Dietary Manager Program

Xavier University of Louisiana  
Pharmacy Professional Experience  
Program (Intern Program)

## Nursing and Allied Health Programs

Approximately 101 students in the  
following programs:

McNeese State University  
Family and Consumer Science  
Dietetic Internships

Family and Consumer Science  
Dietetic Field Experience Students

Radiology Technology Program

RN – BS and MSN Program

Health Promotion Program

Clinical Laboratory Scientist Program

University of Louisiana, Monroe  
Pharmacy Professional Experience  
Program (Intern Program)

Louisiana State University – Eunice  
Nursing Program

University of Alabama  
Nursing Masters Program

University of Galveston – Galveston  
Branch Nursing Program

# 2011

## Hospital Administrator

Larry Dorsey, MBA

## Medical Director

James Falterman, MD, FACP

## Full Time Employees

916

## Estimated Economic Impact

Overall Business Activity.....\$215,795,164

## Capacity

Licensed Beds .....	150
Adult/Pediatric Staffed Beds (Including ICU).....	65
Psychiatric Staffed Beds.....	17
Neonatal ICU Staffed Beds .....	5
Nursery Bassinets .....	4

## Inpatient Admissions

Adult/Pediatric Admissions.....	4,188
Psychiatric Admissions .....	379
Neonatal ICU Admissions .....	105
Nursery Admissions.....	165

## Inpatient Days

Adult/Pediatric Inpatient Days (Including ICU).....	18,417
Psychiatric Inpatient Days .....	5,109
Neonatal ICU Inpatient Days.....	1,040
Nursery Inpatient Days .....	410

## Outpatient

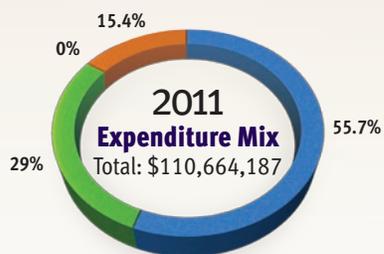
Outpatient Encounters.....	182,256
Emergency Dept. Encounters .....	44,562
Outpatient Clinic Visits .....	100,319

## Live Births

Births ..... 238



■ Medicaid Uncompensated Care    ■ IAT Other  
■ Medicaid Claims    ■ General Funds Direct  
■ Medicare Claims    ■ Self-Generated



■ Nursing & Administrative Staff  
■ Operating Cost    ■ Capital Outlay  
■ Educational and Health Professional Services

# University Medical Center



2390 West Congress • Lafayette, Louisiana 70506  
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From pediatrics to geriatrics, University Medical Center is an important source of quality healthcare and graduate medical education. An acute care hospital for all of Acadiana, UMC is the major site for the LSU Rural Scholars Track Program, which is offered through the LSU School of Medicine New Orleans. Addressing the physician shortage in the state, this program encourages students to practice primary care medicine in rural areas of Louisiana.

To meet the large demand for cardiology services, UMC added a new cardiologist in 2011 and is expanding and remodeling the cardiology clinic. UMC entered into a cooperative endeavor with Louisiana Immersive Technologies Enterprise to research new innovative treatments for cardiac disease. The partnership with LITE makes available to UMC state-of-the-art diagnostic cardiology software to help with the treatment of cardiac patients.

The Vascular Laboratory achieved four-year national accreditation from the Intersocietal Accreditation Commission Vascular Testing/ICAVL. The accreditation covers extracranial cerebrovascular, peripheral arterial, peripheral venous and visceral vascular testing.

UMC continues to implement the medical-home concept in all clinics, providing the best available primary care and coordinating access to specialty care. UMC also participates in the LSU Disease Management Program. It manages chronic diseases according to nationally accepted, evidence-based guidelines.

UMC received funding to remodel and expand its undersized Emergency Room. The project will improve patient flow, greatly reducing patient waiting time.

Patient satisfaction surveys show that UMC continues to excel. For two consecutive years, HealthGrades, the nation's leading independent



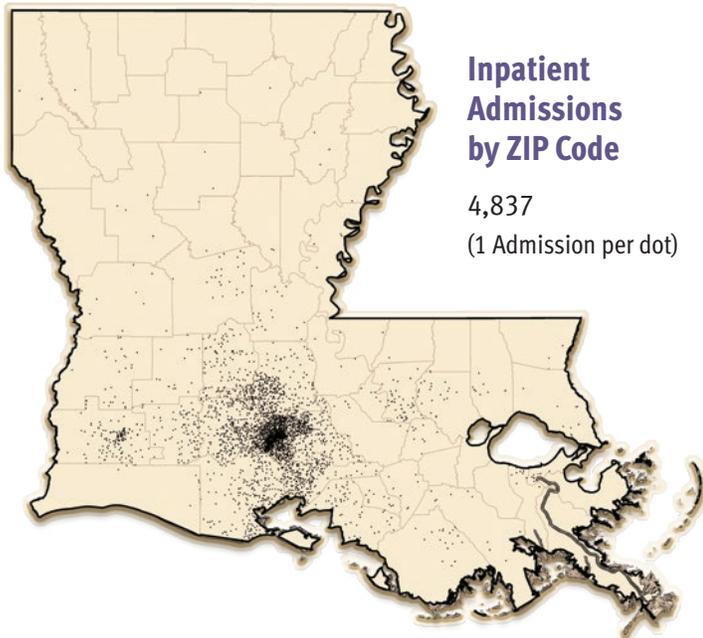
healthcare rating organization, awarded to UMC the Outstanding Patient Experience Award for ranking in the top 15 percent nationally for exemplary service to patients. In 2011, 76 percent of patients gave UMC an overall favorable rating.

UMC received other notable recognitions, including Quality Respiratory Care Recognition from the American Association for Respiratory Care and the Department of Defense Pro Patria Award for supporting employees who are members of the National Guard and Reserve.

***This report does not reflect the closure of certain services effective March 5, 2012.***

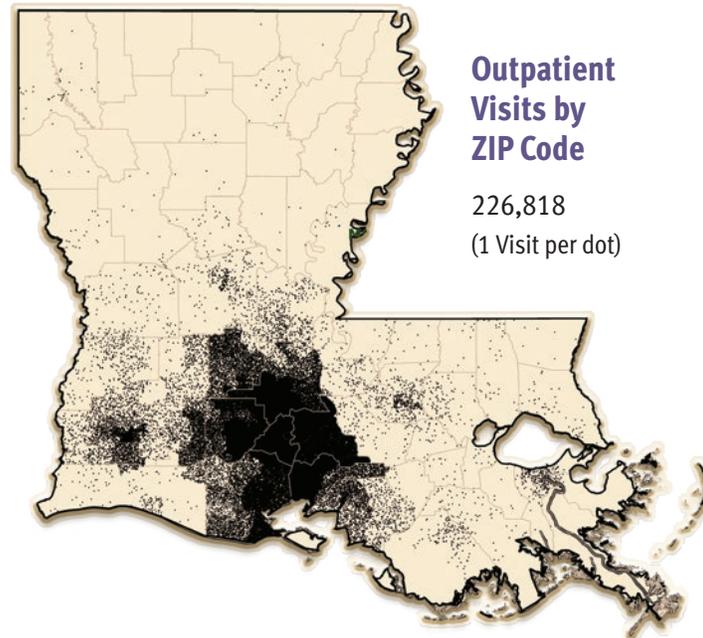


# University Medical Center



## Inpatient Admissions by ZIP Code

4,837  
(1 Admission per dot)



## Outpatient Visits by ZIP Code

226,818  
(1 Visit per dot)

### Partnerships

- Lafayette Parish School Board—school based clinic
- St. Martin Parish School Board—school based clinic
- Louisiana State University
- University of Louisiana at Lafayette
- University of Louisiana at Lafayette College of Nursing
- Louisiana Immersive Technologies Enterprise (LITE)
- Our Lady of Lourdes Regional Medical Center Congregational Health Services
- Notre Dame Catholic Church Women’s Ministry – St. Martinsville, Louisiana
- Family Life Church
- A Heart for Children Ministry
- Taylor Made International – Family Summit – Health Fair

### Residency Programs

- Approximately 70 residents and fellows in the following programs:
- Cardiology
  - Family Medicine
  - Internal Medicine

- Gynecology
- Ophthalmology
- Otolaryngology
- Surgery
- Geriatric Medicine

### Nursing and Allied Health Programs

- Approximately 449 students in the following programs:
- LSU Health Sciences Center – Physical Therapy Program
  - LSU Health Sciences Center – Nurse Practitioner, CRNA
  - LSU Health Sciences Center – School of Nursing RN Refresher Program
  - LSU at Eunice – Respiratory Care, Associate in Nursing, Radiology Technology
  - University of Louisiana at Lafayette – Baccalaureate Program and Master of Science in Nursing, Registered Dietician
  - Acadiana Technical Colleges Regional IV – LPNs, Surgical Technology, Nursing Assistant
  - McNeese State University – Master of Science in Nursing

- Northwestern State University – Master of Science in Nursing
- University of Alabama at Birmingham School of Nursing – Graduate Studies
- Southern University Baton Rouge – Graduate Nursing Program
- Florida Institute of Ultrasound – Ultrasound Technician
- University of Texas Health Science Center at Houston School of Nursing – Graduate Studies
- University of South Alabama School of Nursing – Graduate Studies
- Our Lady of the Lake College of Nursing – Anesthesia Program
- Our Lady of the Lake College Physician Assistant Program
- Delta College Practical Nursing Program and Medical Assistant Program
- Loyola University New Orleans – FNP Program
- Loyola University RN – BSN Program
- Virginia College – Medical Office Assistant
- Lafayette Community College Career Shadowing
- Lafayette High School Health Academy
- Lafayette Parish School Board Career Shadowing

- Iberia Parish Career Shadowing Program
- Opelousas Junior High School Shadowing Program
- Arnaudville Middle School Shadowing Program
- University of Louisiana at Lafayette Upward Bound Program
- University of Louisiana at Lafayette Department of Kinesiology
- Academy of the Sacred Heart Senior Project Career Shadowing
- Lamar University – Audiology
- Gallaudet University – Audiology
- Louisiana State University – Audiology
- University of Louisiana at Lafayette – Audiology, Speech Pathology
- Louisiana Tech University – Audiology
- North Vermilion High School Senior Project – Career Shadowing
- South Dakota University College of Nursing – RN Reinstatement Program
- Pineville Fire Department – EMT Training
- Southwest Louisiana AHEC – ECHO Program
- Unitech Training Academy – Medical Assistant and Phlebotomy

# 2011 LSU Health Facts



**FACT:** Only LSU has Level 1 Trauma Centers in Louisiana, one in New Orleans and one in Shreveport.

**FACT:** The nationally recognized LSU Disease Management Program targets primary care, patient safety, asthma, diabetes, cancer screening, heart disease, HIV, tobacco cessation, chronic kidney disease, weight management and hypertension.

**FACT:** The program has shown a cost avoidance of tens of millions of dollars in these high-cost, high-morbidity, high-mortality diseases.

**FACT:** This sophisticated, evidence-based program has achieved demonstrable improvements in healthcare outcomes—its success matches and, in most instances, surpasses other Louisiana hospitals.

**FACT:** LSU Health is recognized nationally for its system for identifying tobacco users, monitoring patients' smoking status and provider engagement and for its menu of evidence-based treatments that can be offered for patients ready to quit.

**FACT:** LSU medical homes have NCQA recognition status, indicating they provide high-quality primary care and coordinate access to specialty care, according to nationally recognized guidelines.

**FACT:** The LSU HIV Outpatient Program is one of the best in the nation. With an emphasis on research, education, advocacy and specialty training, the program provides a one-stop shop option for HIV care.

**FACT:** The extensive LSU network of primary care and specialty care clinics provides a continuum of care that significantly reduces the burden on emergency departments.

**FACT:** LSU sees most of its patients in its clinics, not in its hospitals. In 2011, it had 1,758,249 outpatient encounters. They include 402,920 emergency department encounters.

**FACT:** LSU hospitals had only 63,814 inpatient admissions. They include adult/pediatric, psychiatric, neonatal ICU and nursery admissions.

**FACT:** LSU manages the largest healthcare system in the state, and one of the largest in the nation, with ten hospitals and hundreds of clinics, in a highly coordinated network of primary and specialty care services.

**FACT:** The dual mission of medical education and healthcare delivery in LSU hospitals offers both quality healthcare access and quality healthcare training with the same dollars.

**FACT:** LSU hospitals and clinics offer a safety-net system. Everyone in Louisiana is eligible for care at any LSU hospital, regardless of the ability to pay. LSU has no income thresholds, no local residency requirements, and no pre-enrollment process. Those who can pay for care do so.

# 2011 LSU Health Facts



**FACT:** Louisiana ranks fifth in the country for active physicians retained from public undergraduate medical schools, according to the American Association of Medical Colleges.

**FACT:** In 2011, in Louisiana, out of 821 residents in primary care programs, 51 percent, or 418, are training in LSU residency programs.

**FACT:** From 2003 to 2010, about 51 percent of the active primary care physicians in Louisiana are graduates of LSU Medical Schools.

**FACT:** Most parishes are designated as both Primary Care and Dental Health Professional Shortage Areas. The LSU Rural Track Program provides tuition exemptions to students who commit to practicing primary care in rural areas. The program has 45 students enrolled and has produced 39 graduates to date, with 29 practicing family medicine.

**FACT:** The Rural Family Medicine Residency Program at Bogalusa Medical Center recently received a HRSA grant of \$3.1 million to double the number of residents to eight per year for its three-year program.

**FACT:** Most of the physicians practicing in Louisiana today were trained in LSU hospitals and clinics. Since 1997, about 69 percent of doctors in Louisiana received their medical school or residency training from LSU.

**FACT:** In 2011, 763 students were enrolled in the School of Medicine at the LSU Health Sciences Center in New Orleans, and 472 were enrolled in the School of Medicine at the LSU Health Sciences Center in Shreveport.

**FACT:** With Louisiana's only School of Dentistry, LSU has produced 75 percent of the dentists practicing in the state.

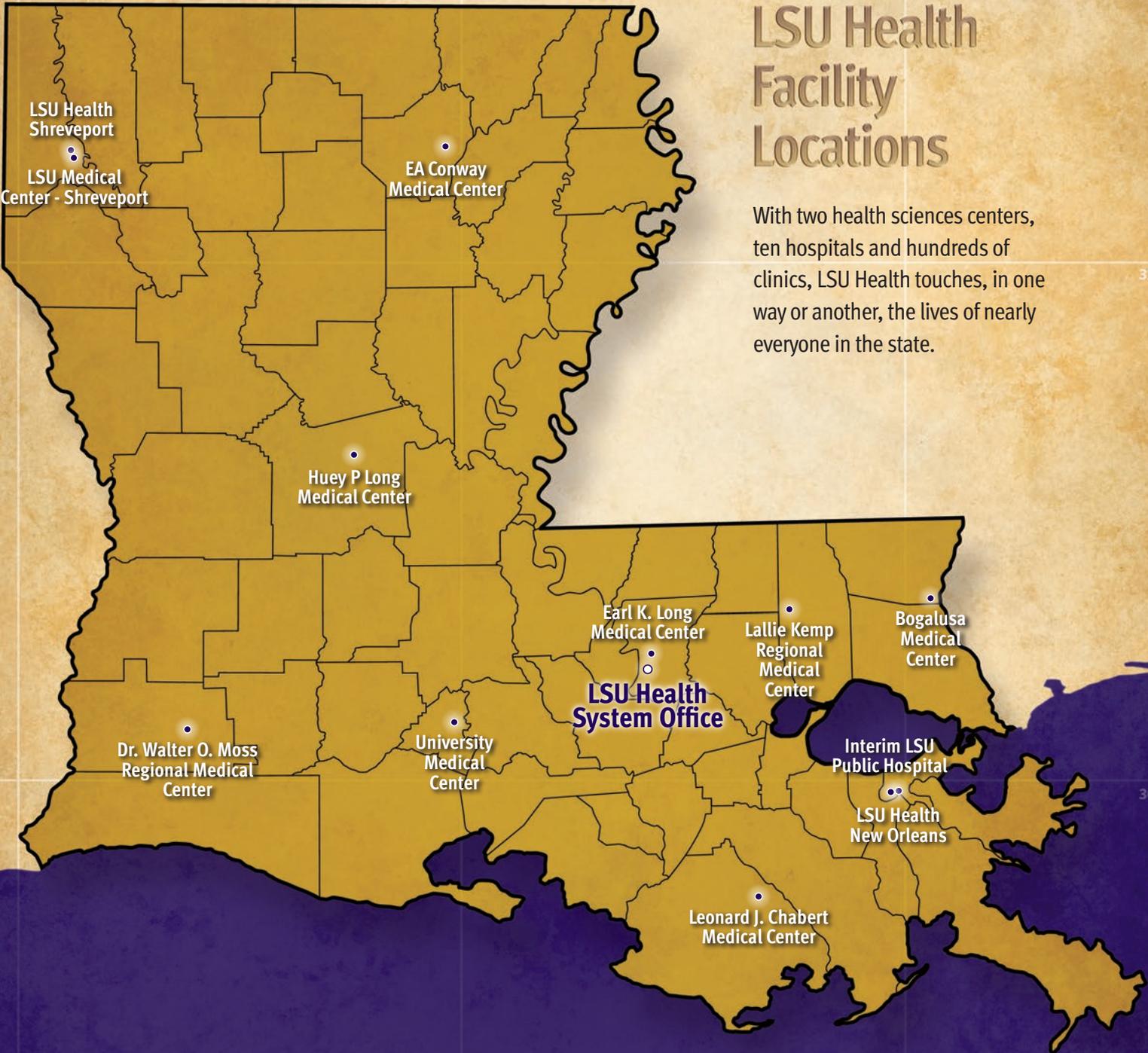
**FACT:** LSU faculty physicians provide both patient care and supervision of resident physicians providing that care. Medical training and healthcare delivery are complementary and critical components of the educational process.

**FACT:** LSU has 14 Centers of Excellence in the health sciences.

**FACT:** LSU Health manages the largest healthcare training program in Louisiana, with two Schools of Medicine, two Schools of Graduate Studies, two Schools of Allied Health Professions, a School of Nursing, a School of Public Health and the only School of Dentistry in the state.

# LSU Health Facility Locations

With two health sciences centers, ten hospitals and hundreds of clinics, LSU Health touches, in one way or another, the lives of nearly everyone in the state.



G U L F O F M E X I C O

94°

92°

90°

28°

32°

30°



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